

NetApp Global File Cache 1.0

User Guide



Important: If you are using Cloud Manager to enable Global File Cache, you should use https://docs.netapp.com/us-en/occm/concept_gfc.html for a step-by-step walkthrough.

Cloud Manager automatically provisions the GFC Management Server instance alongside the GFC Core instance and enables entitlement / licensing.

You can still use this guide as a reference. Chapter 7 through 13 contains in-depth information and advanced configuration parameters for GFC Core and GFC Edge instances.

Additionally, this document includes overall onboarding and application best practices.

TABLE OF CONTENTS

1	Introduction	8
	1.1 The GFC Fabric: Highly Scalable and Flexible	
	1.2 Next Generation Software-Defined Storage	
	1.3 Global File Cache Software	8
	1.4 Enabling Global File Cache using NetApp Cloud Manager	
2	NetApp Global File Cache Requirements	9
	2.1 Hardened Server Appliance	9
	2.2 Physical Hardware Requirements	9
	2.3 Virtual Deployment Requirements (i.e. Microsoft Hyper-V or VMware vSphere)	9
	2.4 Cloud Deployments (such as Microsoft Azure, Google Cloud Platform or Amazon AWS)	
	2.5 Operating System/Software Requirements	
	2.6 Backend File Server Requirements	11
	2.7 Partition Sizing Requirements	11
	2.8 GFC Intelligent File Cache Disk Requirements (D:\)	11
	2.9 Networking	
	2.10 Networking (External Access)	12
	2.11 Client Workstation Settings	12
	2.12 NetApp Support Policy	13
	2.13 Firewall and Antivirus Best Practices	
3	Getting Started with NetApp Global File Cache	17
	3.1 Example: Deployment Summary	17
	3.2 Example: Centralized Data Store in the On prem, hybrid or public cloud	
	3.3 GFC Fabric	
	3.4 Sizing Guidelines	
4	Deploying NetApp Global File Cache Virtual Template and Software Package	21
	4.1 Before You Begin	
	4.2 Deploying the GFC Virtual Template	
	4.3 Network Configuration	
	4.4 Active Directory Configuration	24
	4.5 Software Installation Package (Update)	
5	Licensing	
	5.1 How It Works	
	5.2 Subscription Updates	

	5.3	Caching	28
	5.4	Requirements	
	5.5	Deploying GFC LMS instance	28
6	Initi	al Configuration	32
	6.1	Initial Configuration Wizard	32
	6.2	Talon Configuration Console	33
7	Des	signing and Deploying NetApp Global File Cache Core	36
	7.1	GFC Core Stand-Alone Instance	
	7.2	GFC Core Load Distributed Design	
	7.3	Configuring GFC Core instance – Service Account	37
	7.4	Configuring GFC Core instance – Backend File Servers	37
	7.5	GFC Core Advanced Features	39
	7.6	Global Exclusion List	39
	7.7	Server Exclusion List	39
	7.8	Remote Inclusion List	40
	7.9	Selectable File Handling	41
	7.10	Core Pre-population	42
	7.11	Core Advanced Options	45
8	Des	signing and Deploying NetApp Global File Cache Edge	47
	8.1	GFC stand-alone instance	47
	8.2	GFC Edge Multi-Edge Deployment	47
	8.3	Configuring the GFC Edge Role	52
	8.4	GFC Edge Advanced Features	53
9	DFS	S Namespace Integration	57
	9.1	DFS Design	57
	9.2	Site Definitions and Site Links	57
	9.3	DFS Root Configuration Default	59
	9.4	Site Costing Configuration	62
	9.5	GFC Global Exclusion Configuration (DFS)	63
10	Cer	ntral Monitoring using Microsoft SCOM	65
	10.1	Deploying GFC SCOM Management Pack	65
	10.2	2 Dashboards and Reports	67
	10.3	Personalized Views	67
	10.4	Core Instances	68

10.5 Edge Instances	71
10.6 Where do I Find?	74
10.7 Event Analysis	75
10.8 Log Analysis	75
11 Client Application Best Practices	
11.1 Autodesk - Revit	
11.2 Revit Best Practices Summary	80
11.3 Autodesk - AutoCAD	81
11.4 Bentley – MicroStation	
11.5 Adobe Creative Suite	86
11.6 Mac OSX Best Practices (10.12 Onwards)	
12 End User Training	
Accessing Project Folders and Files	91
Cold Files Versus Warm Files	91
Do's and Don'ts	91
Application-Specific Best Practices	
13 Contact Details	
Appendix A: Antivirus Application Suites	
McAfee VirusScan	93
McAfee VirusScan - Central Management Console	
Symantec Endpoint Protection 12.x	
Sophos Endpoint Security and Control v10.x	111
Trend Micro Officescan	116
Kaspersky Endpoint Security Cloud	
Windows Defender	120
Appendix B: Disable VMware ESX(i) Hot Plug Capability	
To Disable HotPlug Capability Using the vSphere Client	
To Disable HotPlug Capability Using the vSphere Web Client	
To Disable HotPlug Capability by Editing the Virtual Machine's .vmx File	123
Appendix C: NetApp Global File Cache (GFC) PowerShell Configuration	
GFC Optimus PSM	
Configuration Process	
GFC Namespace for TUMMIProvider	

§Appendix D: NetApp Global File Cache Event ID / Logging / 3rd Party Monitoring1	148
NetApp Global File Cache Event IDs	148
GFC Logging	149
GFC File Transfer Summary Logging	150
GFC Processes / Services	150
Where to Find Additional Information1	151

1 Introduction

Welcome to the NetApp Global File Cache User Guide. This manual will assist you in designing, deploying, managing, and maintaining your NetApp Global File Cache (GFC) infrastructure. The next few pages will provide a brief introduction and overview of GFC, and how it can be leveraged to enable data centralization, cloud storage consolidation, global file-sharing, and collaboration for distributed enterprises.

GFC allows businesses to centralize data, leveraging customer's on prem, hybrid or public cloud storage infrastructure, while consolidating distributed storage and IT assets. The software extends to users globally, providing real-time global file-sharing and collaboration to end users.

1.1 The GFC Fabric: Highly Scalable and Flexible

GFC transparently fits any IT environment, as the solution is storage cloud platform agnostic, supporting on prem NetApp Data ONTAP (AFF / FAS), Cloud Volumes ONTAP, Cloud Volumes Service or Azure NetApp Files. Whether you want to leverage Microsoft Azure, Google Cloud Platform or Amazon Web Service public cloud storage infrastructure, GFC immediately extends the value of your central storage to your distributed locations.

In a nutshell, GFC creates an intelligent file caching software appliance at each distributed location, running on Microsoft Windows Server. The software overlays the Microsoft Windows File-Sharing mechanism, fully integrating with the Microsoft security principles like Active Directory, ACLs, and NTFS permissions, and allows it to work at a global scale, even in locations with low bandwidth or high latency.

1.2 Next Generation Software-Defined Storage

- GFC runs on Microsoft Windows Server 2016 and 2019.
- Fully integrates with customer's Microsoft ecosystem.
 (AD DS, DNS/DHCP, Print Services, SCCM, SCOM, PowerShell).
- Available as software installation package or virtual appliance template.

1.3 Global File Cache Software

- Flexible: Storage agnostic, works with SMB/CIFS infrastructure, including NetApp Data ONTAP, Cloud Volumes ONTAP, Cloud Volumes Service or Azure NetApp Files.
- Intelligent: Caches only what's needed at the branch (active dataset).
- Zero-touch: Automatically purges stale cached files over time (LRU).
- Performant: Compresses, streams, and reduces data.
- Consistent: Central file-locking for enterprise applications.

Important: This guide is designed for MANUAL deployment and enablement of the GFC solution.

For more information, including quick-start videos on the deployment of Global File Cache, visit: https://cloud.netapp.com/global-file-cache/onboarding

1.4 Enabling Global File Cache using NetApp Cloud Manager

For enablement of Global File Cache through Cloud Manager, please consult the following page for a step-by-step walkthrough: https://docs.netapp.com/us-en/occm/concept_gfc.html

2 NetApp Global File Cache Requirements

NetApp Global File Cache (GFC) is cloud platform agnostic, and specifically designed to function across all platforms supporting Windows Server 2016 and 2019, bringing simplified IT to corporate distributed branch offices and beyond. Critically, GFC can be deployed on customers' existing hardware infrastructure, virtualization, or on prem, hybrid or public cloud environments in almost every case if they meet a few base-level requirements.

GFC requires the following hardware and software resources to function optimally. For more information about overall sizing guidelines, please consult Section 3 of this user guide.

2.1 Hardened Server Appliance

The GFC installation package creates a hardened software appliance on any Microsoft Windows Server instance. **DO NOT UNINSTALL THE GFC PACKAGE**. Uninstalling GFC will impact the functionality of the server instance and may require a full rebuild of the server instance. *** IMPORTANT**

2.2 Physical Hardware Requirements

- Minimum 4 CPU Cores.
- Minimum 16GB RAM.
- Dedicated Single or Redundant 1Gbps NIC.
- 10k RPM SAS HDD or SSD (preferred).
- RAID controller with write-back caching functionality enabled * **IMPORTANT.**

2.3 Virtual Deployment Requirements (i.e. Microsoft Hyper-V or VMware vSphere)

Note: Hypervisor platforms are known to be subject to performance degradation from a storage subsystem perspective (e.g. latency). For optimal performance using GFC, a physical server instance with SSD is recommended.

For best performance in virtual environments, in addition to the physical host requirements, the following requirements and resource reservations must be met:

Microsoft Hyper-V 2012 R2 onwards

- Processor (CPU): CPUs must be set as Static: Minimum: 4vCPU Cores.
- Memory (RAM): Minimum: 16GB set as Static.
- Hard Disk Provisioning: Hard Disks must be configured as "Fixed Disk".

VMware vSphere 6.x onwards

- **Processor (CPU)** * IMPORTANT: Reservation of CPU Cycles must be set. Minimum: 4 vCPU Cores @ 10000MHz.
- Memory (RAM) * IMPORTANT: Minimum: Reservation of 16GB.
- Hard Disk Provisioning * IMPORTANT:

Disk Provisioning set as "Thick Provisioned Eager Zeroed",

Hard Disk Shares set to High,

Set "devices.hotplug" to "false" using the vSphere Client to prevent Microsoft Windows from presenting GFC drives as "removable".

See Appendix B for the steps to apply this setting

Networking * IMPORTANT: Network Interface needs to be set to VMXNET3 (requires VMTools).

Note: GFC runs on Windows Server 2016 and 2019, hence the virtualization platform needs to support the operating system, as well as integration with utilities enhancing the performance of the virtual machine's guest operating system and management of the virtual machine, such as VMTools.

2.4 Cloud Deployments (such as Microsoft Azure, Google Cloud Platform or Amazon AWS)

For best performance in public cloud environments, the following requirements must be met:

Public Cloud Deployments

Microsoft Azure

Standard D Series (i.e. D4s_v3) or equivalent

Minimum: 4 vCPU / 16GB RAM

See also: https://docs.microsoft.com/en-us/azure/virtual-machines/windows/sizes-general

• Amazon AWS (EC2)

M/C Instance Type (i.e. m4.xlarge) or equivalent

Minimum: 4 vCPU/16GB RAM

See also: https://aws.amazon.com/ec2/instance-types/

2.5 Operating System/Software Requirements

- Windows Server 2016 Standard/Datacenter or Windows Server 2019 Standard/Datacenter.
- Latest Microsoft updates should be installed to ensure optimal stability, performance, and security.
- GFC server base deployment requirements:

Administrative Privileges (Domain Administrator),

A unique (geographical) NetBIOS name for the instance (i.e. NYC-FAST1),

IP Address, Subnet Mask, Gateway Address, and DNS Server details,

Active Directory Domain name.

- GFC instances should be joined to the customer's Active Directory domain.
- GFC instances should be managed in a GFC-specific OU (Organizational Unit) and excluded from inherited company GPO's.
- Service Account: Username and Password for a domain user that has backup/restore privileges.

Service Account should be configured with the following account options:

User must change password at next logon = DISABLED (unchecked),

Password never expires = ENABLED (checked).

• GFC instances must be on the same VLAN as the datacenter backend storage infrastructure (1 hop).

This service account user must be a member of the "Backup Operators" group on Windows datacenter file servers and when using Azure NetApp Files.

Global File Cache Service Account & Azure NetApp Files

You can include additional accounts that require elevated privileges to the computer account created for use with Azure NetApp Files. The specified accounts will be allowed to change the NTFS permissions at the file or folder level. For example, you can specify a non-privileged service account used for migrating data to an SMB file share in Azure NetApp Files.

Please consult <u>https://docs.microsoft.com/en-us/azure/azure-netapp-files/azure-netapp-files-create-volumes-smb</u> to enable the *"ANFBackupOperator"* feature and add the Global File Cache service account to the Azure NetApp Files *"Backup Policy Users"* list.

Global File Cache Service Account on other platforms

This service account user must be a member of the local "Administrator" group on storage platforms like ONTAP, Cloud Volumes ONTAP or Cloud Volumes Service.

2.6 Backend File Server Requirements

- Backend storage platform should present SMB File shares, Azure NetApp Files Shares, or iSCSI/FC Interface.
- Backend storage platform should support NTFS File System, ACLs, and Local SAM Database when leveraging a Non-Windows SMB interface.
- Network Latency between GFC and backend file storage should be < 1ms.
- Important: Most storage tiering systems do not meet this requirement / SLA.

2.7 Partition Sizing Requirements

- C:\ Minimum 250 GB (System/Boot Volume).
- D:\ Minimum 1 TB (Separate Data Volume for GFC Intelligent File Cache*).

*Minimum size is 2x the active data set. The Cache Volume (D:\) can be extended and is only restricted by the limitations of the Microsoft Windows NTFS file system. A cache volume is not required on Cores as Cores do not cache data.

2.8 GFC Intelligent File Cache Disk Requirements (D:\)

Disk Latency should deliver < 0.5ms average IO Disk latency and 1MiB/sec throughput **per concurrent user**.

Download the DiskSpd tool from Microsoft to confirm storage performance on the GFC instance:

https://gallery.technet.microsoft.com/DiskSpd-A-Robust-Storage-6ef84e62

• Perform the following command on D:\ (Cache Volume) to confirm

Diskspd.exe -b8K -d60 -L -o2 -t4 -r -w30 -c500M D:\io.dat > results.txt

Confirm the results in results.txt

Total Read IO AvgLat should be < 0.500 ms

Total Write IO AvgLat should be < 0.500 ms

Write MiB/s should be 1MiB/s per user, i.e. for 100 concurrent sessions the Total Write MiB/s should be > 100 MiB/s

• Example Result:

	3608035328	I	440434		57.34	I	7340.13	I	0.242	I	1.912	
	3857448960	I	470880		61.31	I	7847.54	I	0.227	I	1.805	
	3631136768		443254		57.71	I	7387.13		0.241	I	1.941	
	3721641984	I	454302	I	59.15	I	7571.25		0.234	I	1.882	
D:\io.dat	(500MiB)											
total:	14818263040		1808870		235.52		30146.06	I	0.236		1.884	
Write IO												
thread	bytes		I/Os		MiB/s		I/O per s	I	AvgLat	Ι	LatStdDev	file
0	1546100736											
0 D:\io.dat 1	1546100736 (500MiB) 1655848960		188733		24.57		3145.36		0.066		0.933	
0 D:\io.dat 1 D:\io.dat 2	1546100736 (500MiB) 1655848960 (500MiB) 1559379968		188733 202130		24.57 26.32		3145.36 3368.63		0.066		0.933	
0 D:\io.dat 1 D:\io.dat 2 D:\io.dat 3	1546100736 (500MiB) 1655848960 (500MiB) 1559379968 (500MiB) 1598201856		188733 202130 190354	 	24.57 26.32 24.78	 	3145.36 3368.63 3172.38	 	0.066 0.060 0.064	 	0.933 0.651 0.794	
0 D:\io.dat 1 D:\io.dat 2 D:\io.dat	1546100736 (500MiB) 1655848960 (500MiB) 1559379968 (500MiB) 1598201856		188733 202130 190354	 	24.57 26.32 24.78	 	3145.36 3368.63 3172.38	 	0.066 0.060 0.064	 	0.933 0.651 0.794	

2.9 Networking

- Firewall: TCP ports should be allowed between GFC edge and core instance.
- GFC TCP Ports: 443 (HTTPS LMS), 6618 6630.
- Network optimization devices (i.e. Riverbed Steelhead) must be configured to "Pass-thru" GFC-specific ports (TCP 6618-6630).

2.10 Networking (External Access)

GFC License Management Server requires external access over HTTPS (TCP port 443) to these URLs:

https://talonazuremicroservices.azurewebsites.net

https://talonlicensing.table.core.windows.net

2.11 Client Workstation Settings

GFC transparently integrates into customer's environments, allowing users to access centralized data using their client workstations, running enterprise applications. Using GFC, data is accessed through a direct drive mapping or through a DFS namespace. For more information about the GFC Fabric, Intelligent File Caching, and key aspects of the software, consult the Getting Started with NetApp Global File Cache section of this user guide.

To ensure an optimal experience and performance, it is important to comply with the Microsoft Windows Client requirements and best practices outlined below. This applies to all versions of Microsoft Windows.

Disable Offline Files and Folders When Using Multi-Path DFS Namespaces or Collaboration Data

To ensure data integrity, Offline Files and Folders (Sync Center) should be disabled on all client workstations. This can be accomplished through a registry setting or GPO that applies to Windows clients in the environment.

Registry

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\CSC Specify the **Start** value to "4"

Group Policy

- a. Launch Group Policy Management console from Active Directory Users and Computers
- b. Navigate to the Domain policy or a specific policy that applies to Microsoft Windows Clients in your environment.
- c. Select User Configuration, expand Policies, expand Administrative Templates, expand System, and expand Folder Redirection.
- d. Right-click "Do not automatically make all redirected folders available offline" and click Edit.
- e. Click Enabled, followed by OK.

Depending on your environmental requirements (optional):

- 1. Right-click **"Do not automatically make specific redirected folders available offline**" window appears.
- 2. Click Enabled
- 3. In the Options pane, select the folders that should not be made available offline by selecting the appropriate check boxes
- 4. Click Enabled, followed by OK

Reference: https://technet.microsoft.com/en-us/library/jj154097(v=ws.11).aspx

Microsoft Updates and Critical Patches

GFC diligently conducts QA testing and Microsoft patch validation within a week after initial release by Microsoft. It is highly recommended to test deployment of Microsoft Updates and Critical Patches after a week. Ideally, it would be recommended to roll out the updates to a test or single production instance to confirm successful deployment, before updating all GFC instances in the environment.

2.12 NetApp Support Policy

GFC instances are designed specifically for GFC as the primary application running on a Windows Server 2016 and 2019 platform. GFC requires priority access to platform resources, e.g. disk, memory, network interfaces, and can place high demands on these resources. Virtual deployments require memory / CPU reservations and high-performance disks.

 For Branch Office deployments of GFC, supported services and applications on the server running GFC are limited to:

DNS/DHCP.

Active Directory Domain Controller (GFC cache must be on a separate volume). Print Services.

Microsoft System Center Configuration Manager (SCCM).

GFC-approved client-side system agents & anti-virus applications.

- NetApp Support and maintenance applies only to GFC.
- "Line of Business" productivity software which are typically resource intensive, e.g. database servers, mail servers, etc. are not supported.
- The customer is responsible for any non-GFC software which may be installed on the server running GFC.

If any third-party software package causes software or resource conflicts with GFC or performance is compromised, GFC's support organization may require the customer to disable or remove the software from the server running GFC.

It will be the customer's responsibility for all installation, integration, support and upgrade of any software added to the server running the GFC application.

• Systems management utilities/agents such as anti-virus tools and licensing agents may be able to coexist. However, except for the supported services and applications listed above, these applications are not supported by GFC and the same guidelines as above must still be followed.

It will be the customer's responsibility for all installation, integration, support, and upgrade of any software added.

If a customer does install any third-party software package that causes, or is suspected to be causing, software or resource conflicts with GFC or performance is compromised, there may be a requirement by GFC's support organization to disable/remove the software.

2.13 Firewall and Antivirus Best Practices

Note: While GFC makes a reasonable effort to validate that the most common antivirus application suites are compatible with GFC, we cannot guarantee and are not responsible for any incompatibilities or performance issues caused by these programs, or their associated updates, service packs, or modifications.

GFC does not recommend the installation nor application of monitoring or antivirus solutions on any GFC enabled instance (Core or Edge). Should a solution be installed, by choice or by policy, the following best practices and recommendations must be applied (See Appendix A for common antivirus suites).

Firewall Settings

Microsoft Firewall

Retain Firewall Settings as Default.

Recommendation: Leave Microsoft Firewall settings and services at the default setting of OFF, and not started for standard GFC Core or Edge instances.

Recommendation: Leave Microsoft Firewall settings and services at the default setting of ON, and started for Core or Edge instances that also run the Domain Controller role.

Corporate Firewall

GFC core instance listens on TCP ports 6618-6630, ensure that GFC edge instances can connect to these TCP ports.

GFC instances require communications to the License Management Server (LMS) on TCP port 443 (HTTPS).

 Network Optimization solutions/devices must be configured to "Pass-thru" GFC-specific ports.

Antivirus Best Practices

This section helps you to understand the requirements when running antivirus software on a Windows Server instance running GFC. GFC has tested most commonly used antivirus products including Cylance, McAfee, Symantec, Sophos, Trend Micro, Kaspersky and Windows Defender (see appendix A) for use in conjunction with GFC.

Note: Adding antivirus to an Edge appliance may introduce a 10-20% impact on user performance.

Pre-Installation Notes

- The antivirus software should be certified by GFC (See appendix A).
- Individual Antivirus applications are supported when configured with proper exclusions.
- Full security suites are not supported.

Restrict File Scanning

Applications that scan files and/or folders in order to gather statistics or other data sometimes only read metadata of the file without reading actual data contained within the file. Other applications may open each file individually to determine the type of data present in the file. In the case of pictures, music, or video files, certain applications may also create thumbnails or provide additional information about the contents of the file.

Scans that cause these types of file open operations should be avoided on the edge instance and on the client workstation. Any open of a file in this manner will cause the Edge instance to retrieve the file from the backend data center file server and cache it locally in the branch office. Scanning to gather statistics or provide thumbnails to picture files could also cause the Edge instance to retrieve and cache more data than the cache was originally sized to accommodate. Client-side software that searches, indexes, and/or scans network files and folders can cause unnecessary metadata and file transfers over the WAN, resulting in an additional load on the instance and should be avoided.

Antivirus Coverage Recommendation

Antivirus software installed on the backend data center file server and on client PCs is generally adequate protection against network viruses. GFC does allow data on its Edge and Core instances to be scanned, ensuring complete point-to-point protection.

However, on both Cores and Edges, the D:\ (cache drive) volume should be excluded from virus scanning as well as any GFC processes. Users' mapped network drives should never be scanned.

Configure Exclusions

Antivirus software or other third-party indexing or scanning utilities should never scan drive D:\ on the Edge instance. These scans of Edge server drive D:\ will result in numerous file open requests for the entire cache namespace. This will result in file fetches over the WAN to all file servers being optimized at the data center. WAN connection flooding and unnecessary load on the Edge instance will occur resulting in performance degradation.

In addition to the D:\ drive, the following GFC directory and processes should generally be excluded from all antivirus applications:

- C:\Program Files\TalonFAST\
- C:\Program Files\TalonFAST\Bin\LMClientService.exe
- C:\Program Files\TalonFAST\Bin\LMServerService.exe
- C:\Program Files\TalonFAST\Bin\Optimus.exe
- C:\Program Files\TalonFAST\Bin\tafsexport.exe
- C:\Program Files\TalonFAST\Bin\tafsutils.exe
- C:\Program Files\TalonFAST\Bin\tapp.exe
- C:\Program Files\TalonFAST\Bin\tfs.exe
- C:\Program Files\TalonFAST\Bin\TService.exe
- C:\Program Files\TalonFAST\Bin\tum.exe
- C:\Program Files\TalonFAST\FastDebugLogs\
- C:\Windows\System32\drivers\tfast.sys
- \\?\TafsMtPt:\ or \\?\TafsMtPt*
- \Device\TalonCacheFS\
- \\?\GLOBALROOT\Device\TalonCacheFS\
- \\?\GLOBALROOT\Device\TalonCacheFS*

3 Getting Started with NetApp Global File Cache

NetApp Global File Cache (GFC) can be deployed in various ways, either on physical hardware or on virtualization platforms including Microsoft Hyper-V, VMware, or others. Depending on the client's needs, the software can be architected as a hub-and-spoke, symmetric, or hybrid deployment, which means that you can extend central file shares to multiple branch offices, allow branch offices to access file storage in both locations or a combination of both.

Typically, customers choose to centralize their data into one or multiple datacenters, which allows them to architect a so-called hub-and-spoke deployment. This means that all distributed locations can access centralized file storage, using the GFC Fabric, in real-time with the benefits of distributed file-locking.

Customers drive value from GFC by centralizing data and consolidating file storage from distributed branch offices into the on prem, hybrid or public cloud datacenter, i.e. Microsoft Azure, Google Cloud Platform, or Amazon Web Services.

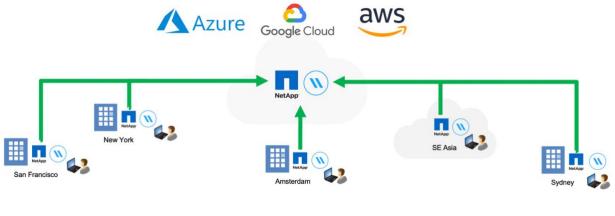


Figure 1)

3.1 Example: Deployment Summary

The topology referenced in this example is a "hub and spoke" model, whereby the network of distributed offices/locations are all accessing one common set of data in the customer's datacenter. The key points of this example reference architecture are:

- Centralized data store: Enterprise storage in customer's on prem, hybrid or public cloud datacenter.
- GFC Fabric: Extension of the central data store to the distributed locations.
 - GFC Core Instance, mounting to corporate file shares (SMB).
 - GFC Edge Instance running in each distributed location.
 - o Presents a Virtual File Share that provides access to central data.
 - Hosts the Intelligent File Cache on a custom-sized NTFS volume (D:\).
- Network configuration
 - MPLS, Virtual Private Network (VPN) connectivity or Public Internet (SSL).
- Integration with customer's Active Directory Domain Services.
- DFS-Namespace for the use of a global namespace (recommended).

3.2 Example: Centralized Data Store in the On prem, hybrid or public cloud

The main repository for the unstructured data is a share (or number of shares) configured on the customer's on prem, hybrid or public cloud storage platform (Cloud Volumes ONTAP, Cloud Volumes Service or Azure NetApp Files) leveraging SMB integration, or by presenting a local volume associated with an iSCSI target.

The customer's cloud storage platform solution provides volumes associated with corporate file shares hosted in the on prem, hybrid or public cloud.

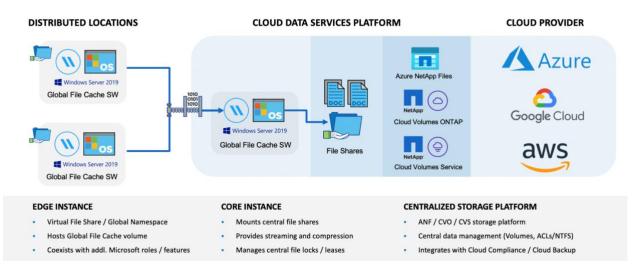


Figure 2) Global File Cache: Cloud Platform Agnostic

This traditional approach to storage management enables organizations to scale storage area networks (SAN) and network-attached storage (NAS) with on-demand storage, providing a familiar solution for file capacity expansion, offsite storage, and data archiving.

Presenting data in a modernized storage model allows users to work with their applications in a nondisruptive manner. All the data you put into the centralized storage solution, whether primary, file, backup, or archive, is completely under your control, and integrates with your desired platforms, backups, RTO/RPO, and BCDR strategy.

Cloud Storage Platform

- Provides transparent SMB utilization presented by Azure NetApp Files, Cloud Volumes ONTAP or Cloud Volumes Service.
- Centralized data management (Volumes, ACLs, NTFS Permissions).
- Integrates with enterprise backup solutions (RTO/RPO).

3.3 GFC Fabric

By introducing GFC, integrating the GFC Fabric with Cloud Volumes ONTAP, Cloud Volumes Service or Azure NetApp Files, all distributed locations can use the central file storage resources as if they were local. The result is a single, centralized storage footprint, versus a distributed storage architecture that requires local data management, backup, security management, storage, and infrastructure footprint, etc. in each location.

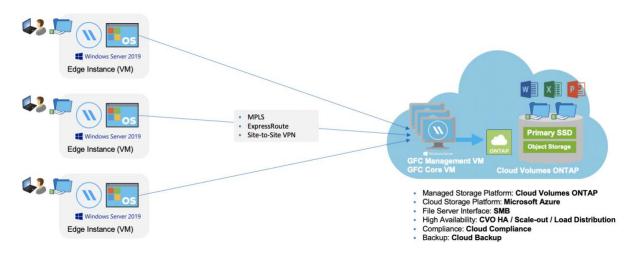


Figure 3) Example of GFC with Cloud Volumes ONTAP in Microsoft Azure

The GFC Edge instances transparently integrate with the GFC Fabric at the customer's cloud datacenter:

- Distributed locations connect to cloud datacenter via the GFC Fabric.
- Software provides a Virtual File Share and Intelligent File Cache at each location. Virtual File Share is available as

\\Edge\FASTData\[datacenter]\[fileserver]\[share]\[folder]\

Access our data through DFS Namespace (recommended) or Drive Mapping. Intelligent File Cache can be sized based on the customer's active data set (see product requirements).

• Enables high performance global file sharing with real-time distributed file-locking.

3.4 Sizing Guidelines

There are a few sizing guideline ratios that you need to keep in mind when configuring the initial system. You should revisit these ratios after some usage history has accumulated to make sure you are using the system optimally. These include:

- GFC Edges/Core Ratio
- Distributed Users/GFC Edge Ratio
- Distributed Users/GFC Core Ratio

Number of Edge instances per Core instance

Our guidelines recommend up to 10 edge instances per GFC core instance, with a maximum of 20 edges per GFC core instance. This is dependent to a significant degree upon the type and mean file size of the most common workload. In some cases, with more common workloads you can add more than Edge instances per Core, but in these cases you should contact NetApp Support to correctly size the number of Edge and Core instances depending on the types and sizes of the file sets.

Note: You can leverage multiple GFC Edge and Core instances simultaneously to scale out your infrastructure depending on the requirements. Multiple Core instances for a single set of user data is not supported when deployed using Cloud Manager at this time.

Number of concurrent users per Edge instance

The GFC Edge handles the "heavy lifting" in terms of caching algorithms and file-level differencing. A single GFC Edge instance can serve up to 400 users per physical dedicated GFC Edge instance, and up to 200 users for dedicated virtual machine deployments. This is dependent to a significant degree upon the type and mean file size of the most common workload. For larger collaborative file types, guide towards 50% of the maximum users per GFC Edge lower boundary (depending on physical or virtual deployment). For more common Office items with a mean file size <1MB, guide towards the 100% users per GFC Edge upper boundary (depending on physical or virtual deployment).

Note: GFC Edge detects whether it is running on a virtual or physical instance and it will limit the number of SMB connections to the local virtual file share to the maximum of 200 or 400 concurrent connections.

Number of concurrent users per Core instance

The GFC Core instance is extremely scalable, with a recommended concurrent user count of 3,000 users per Core. This is dependent to a significant degree upon the type and mean file size of the most common workload.

Consult your GFC Solutions Engineer to discuss the best options for your enterprise deployment

4 Deploying NetApp Global File Cache Virtual Template and Software Package

4.1 Before You Begin

• Download the NetApp Global File Cache (GFC) Virtual Template(s) and Software Installation Packages from:

http://www.talonstorage.com/support/downloads (needs registration).

To complete basic GFC configuration tasks, you will need the following information:

Static IP addresses for each GFC instance.

Subnet Mask.

Gateway IP address.

The FQDN you wish to assign to each GFC server.

The DNS suffix (optional).

The user name and password of an administrative user in the domain.

• GFC Core instances only:

The domain name, username and password of the Service Account.

The FQDN server name of data center file servers.

• GFC Edge instances only:

The FQDN and/or IP address of the associated Core server(s).

A Volume to be used as the Intelligent File Cache. It is recommended this be at least 2x the size of the "active" dataset. This should be formatted as NTFS and assigned as D:\.

• Commonly Used TCP Ports:

There are several TCP ports used by GFC services. It is mandatory the devices can communicate on these ports and they be excluded from any WAN Optimization devices or Firewall restriction policies.

GFC LMS and LMC Licensing TCP Port: 44.3

GFC TCP Ports: 6618-6630.

4.2 Deploying the GFC Virtual Template

If you are deploying GFC using the .OVA or .VHD virtual machine template, follow the steps as outlined in this section. In this document we assume that you understand how to deploy the .OVA or .VHD template on the designated hypervisor platform.

Note: Ensure that virtual machine preferences, including resource reservations, are in line with the requirements as outlined in section 2: "Virtual Deployment Requirements (i.e. Microsoft Hyper-V or VMware vSphere)".

Once the Virtual Template has been deployed, and virtual machine settings have been configured, feel free to start the Virtual Machine.

During initial boot, when the Windows Server 2016 or 2019 operating system is preparing for first use, complete the out-of-the-box experience by installing the correct drivers and installing the necessary components for the respective hardware.

When the base install of the GFC virtual instance has been completed, the Windows Server 2016 or 2019 operating system will guide you through an initial configuration wizard to configure operating system specifics such as localization and product key.

Once the initial configuration wizard has completed, log in locally to the Windows Server 2016 or 2019 operating system with the following credentials:

Figure 4)



Login Credentials

Username:	FASTAdmin
Password:	Tal0nFAST!

Figure 5)



4.3 Network Configuration

To successfully deploy GFC, you need to configure some basic settings such as IPv4 address, NetBIOS name, and domain membership through the **Windows Server 2016 or 2019 Server Manager** management console, which is automatically started after logging in to the GFC instance using the local **FASTAdmin** account.

Click "Local Server" in the left pane and click the blue text next to "Ethernet" to open the Network Connections available to this instance.

Virtual appliances typically provide a single Local Area Connection to guest operating systems, which is based on the 1Gbps **VMXNET3** interface.

Figure 6)

All Servers All Servers File and Storage Services Operating system version NiC Tearning Disabled Destation Direction Di	Server Manager					
Image: Construction of the second	erver	• 🗭 🍢 Manage	Tools View Help			
All Servers Computer name WINDOWS-2UDLVCIN Last installed update Workgroup WORKGROUP Windows Update Last installed update Windows Firewall Public: Off Last installed update Windows Firewall Public: Off Customer Experient Remote Desktop Remote Desktop Enabled Customer Experient Remote Desktop NIC Tearning, Disabled Time zon Product ID Operating system version Microsoft Windows Server 2012 Standard Processors Hardware information VMware, Inc. VMware Virtual Plutform Installed memory 0		2N	TASKS 💌			
Remote management Enabled Customer Experient Remote Desktop Enabled IE Enhanced Securit NIC Tearning Disabled Time zone Ethernet IPv4 address assigned by DHCP, IPv6 enabled Product ID Operating system version Microsoft Windows Server 2012 Standard Processors Hardware information VMware, Inc. VMware Virtual Platform Installed memory (F			Windows Update			
	Remote management Remote Desktop NIC Teaming, Ethernet Operating system version	Enabled Enabled Disabled IPv4 address assigned by DHCP, IPv6 enabled Microsoft Windows Server 2012 Standard	Customer Experienc IE Enhanced Securit Time zone Product ID Processors Installed memory (P			
C 80 3	4	88	2010/02/2010/09/2010/2010			
	Filter	• (i) • (i) •	۲			
Filter D (1) • (1) •	Server Name ID WINDOWS-2U9LVQN 8198	Severity Source Log Error Microsoft-Windows-Security-SPP App				
		PROPERTIES For WINDOWS-2U9LVC Computer name Workgroup Windows Firewall Remote management Remote Desktop NIC Tearning, Ethernet Operating system version Hardware information	PROPERTIES For WINDOWS-2USILVQN Monage Properties For WINDOWS-2USILVQN WINDOWS-2USILVQN Computer name Workgroup WINDOWS-2USILVQN Windows Firewall Public Off Remote Dasktop Enabled Remote Dasktop Disabled Ethernet IPv4 address assigned by DHCP, IPv6 enabled Operating system version Hardware information Microsoft Windows Server 2012 Standard VMware, Inc. VMware Virtual Platform Image: Computer Name Image:			

This document only covers the basic configuration of IPv4 addresses, subnet mask, gateway, and DNS server settings using the "Local Area Connection" virtual network adapter, which is applicable to any GFC appliance.

- 1. Right-click the "Local Area Connection" adapter
- 2. Click "Properties"
- 3. Select Internet Protocol 4 (TCP/IPv4)
- 4. Click "Properties"

This opens the basic IPv4 configuration window.

Figure 7)

General	Alternate Configura	ation				
this cap	get IP settings assig ability. Otherwise, yo appropriate IP setting	ou need to as				
 O 	otain an IP address a	utomatically				
OUs	e the following IP add	dress:				
IP ad	idress:		10			
Subr	iet mask:		- 20	5	1	
Defa	ult gateway:		1	2	4	
() O	otain DNS server addr	ress automat	ically			
OUs	e the following DNS s	server addres	sses:			
Prefe	erred DNS server:		52			
Alter	nate DNS server:		<i>.</i>	14		
	alidate settings upon	exit			Adva	anced

In order to manually configure the IP address, gather network information from page 4 and fill out the following fields:

- IP Address
- Subnet mask
- Default Gateway
- Preferred DNS Server
- Alternate DNS Server
- Click "OK" to confirm configuration

The GFC instance is now configured to communicate with other devices on the network to join the Active Directory domain.

4.4 Active Directory Configuration

Please follow the NetBIOS and Domain configuration steps as outlined in this section.

Note: Screenshots used throughout this document based on Microsoft Windows Server 2012 R2. Your experience may vary from what is shown.

The GFC instance needs a unique NetBIOS computer name. It is recommended to adhere to the company's naming scheme for ease of management.

In many cases, the NetBIOS computer name represents a logical name including a geographical location, i.e.

Core GFC instance located in Amsterdam

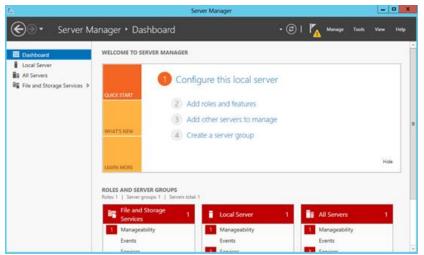
AMS-FAST1

• Edge GFC instance located in London

LON-FAST1

24 User Guide

1. Use the Microsoft Windows Server 2016 and 2019 Server Manager console to configure the GFC instance's NetBIOS name by clicking "Local Server" in the left pane.



- 2. Click the blue entry next to "Computer name" to open the System Properties window.
- 3. Click the "Change..." button to open the Computer Name/Domain Changes window.

Computer Name	Hardware	Advanced	Remote	
	ows uses the e network.	e following inf	omation to ide	ntify your computer
Computer descri	iption:			
		or example: " Accounting S	IIS Production erver".	Server" or
Full computer na	ame: W	INDOWS-20	J9LVQN	
Workgroup:	W	ORKGROUP	2	

- 4. Type the desired NetBIOS name in the "Computer Name" field.
- 5. Select "Member of" Domain.
- 6. Type the Active Directory FQDN.
- 7. Confirm by clicking "OK".

Complete the Configuration:

1. Provide a Domain Administrator's **username** and **password**.

2. Confirm by clicking "OK".

Windows Security X	Computer Name/Domain Changes
Computer Name/Domain Changes Enter the name and password of an account with permission to join the domain.	Welcome to the bostest.local domain.
	ОК
User name	Computer Name/Domain Changes
Password Domain: bostest.local	 You must restart your computer to apply these changes Before restarting, save any open files and close all programs.
OK Cancel	ОК
	Microsoft Windows X
	You must restart your computer to apply these changes Before restarting, save any open files and close all programs.
	<u>R</u> estart Now Restart Later

Once the GFC instance is successfully joined to your company's Active Directory domain, perform a system reboot by clicking "**Restart Now**".

4.5 Software Installation Package (Update)

GFC often releases updates to the software, either patches, enhancements, or new features/functionality. Although the virtual template (.OVA and .VHD) images contain the latest GA release of the GFC software, it could be possible that a newer version is available on the NetApp Support Download portal.

Ensure that your GFC instances are up to date with the latest GA version available at http://www.talonstorage.com/support/downloads

Note: This software package can also be used for pristine installations on Microsoft Windows Server 2016 Standard or Datacenter or Windows Server 2019 Standard or Datacenter edition or used as part of your upgrade strategy.

Below you can find the steps required to update the GFC installation package:

- 1. After saving the latest installation package to the desired Windows Server instance, double-click it to run the installation executable.
- 2. Click the "Next" Button to continue the process.
- 3. Optional: check the desired boxes when configuring the Core using Microsoft Clustering Services.

alon FAST - Additional Features				0
If you would like additonal features, plea	se check the box	below, then o	lick Next.	
Integrate with Microsoft Clustering S should be pre-installed if you want t		crosoft cluster	ing service	s
Download and Install Microsoft Azure support. Needs Internet Connection		Azure Core Se	rvices	

- 4. Click "Next" to continue.
- 5. Accept the Licensing Agreement and click "Next".
- Select the desired Installation Destination Location.
 Note: It is recommended that the default installation location be used.
- 7. Click "Next" to continue.
- 8. Select the Start Menu Folder.
- 9. Click "Next" to continue.
- 10. Verify the desired installation parameters and click "Install" to begin the installation.
- 11. The installation process will execute.
- 12. Once the installation has completed, reboot the server when prompted.

5 Licensing

NetApp Global File Cache (GFC) includes a software-based License Management Server (LMS), which allows you to consolidate and simplify your overall license management and deploy licenses to all core and edge instances using an automated mechanism.

Important: If you are using Cloud Manager to enable Global File Cache, you can skip this step. Cloud Manager automatically provisions the GFC Management Server instance alongside the GFC Core instance and enables entitlement / licensing.

See https://docs.netapp.com/us-en/occm/concept_gfc.html for a step-by-step walkthrough.

5.1 How It Works

When you deploy your first core instance in the datacenter or cloud, you can choose to designate that specific instance to become the LMS for your organization. This LMS instance is configured once, connects to the subscription service (HTTPS) and validates your subscription using the customer ID provided by our support/operations department upon enablement of the subscription.

Once you have deployed your LMS instance, you need to associate your edge instances with the LMS by providing your customer ID and the IP address of the LMS instance. This process can be executed manually or automated. For automation options, either through registry, GPO or PowerShell DSC, consult your GFC Solutions Engineer.

5.2 Subscription Updates

The subscription service is designed to simplify license management. Once you have renewed or extended your subscription, our support/operations department will centrally update the license details, i.e. the number of sites or subscription end date. Once LMS queries (HTTPS) the subscription service, the license details will be automatically updated on the LMS instance and the (new) license details will apply to your GFC core and edge instances.

5.3 Caching

The LMS instance gathers the subscription information, including the number of sites and the end date associated with the subscription. The LMS instance caches these details so, in case LMS is disconnected from the internet or the subscription service is unavailable, you can continue to deploy and validate your licenses.

5.4 Requirements

- The GFC LMS instance should be configured on a Microsoft Windows Server 2016 Standard or Datacenter edition or Windows Server 2019 Standard or Datacenter edition, preferably the GFC core instance in the datacenter or cloud.
- If you require a separate GFC LMS instance, you need to install the latest GFC software installation package on a pristine Microsoft Windows Server instance.
- GFC LMS instance needs to be able to connect to the subscription service (Azure Services / public internet) using HTTPS (TCP port 443).
- GFC core and edge instances need to connect to the GFC LMS instance using HTTPS (TCP port 443).

5.5 Deploying GFC LMS instance

In this example, we will configure the LMS service on an existing GFC core instance running GFC in the (on prem, hybrid or public cloud) datacenter. This is a one-time exercise that allows you to complete the GFC LMS deployment.

1. To start the LMS configuration, open the GFC Configuration Console from the designated GFC LMS instance (i.e. initial GFC core instance in the environment) and select the option in "**System Configuration**".

I Global File Cache Configuration Console	-		Х				
■ NetApp [.]							
System Overview System Configuration GFC Configuration							
License Manager Legacy Licensing							
License Client Configuration Associate this instance with a License Manager Server License Server Public IP Address/DNS name 192.168.1.213 Customer Id XYZINC Intended Server Role Core Edge Register							
License Server Configuration							
Bind this LMS Server to Azure Inventory (or) Verify License Information Click Here							

or open a web browser (Internet Explorer) and navigate to the following URL: https://localhost/lms/api/v1/config/lmsconfig.html

Note: you can also access the URL from a client workstation using the following URL using the IP address of the GFC Management Server or LMS server:

https://[ip address]/lms/api/v1/config/lmsconfig.html

2. Click "Continue to this website (not recommended)" to continue.

A webpage will be presented, which allows you to configure the LMS or check existing license information.

					- 🗆 ×
	//localhost/lms/api/v1/config/lmsconfig.html		- 0	Search	P• 🔓 🗇 🧐
🥭 localhost	×				
		Global File Cache - Lie	cense Registration		
	License Registration	Cloud MS Settings	License Information Adva	anced Settings	
	Please	fill out the details below	to activate the GFC solution.		
	Choo	ose the mode of reg	istration		
	0	n-Premise LMS	○ Cloud MS		
		@ 2020 N. 14			
		© 2020 NetApp, Inc.	www.netapp.com		

3. Choose the mode of registration by selecting "On-Premise LMS" or "Cloud MS".

"**On-Premise LMS**" is used for (existing) or trial customers that have received a Customer ID through NetApp Support.

"Cloud MS" is used for customers that have purchased NetApp Global File Cache edge licenses from NetApp or its certified partners.

Note: Your NSS credentials will be required to enable Global File Cache.

4. "On Premise LMS"

	Global File Ca	ache - Lice	nse Registration		
icense Registration	Cloud MS Setti	ngs l	icense Information	Advanced Settings	
	fill out the details		activate the GFC so tration	lution.	
• C	On-Premise LMS	C	Cloud MS		
	Customer ID:	XYZINC			×
			REGISTER	LM S	

You will be prompted to enter the Customer ID (case sensitive) as provided by NetApp Support/operations department, i.e. XYZINC.

5. "Cloud MS"

In order to license and activate Global File Cache, you need to provide ONLY your NetApp NSS Credentials under the "**NSS Credentials**" section.

Click "SUBMIT" to complete the process.

Global File Cache - License Registration

License Registration	Cloud MS Settings	License Information	Advanced Settings
	O SPN Information	 NSS Credentials 	
NSS username:			
NSS password:			
□ Update			
			SUBMIT

6 Initial Configuration

6.1 Initial Configuration Wizard

NetApp Global File Cache (GFC) includes a 'Configuration Wizard' for pristine installations of the software. This wizard will guide you through the process of associating your GFC instance with your existing license manager (see Section 5) and quickly deploy core or edge instances.

Note: This configuration wizard only applies to customers with a site-based subscription that have deployed a licensing server (see Section 5). If you do not have an LMS instance, follow the configuration steps as outlined in section 5.5 "Deploying GFC LMS instance" before starting the initial configuration wizard.

Once you completed the deployment of the GFC virtual instance and committed a reboot, you can start the configuration wizard by clicking the **Configuration Console** icon on the desktop.



NetApp* Itense Configuration Core Configuration - Service Account Core Configuration - Backend File Server Edge Configuration Summary	GFC License Configuration. Select License Configuration type.	License Configuration Core Configuration - Service Account Core Configuration - Service License Configuration License Server Localhost				
	Customer ID Intended Server Role	Core Configuration - Backend File Server Edge Configuration Summary	- FQDN / IP Address Lu - SSL Enabled N	CLUS180913 AZFS LOCALHOST No Not Configured	Core Configura Service Account Backend File Server Backend Type NetBIOS/FQDN	Lion -\\Inichelson Generic SMB AZNETSO1
	Skip Setup Wizard and Isunch Configuration UI.				Back	Next Apply

- In the opening screen, select "License Manager" and click next. If you need to apply a legacy license (.XML file) select "Legacy Licensing," you will be prompted to exit the wizard and use the Configuration Console to apply the license.
- 2. Follow the steps prompted to complete the licensing configuration using the IP address of your LMS instance and the customer ID provided by GFC.
- 3. Based on your selection GFC Edge or Core instance, you will be guided through the process of deploying basic settings associated with the configuration.
- **Note:** You may skip the Configuration Wizard and launch the GFC Configuration UI by checking the box on the initial Configuration Wizard screen and clicking "Exit".

6.2 Talon Configuration Console

Once the initial configuration wizard has completed or you've selected "**Legacy Licensing**" during the wizard, you can launch the **Configuration Console** from the desktop. The Configuration Console allows you to configure basic System Settings, GFC Core and Edge settings (See also Section 7):

GFC Core Instance

- Provide the Service Account. Must be a member of backup operators group on the datacenter file server (i.e FS1).
- 2. Add the datacenter file server to the list of backend file servers i.e. FS1.
- 3. Configure Global / Server Exclusion Lists or Remote Inclusion Lists.
- 4. Configure Selectable File Handling.
- 5. Schedule Pre-population jobs.

GFC Edge Instance

- 1. License the Edge Instance (LMS or Legacy).
- 2. Associate the Edge instance with the Core instance at the datacenter or in the cloud.
 - a. Cloud Fabric ID (Location)
 - b. IP Address / FQDN of the GFC Core instance
- 3. Schedule Edge Pre-population jobs
- 4. Advanced Settings

Registering your GFC Core or Edge instance with GFC LMS (Optional)

Note: The following steps are only required if you skipped the initial configuration wizard or upgraded from a previous release.

Now that the GFC LMS is correctly registered and associated with the subscription service, you need to license the first host in the environment, which is typically the Core instance.

1. Open the **Configuration Console** from the desktop.

Global File Cache Configuration Co	onsole			- 🗆	×
System Overview System Configur	ation GFC Configuration				
System Name LN- IP Addresses 197 Server Uptime 0 D License Expiry Act	0.233 YOGA 2.168.178.205, 192.168.47.1, 192.168.127.1, 10 Pay(s) 00 Hour(s) 11 Minute(s) ivated through License Server.	Initial Configuration 1. Licensing License Configuration 2. Edge Configuration Step Core Configuration	 ✓ Perform >s ✓ Perform 		
Cluster Configuration No Configured Roles Feature Status Edge Service Configured Pre-population Service Running		3. Core Configuration Step Service Account CIFS Servers Configuration	IS Perform Perform		
		Launch Globa	al File Cache Analytics and Statistics		
				© 2020 N	etApp

2. Click on "**Perform**" next to License Configuration in the Initial Configuration section or navigate to the "**System Configuration**" tab, which opens the License Manager tab.

📊 Global File Cache Configuration Console	_		×
■ NetApp [®]			
System Overview System Configuration GFC Configuration			
License Manager Legacy Licensing			
- License Client Configuration			
License Server Public IP Address/DNS name 192.168.1.213			
Customer Id XYZINC			
Intended Server Role Core 🗹 Edge Register			
License Server Configuration			
Bind this LMS Server to Azure Inventory (or) Verify License Information			

- 3. Provide the IP address of the GFC LMS instance, i.e. 1.2.3.4 and Customer ID (i.e. XYZINC)
- 4. Select the intended server role, Core or Edge and click "Register" to confirm.

Once this GFC instance has been configured it will register with the GFC LMS instance and a confirmation message is shown that the site has been registered successfully.

5. Click "OK" to close this messa	ge.
-----------------------------------	-----

stem Overview Sy	stem Configuration	GFC Configuration			
System Information Software Versior System Name IP Addresses Server Uptime License Expiry Cluster Configur Configured Roles Feature Edge Service	LN-YOGA 192.168.1 0 Day(s) 0 Activated	78.205, 192.168.47.1, 192.168.127.1, 10 O Hour(s) 11 Minute(s) through License Server. Status Configured	Initial Configuration 1. Licensing License Configuration 2. Edge Configuration Step Core Configuration 3. Core Configuration Step Service Account CIFS Servers Configuration	Perform	
Pre-population Serv	Ice	Running	Launch Glob	al File Cache Analytics and Statistics	

- Once completed you can check that the licensing has been completed by navigating back to the "System Overview" tab of the GFC Configuration Console. License Expiry will display "Never (Activated through License Server)".
- 7. Repeat this process "**Registering your GFC** Core or Edge instance with **GFC LMS**" for each GFC instance in your environment.
- **Note:** The configuration of the GFC core or edge instances can be automated through either GPO or PowerShell Desired-State Configuration. Consult your GFC Solutions Engineer or NetApp Support to discuss the options.

7 Designing and Deploying NetApp Global File Cache Core

Depending on your requirements you may need to deploy one or multiple NetApp Global File Cache (GFC) core instances to create the GFC Fabric. The core instance is designed to act as a 'traffic cop' between your distributed GFC edge instances and the datacenter file server resources, i.e. file shares, folders and files.

The GFC core instance creates the GFC Fabric which allows customers to centralize and consolidate unstructured data into a 'single set of data,' whether it resides on one or multiple storage platforms in the on prem, hybrid or public cloud.

When you are designing your GFC deployment you need to determine what's right for your environment in terms of scale, availability of resources and in terms of redundancy.

GFC core can be deployed in the following ways:

- GFC core stand-alone instance.
- GFC core Load Distributed design (Cold Standby).
- **Note:** It is recommended to deploy GFC core instance as a virtual machine on a hypervisor platform that leverages high availability options.

7.1 GFC Core Stand-Alone Instance

When deploying a GFC core stand-alone instance, you need to provision a single virtual machine, either by deploying Windows Server 2016 Standard or Datacenter Edition or Windows Server 2016 Standard or Datacenter Edition or using the GFC.OVA or .VHD template which includes the three Windows Server operating system of choice and GFC.

Quick steps:

- 1. Deploy GFC Virtual Template or Windows Server 2016 virtual machine or Windows Server 2019 Standard or Datacenter edition
- 2. Ensure virtual machine is connected to the network, joined to the domain and accessible through RDP
- 3. Install the latest GFC Software Installation Package (Update)
- 4. License the GFC instance through the License Manager Server (see Section 5)
- 5. Configure the GFC Core role.

7.2 GFC Core Load Distributed Design

Enterprise customers that require multiple GFC core instances to ensure optimal scalability for their environment can leverage a distributed model of multiple core instances, including a cold-standby for disaster recovery. This model can also be leveraged to design a multi-fabric deployment with multiple active/active datacenters or to failover to a DR site, either in a separate location or in the cloud.

The model below allows you to provision multiple (i.e. region-specific) core instances, distribute the load between edges in a specific region to access the central data sets provided by the GFC Fabric.

In case a GFC core instance fails, and can't recovered in time, you can 'replace' the failed GFC core instance with a 'cold' standby instance by either changing the IP address of the 'cold' standby instance or updating the DNS record associated with the edge-to-core association (i.e. IP address, Cloud Fabric ID configured on the edge).

Note: Consult your GFC Solutions Engineer to discuss the best options for your enterprise deployment

7.3 Configuring GFC Core instance – Service Account

Once you have identified the right deployment strategy for your organization, provisioned the required VM instances, and have completed the licensing part (LMS), you need to start the core configuration.

When a GFC instance is designated the Core role, GFC Edge instances will connect to it to access datacenter fileserver resources. The services on this instance run as a specific domain user account. This account, also known as the "Service Account", must have the following privileges on each of the SMB servers that will be associated with the GFC Core instance:

1. The provisioned Service Account must be a domain user.

Depending on the level of restrictions and GPOs in the network environment, this account may require domain admin privileges.

- 2. It must have "Run as a Service" privileges.
- 3. The password should be set to "Never Expire".
- 4. The account option "User must change password at next logon" should be DISABLED (unchecked).
- 5. Must be a member of the backend fileserver local **Backup Operators** groups.
- 6. Any shares that will be exposed through GFC must allow the "Everyone" group "Full Control" at the share level, while restricting permissions through NTFS permissions.

To configure the Service Account on your core:

- 1. Click the tab **"System Overview**" and click **"Perform**" next to the unchecked **"Service Account**" step listed in the "3. Core Configuration Steps" section of the Initial Configuration assistant.
- 2. This opens a new tab, "**GFC Core**" and shows the section "Service Account". Enter the **User Name** and **Password** of the Service Account created in Active Directory.
- 3. Click "Apply" and confirm the configuration of the Service Account.

Global File Cache Configuration Consol	8	×
■ NetApp [.]		Site registeration failed!
System Overview System Configuration	GFC Configuration	
GFC Core GFC Edge		
Section	Service Account	
Service Account Backend File Servers	Configure Core instance Service Account	
Global Exclusion List Server Exclusion List	Domain Name This Global File Cache instance is not joined to an Active Directory Domai	in
Remote Inclusion List	User Name LocalSystem	
Selectable File Handling	Password Apply	
Pre-Population Advanced Options		

7.4 Configuring GFC Core instance – Backend File Servers

GFC core instances extend central file shares from configured datacenter backend file servers. GFC can also be configured in multiple ways to present a local share or an iSCSI LUN.

Please follow the steps below to connect file servers to the GFC Core instance.

- 1. Click the "Backend File Servers" item in the "GFC Core" tab of the Configuration Console or use the "Backend File Servers Configuration" step listed in the "3. Core Configuration Steps" section of the Initial Configuration assistant.
- 2. Select "Generic SMB," "DAS/iSCSI Mount," or "Azure Files Storage" depending on the backend file server to be added.

Global File Cache Configuration Console		– 🗆 X
System Overview System Configuration GFC Core GFC Edge	GFC Configuration	te registeration failed!
Section Service Account Backend File Servers Global Exclusion List Server Exclusion List Remote Inclusion List Selectable File Handling Pre-Population Advanced Options	Add New Backend Generic SMB New Backend Settings NetBIOS / FQDN Configured Backend Servers Backend Server Local Path 127.0.0.1	
	< >> Delete	

- 3. To add a generic SMB server, provide a NetBIOS name or FQDN in the "Add New Backend" field containing the backend file server to publish throughout all connected GFC Edge servers.
- 4. Click the "Add" button to add the server to the "Configured Backend Servers" list. The changes are applied directly to the GFC Core server configuration without displaying a confirmation box.
- 5. To add data from a local path or resource, select "DAS/iSCSI Mount" from the dropdown and enter the Storage Name of the resource name as you wish it to display. Enter the path of the resource (Ex. F:\Data) containing shares and click "Add." The changes are applied directly to the GFC Core server configuration without displaying a confirmation box.

For DAS/iSCSI configuration, a storage volume and NTFS filesystem must have already been created on the local GFC core instance prior to this configuration.

- 6. To add a Microsoft Azure Files storage share, select "Azure Files Storage" from the dropdown menu and check the box labeled "Enable GFC Azure Files Mode." Enter the FQDN of the Storage Account for Azure Files. Enter the information in the associated Azure Credentials fields:
 - c. Left Field Enter the associated Azure Storage Account Name.
 - d. Right field Enter the associated Azure Storage Account Primary Key.
- 7. Click "Add" to add the Azure Files Storage Account to the Configured Backend Servers list.
- **Note:** You must allow the "**Everyone**" user group "**Full Control**" permissions on the ACL of each share on the backend file server.
- **Note:** Using a DFS root or alias as your backend file server is not recommended and can lead to data loss.
- 38 User Guide

7.5 GFC Core Advanced Features

Note: The following advanced Core features must be configured identically on each Core server if utilizing Microsoft Cluster Services.

7.6 Global Exclusion List

The Global Exclusion List feature allows SMB/CIFS file server shares to be hidden from all GFC Edge servers, and subsequently from branch office end user clients. The shares with the configured names will not be available through GFC from any datacenter file server configured to the GFC Core server.

This feature may be used when there are multiple file shares with the same name on several backend file servers.

- 1. To hide named shares from all Edge instances.
- 2. Open the Configuration Console.
- 3. Select the "Configuration" tab and ensure that the "GFC Core" tab is active.
- 4. Click "Global Exclusion List".
- 5. Enter a "Share Name" to prevent distribution through GFC.
- 6. Click "Add" to add a share name to the exclusion list.

Once added to the list, the change is applied.

	- 🗆 X
	Site registeration failed!
GFC Configuration	
Global Exclusion List	
Share Name Add Exclusion List Image: Comparison of the second	
	Global Exclusion List Share Name Add Exclusion List Share Name

7.7 Server Exclusion List

The Server Exclusion List feature prevents specified shares from individual SMB/CIFS file servers from being shared with Edge servers via GFC. This feature can be used to achieve a level of granularity in control of what shares are presented as available via GFC to end users.

To hide specific shares from all Edge instances

- 1. Open the Configuration Console.
- 2. Select the "Configuration" tab, and select the "GFC Core" tab.
- 39 User Guide

- 3. Click "Server Exclusion List".
- 4. Click the "Add" button to display the "Add Server Exclusion List" window.
- 5. Select the desired backend file server from the dropdown menu.
- 6. Enter a "Share Name" to prevent distribution through GFC.
- 7. Click "**Apply**" to add a share name to the exclusion list. Once added to the list, the change is applied.
- 8. Repeat this process for each server and share combination you wish to exclude.

👖 Global File Cache Configuration Console	e		- 🗆 X
			Site registeration failed!
System Overview System Configuration	GFC Configuration		
GFC Core GFC Edge			
Section	Server Exclusion List		
Service Account Backend File Servers Global Exclusion List		Enter a share name to exclude from GFC intelligent file caching in distributed locations. applies to the backend file servers specified in the pull-down menu.	
Server Exclusion List	Server Name	Share Name	
Remote Inclusion List			
Selectable File Handling Pre-Population			
Advanced Options			
Autoriced Options			
			Add Delete

7.8 Remote Inclusion List

The Remote Inclusion List feature in GFC provides a method of control to expose specific shares to specified Edge servers. These may be used in the case where a branch office needs access to a share that has previously been excluded or a specific named share.

To allow inclusion of specific shares to specific Edge instances

- 1. Open the Configuration Console.
- 2. Select the "Configuration" tab, and select the "GFC Core" tab.
- 3. Click "Remote Inclusion List".
- 4. Click the "Add" button to display the "Add Remote Inclusion List" window.
- 5. Select the desired backend CIFS file server from the dropdown menu.
- 6. Select a target Edge server "Remote Name" from the second dropdown menu.
- 7. Enter a "Share name to include" that exists on the datacenter file server in the dropdown menu.
- 8. Click "**Apply**" to add a share name to the inclusion list.
 - Once added to the list, the change is applied.
- 9. Repeat this process for each server and share combination you wish to include.

Figure 9)

NetApp				
			Site registera	ation faile
tem Overview System Configuratio	n GFC Configurati	on		
C Core GFC Edge				
ection	Remote Inclusion	List		
ervice Account ackend File Servers	Note: Share Na	ame : Enter a share nam	e to expose ONLY specific shares to selected Edge instances.	
lobal Exclusion List erver Exclusion List	Server Name	Remote Name	Share Name	
emote Inclusion List electable File Handling				
re-Population				
dvanced Options				

7.9 Selectable File Handling

Certain applications, such as Microsoft Access or Autodesk Revit, rely on partial file locking and partial file updates for file sharing coherency. In order to use these kinds of applications with GFC, you must first disable file locking for the file extensions associated with the application. Pass-through policies are applied to file patterns globally and cannot differ between Edge servers attached to the configured Core.

To modify Selectable File Handling

- 1. Open the **Configuration Console**.
- 2. Select the "Configuration" tab, followed by selecting the "GFC Core" tab.
- 3. Click "Selectable File Handling".
- 4. Enter the file type extensions (used by the application) separated by commas and preceded by a period in the "**File Extensions**" text box.
- 5. Click "**Apply**" to apply the settings, a confirmation box will appear.
- 6. Click "Yes" to apply the changes immediately.

Figure 10)

Global File Cache Configuration Consol	e – 🗆 X
■ NetApp [®]	Site registeration failed!
System Overview System Configuration	GFC Configuration
GFC Core GFC Edge	
Section	Selectable File Handling
Service Account Backend File Servers Global Exclusion List Server Exclusion List	The default file handling policy provides for end-to-end SMB file sharing between remote users by translating the SMB lock and update requests to the data center using Global File Cache optimization mechanisms.
Remote Inclusion List Selectable File Handling Pre-Population	Use this section to assign a pass through file handling policy for selected file extensions to support applications (i.e. Microsoft Access) which rely on partial file locking and updates for file sharing.
Advanced Options	Enter the file extensions by a leading . and extension name separated by commas.
	File Extensions Apply Please check GFC Documentation /Call NetApp Support to change this configuration
	For Microsoft Access both .accdb and .laccdb extensions must be specified. Please read the Global File Cache Best Practices guide for other scenarios where Selectable File Handling is applicable.

7.10 Core Pre-population

The pre-population feature updates shares, directories, folders, and/or files from datacenter servers to the branch office Edge server(s) at predetermined times and frequencies. This pre-populates GFC Edge caches with data that will be used by their connected clients, creating a 'warm' cache on the Edge server. Branch office clients access files from the warm cache much faster than 'cold' files, those that need to be fetched from datacenter servers and then sent over the WAN.

Pre-population jobs can be scheduled from the Core or Edge instance, which triggers data fetches from the associated GFC Edge server(s). All times associated with pre-population correspond to the Edge server's local time.

Figure 11)

Add Pre-Population Job System Overview System Overview System Overview System Cover GFC Edge GFC Core GFC Core GFC Edge Service Account Backend File Servers Global Exclusion List Server Exclusion List Setter ble File Handling Pre-Population Advanced Options Filter by modified time Only include files modified within the last Monday , 20 April 2020 Start Date/Time Monday , 20 April 2020 Tr29:07 Stop Date/Time Time Job	Global File Cache Configu	ation Console	×
GFC Core GFC Edge Section Service Account Backend File Servers Global Exclusion List Global Exclusion List Datacenter file server Settable File Handling Pre-Population Advanced Options Filter by modified time Filter by file type No limit Start Date/Time Monday Stop Date/Time Thursday Frequency One Time Job	NetApp [,]	Add Pre-Population Job	tration failed!
Section GFC Edge All	· · · · · · · · · · · · · · · · · · ·	뵭 Add Pre-population job	
Service Account Backend File Servers Global Exclusion List Server Exclusion List WNC Path \\127.0.0.1\ Remote Inclusion List Selectable File Handling Pre-Population Advanced Options Filter by file type No limit Start Date/Time Monday , 20 April 2020 Thursday , 01 January 2099 Oo:00:00	GFC Core GFC Edge		
Global Exclusion List End Tim Server Exclusion List UNC Path N127.00.1\ Browse Remote Inclusion List Recursive Selectable File Handling Pre-Population Advanced Options Filter by modified time Filter by file type No limit Start Date/Time Monday Stop Date/Time Thursday Frequency One Time Job		GFC Edge All ~	
Global Exclusion List UNC Path \\127.0.0.1\ Browse Remote Inclusion List Recursive MetaData Only Selectable File Handling Filter by modified time Only include files modified within the last Minutes Advanced Options Filter by file type No limit Example: .mdb,.ldb Start Date/Time Monday , 20 April 2020 17:29:07 Frequency One Time Job One Time Job	Backend File Servers	Datacenter file server 127.0.0.1 \vee	End Tim
Remote Inclusion List Remote Inclusion List Selectable File Handling Pre-Population Advanced Options Filter by modified time Only include files modified within the last Minutes Filter by file type No limit Example: .mdb,.ldb Start Date/Time Stop Date/Time Thursday ,01 January 2099 O0:00:00			
Selectable File Handling Pre-Population Advanced Options Filter by file type No limit Start Date/Time Stop Date/Time Thursday ,01 January 2099 O0:00:00 Frequency Frequency O0:00:00 Frequency O0:00:00 Frequency O0:00:00 Frequency Frequency O0:00:00 Frequency Frequency Frequency O0:00:00 Frequency O0:00:00 Frequency O0:00:00 Frequency Frequen		UNC Path (\127.0.0.1\	Browse
Pre-Population Filter by modified time Only include files modified within the last Minutes Advanced Options Filter by file type No limit Example: .mdb,.ldb Start Date/Time Monday , 20 April 2020 17:29:07 • Stop Date/Time Thursday , 01 January 2099 00:00:00 • Frequency Image: One Time Job Image: One Time Job		Recursive MetaData Only	
Advanced Options Filter by file type No limit Example: .mdb,.ldb Start Date/Time Monday , 20 April 2020 T17:29:07 Frequency O0:00:00 Frequency Frequency O0:00:00 Frequency O0:00:00 Frequency O0:00:00 Frequency O0:00:00 Frequency O0:00:00 Frequency Frequency O0:00:00 Frequency Frequency O0:00:00 Frequency	-	Filter by modified time	
Start Date/Time Monday , 20 April 2020 V 17:29:07 V Stop Date/Time Thursday , 01 January 2099 V 00:00 V			Minutes
Stop Date/Time Thursday , 01 January 2099 v 00:00:00 v		Filter by file type No limit V	Example: .mdb,.ldb
Frequency One Time Job		Start Date/Time Monday , 20 April 2020	17:29:07
		Stop Date/Time Thursday ,01 January 2099	00:00:00
		Frequency 💿 One Time Job	
O Repeat every day		O Repeat every day V	
O Repeat every Sunday		O Repeat every Sunday	
O Repeat every 1st → at 17:29:07 🗘 Apply Cancel		○ Repeat every 1st ∨	
Delete			Delete

Note: Before you define, schedule, or edit a pre-population job, the GFC core instance requires at least one associated datacenter file server as configured in the "**Backend File Servers**" section of the UI.

The Pre-Population page displays a list of data push jobs scheduled from the Core to the GFC Edge servers. The Pre-population window displays the following information for each scheduled pre-population job.

Field name	Description
JobID	An automatically generated job identification number
Edge	Name of the GFC Edge server to be pre-populated with data (or All if data will be pushed from the specified server to all Edge servers).
Server	Name of the data center file server
Path	Path of the folder on the data center server with information to be shared, for example, \\myserver\folder\sharefolder
Recursive	If checked, the pre-population data is recursive, and will transfer the files in the indicated directory as well as all its subdirectories. If No, only the specified folder will be pre-populated.
Metadata Only	If checked, the pre-population mechanism only populates metadata from the specified files and directories, this does not write data to the branch office Edge cache.
File Modified Time	File modification times, if only data with specific modified by dates are to be pre-populated

Table 1)

File Extension	File extensions of any file types to be specifically included in or excluded from the Pre-population job
Start Time	Start time of the pre-population job (Edge server local time)
End Time	End time of the pre-population job if a one-time job (Edge server local time)
Frequency	Displays 'One Time' if a single job or displays the frequency of a recurring job
Stop Time	End time of the pre-population job schedule if a recurring job (Edge Server local time)

To Configure and Schedule a Pre-Population Job

- 1. Open the Configuration Console.
- 2. Select the "Configuration" tab and then select the "GFC Core" tab.
- 3. Click "Pre-Population".
- 4. Click "Add" from the Pre-population page. The "Add Pre-Population Job" window opens.
 - a. Click the "**Edge**" drop-down menu and select a GFC Edge server to receive the files, or choose "All" to pre-populate files to all of the GFC Edges connected to the GFC Core.
 - b. From the "Datacenter File Server" drop-down menu, select the file server with the data to be pre-populated.
 - c. In the "UNC Path" field, enter the UNC path for the file or directory to be pre-populated (for example, \\<server_name>\<share_name>\<directory>).
 - d. (Optional) Enable the "Recursive" checkbox to make the pre-population job recursive, which transfers the files in the indicated directory as well as all its subdirectories. Pre-population jobs that are not recursive only transfer the files in the directory indicated by the path; they do not transfer files within any subdirectories.
 - e. **(Optional)** Enable the "**Metadata Only**" checkbox to only prepopulate Edge instances with specified Metadata. If this is unchecked, specified directories and files will be written to the Edge's local file cache.
 - f. (Optional) Enable the "Filter by Modified Time" checkbox to pre-populate only those files modified within a specified time interval. Click the drop-down menu to specify a time frame (minutes, hours, days) then type the number of minutes, hours, or days in the box.
 - g. (Optional) To pre-populate only specific types of data, click the dropdown box next to "Filter by file type" and select "No Limit," "Include," or "Exclude." Type the file extensions (case sensitive) of the files to include or exclude in the entry blank, for example, .docx, .pdf, .html, or .xlsx. File extensions should be preceded by a period and multiple extensions must be separated by commas.
 - h. In the "Start Date/Time" and "End Date/Time" fields, set the start and end dates and times for the initial and final data subject to pre-population. If this is a one-time job, the "Start Time" field needs to be populated at least 20 minutes in advance and the "End Time" field should be set 24 hours later.
 - i. (Optional) Select the desired "Repeat every..." radio button if the push should repeat multiple times. For repeating jobs, the "Start Date/Time" specifies the beginning of the window for which a repeating job can occur. A repeating job will begin on the time and days specified in the "Frequency" column, as long as those days are within the "Start Date/Time" and "End Date/Time" window.

Set the end date and time for a repeating job using the drop-down menus next to the "**End Time**" field.

Select a "Frequency" radio button to select the frequency the push job will repeat.

- j. To repeat by day interval: Click the "**Repeat every <day>**" radio button. By default, the repetitive push job is scheduled to repeat every day at the specified time. To repeat the job on other dates, click the drop-down list and select one of a series of dates ranging from every day to every 10 days or every fifteenth day. Next, enter the desired hour, minute, and second to specify a time that the pre-population job should occur.
- k. To repeat by day of the week: Click the "Repeat every <day of the week>" radio button and click the drop-down list to select the day of the week the pre-population job could occur. Next, enter the desired hour, minute, and second to specify a time that the pre-population job should occur on the specified day.
- I. To repeat by date of the month: Click the "**Repeat every <day of the month>**" radio button, then click the drop-down list to select the numerical date of the month that the pre-population job should occur. Next, enter the desired hour, minute, and second to specify a time that the pre-population job should occur.
- **Note:** Jobs scheduled for the fifteenth and thirtieth of the month will only occur once in February, on the 15th. Since it only has 28 or 29 days, the job will not repeat again until the next scheduled date on the 15th of March. Other months that have only 30 days will not complete the Prepopulation job if it is specified to execute on the 31st.
- 5. Click "**Apply**" to commit the pre-population job.
- 6. The "Add Pre-Population Job" window will close, and the new job will display in the table on the Pre-population page.
- 7. To configure a second scheduled pre-population job, repeat the process.
- 8. To edit a Pre-population job, click to highlight the job you wish to change and click the "**Edit**" button to change parameters.
- 9. Jobs can be deleted by highlighting the desired job and clicking the "**Delete**" button and confirming the action.

Note:

When scheduling pre-population jobs, all job times are relative to the time zone of the GFC Edge instance

Pre-population jobs should be scheduled at least 20 minutes ahead of the current time in the Edge's local time zone to allow Edges to pick up the newly scheduled jobs

Pre-population jobs should be scheduled to run during non-business hours. Running pre-population jobs during business hours will impact user performance

Pre-population can be listed, added and deleted using the GFC PowerShell scripts. See Appendix C for more details and examples

7.11 Core Advanced Options

Advanced Options give IT Administrators the ability to set the desired Debug Level for additional NetApp Support or Engineering information or troubleshooting. Additionally, a customer-specific folder can be automatically created and relevant debug logs automatically uploaded using the associated Advanced Options.

Note: These should only be modified or utilized as instructed by a member of NetApp Support. Please contact NetApp Support for any questions or prior to sending any log files.

Figure 12)

Global File Cache Configuration Console	8	- 🗆 X
■ NetApp [®]		Site registeration failed!
System Overview System Configuration	GFC Configuration	
GFC Core GFC Edge		
Section	Advanced Options	
Service Account		
Backend File Servers	Manage Debug Level	
Global Exclusion List Server Exclusion List	Select Debug Level 0 V Save	
Remote Inclusion List		
Selectable File Handling		
Pre-Population	Upload Log File to FTP	
Advanced Options	Target Folder Name Upload	

Manage Debug Level

This feature allows for more verbose (higher numbers, MAX: 9) debug logging.

Upload Log File to FTP

This feature enables a direct transfer of requested log files to NetApp Support.

8 Designing and Deploying NetApp Global File Cache Edge

Depending on your requirements you may need to deploy one or multiple NetApp Global File Cache (GFC) edge instances based on the concurrent user sessions in a branch office. The edge instance presents the virtual file share to the end users within the branch office which has been transparently extended from the associated GFC core instance. The GFC edge should contain a "D:\" NTFS Volume which contains the cached files within the branch office.

For the GFC edge it is important to understand the sizing guideline in Section 3.4 of the User Guide. This will assist in making the correct design for your GFC deployment. You would also need to determine what's right for your environment in terms of scale, availability of resources, and in terms of redundancy.

GFC edge can be deployed in the following ways:

- GFC edge stand-alone instance.
- GFC edge multi-edge deployment.

8.1 GFC stand-alone instance

When deploying a GFC edge stand-alone instance, you need to provision a single virtual machine, either by deploying Windows Server 2016 Standard or Datacenter Edition or Windows Server 2019 Standard or Datacenter Edition or using the GFC.OVA or .VHD template which includes the three Windows Server operating system of choice and GFC.

Quick steps

- 1. Deploy GFC Virtual Template or Windows Server 2016 virtual machine or Windows Server 2019 Standard or Datacenter edition.
- 2. Ensure virtual machine is connected to the network, joined to the domain and accessible through RDP.
- 3. Install the latest GFC.
- 4. License the GFC instance through the License Manager Server (see Section 5).
- 5. Configure the GFC Edge role.

8.2 GFC Edge Multi-Edge Deployment

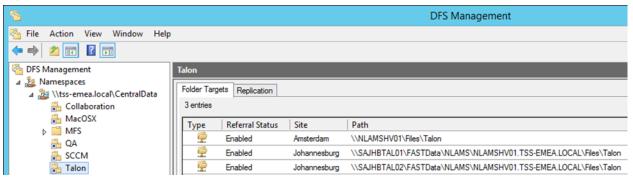
For sites that have more users than the sizing guidelines dictate 'concurrent sessions' AND the datasets are used by all of the users, meaning we can't separate the data to be associated with specific groups of users (i.e. Share1 is only used by Group HR which is only **X** users, and Share2 is only used by Group Finance which is Y users), we recommend to extend the user's sessions to a secondary (or 3rd) edge using a local Stand-alone DFS namespace in the respective site.

This means each GFC Edge instance is configured as a 'stand-alone' server instance in that site, with a unique NetBIOS name and IP address for each Edge instance and a dedicated cache volume for each separate Edge instance, which subsequently presents the local FASTData virtual file share(s) as part of a local stand-alone DFS root, which includes all of the feasible targets in that site as a valid target.

Each edge instance presents the central data hosted on the backend file server platform through a unique UNC path:

- Edge1: \\Edge1\FASTData\Talon\FS1\Share\Folder\
- Edge2: \\Edge2\FASTData\Talon\FS1\Share\Folder\
- Edge3: \\Edge3\FASTData\Talon\FS1\Share\Folder\

Figure 13)



In order to facilitate for load balancing, a local stand-alone DFS namespace needs to be configured on each GFC edge instance, meaning that each edge hosts a DFS root that contains a DFS link with the primary target (the local FASTData share or subfolder on that Edge) and secondary targets (corresponding FASTData share or folder on other edges in that site).

This model allows it to actively distribute the load between stand-alone DFS-N targets, which means that User1 will use Edge1 and User2 will use Edge2, etc. This selection is based on the round-robin principle, which means that User1 could use Edge2 any other time of day as the cache timer expires for the namespace and associated targets. In that case it could be that a file that was previously warm (on Edge1) is now cold (on Edge2). If you schedule a nightly pre-population job you can overcome the cold files when users logging in in the morning.

Note: One of the requirements for this model is that local stand-alone namespace "**Random Order**" (rather than "**Lowest Cost**") distributes the users across multiple edge instance instead of having user**A** to user**E** use Edge1, userF to userJ use Edge2, etc.

Stand-alone DFS Namespace should be configured as follows:

Namespace: \\Edge[X]\CentralData\

(Random when using Round-Robin)

Folder: Talon

Referrals:

- \\Edge1\FASTData\Talon
- \\Edge2\FASTData\Talon
- \\Edge3\FASTData\Talon

Figure 14)

\\SAJHBTAL01\CentralData Properties
General Referrals Advanced
Specify the amount of time that clients cache (store) referrals for this namespace.
Cache duration (in seconds): 300
Targets in a client's site are listed first in a referral. Select the method for ordering targets outside of the client's site.
Ordering method:
Random order V
Random order
Exclude targets outside of the client's site
OK Cancel Apply

Figure 15)

<u>6</u>	DFS Management
🐴 File Action View Window	v Help
🗢 🄿 🙍 🖬 🚺 🖬	
🐴 DFS Management	Talon
 ▲ № Namespaces ▲ № \\SAJHBTAL01\Central[♣ Talon 	Folder Targets Replication 2 entries
Replication	Type Referral Status Site Path /
	Enabled Johannesburg \\SAJHBTAL01\FASTData\NLAMS\nlamshv01\Files\Talon
	Enabled Johannesburg \\SAJHBTAL02\FASTData\NLAMS\nlamshv01\Files\Talon

Domain-Based DFS Namespace

The primary Stand-alone DFS target (\\Edge1\CentralData\Talon\FS1\Share\Folder) can then be added to the domain-based DFS namespace structure, which will subsequently resolve to the site where both end users and multiple edge instances reside in. For the Domain-Based DFS namespace it's important "**Exclude targets outside the client side**" is enabled on the DFS folder to reduce the list of feasible targets for a specific client workstation and its partition knowledge table to which the DFS-N resolves.

E.g. $\ \$ bound in .local MFS Share is defined as a folder in the Domain-Based DFS- namespace, using the following referral(s):

- \\Edge1\CentralData\Talon\FS1\Share (enabled)
- \\Edge2\CentralData\Talon\FS1\Share (enabled)
- \\Edge3\CentralData\Talon\FS1\Share (enabled)
- \\FIleServer\FS1\Share (last among all targets) <- native target

Figure 16)

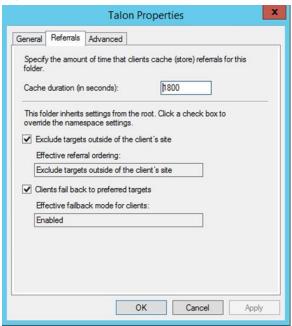


Figure 17)

CFS Management	Talon					
⊿ ¾ Namespaces ⊿ ⅔ \\tss-emea.local\CentralData	Folder Targets	Replication				
Collaboration MacOSX MFS QA	2 entries					
	Туре	Referral Status	Site	Path		
	2	Enabled	Amsterdam	\\NLAMSHV01\Files\Talon		
SCCM	👰 I	Enabled	Johannesburg	\\sajhbtal01\CentralData\Talon		
Talon Replication						

Redundancy Options

For the purpose of redundancy, you can add the same standalone configuration to Edge2 and Edge3 and integrate them as referrals in the Domain-Based DFS-Namespace. Because each edge instance contains the 'same' local stand-alone DFS namespace, the users will enumerate the 'nearest' or preferred stand-alone DFS namespace server, i.e. \\Edge1\CentralData\Talon\FS1\Share which subsequently points to \\Edge1\FASTData\Talon\FS1\Share or \\Edge2\FASTData\Talon\FS1\Share if the user limit is exceeded.

In a nutshell, the local user maps to the Domain-Based DFS namespace, which has a referral to the local stand-alone DFS namespace, the local DFS namespace uses round-robin to distribute the users between all available edges, subsequently presenting the local edge FASTData virtual file share to the users.

In case of a full site outage, when all Edge instances in a respective site are down, the client will enumerate the \\BackendFileServer\FS1\Share target as "last among all targets" referral and point users directly to the backend file server in the datacenter.

Note: For more details relating to DFS Namespace refer to Section 9 of this user guide

8.3 Configuring the GFC Edge Role

Note: The Edge instance must be licensed prior to beginning the configuration. For more information on licensing, see "Registering your Core or Edge instance with GFC LMS."

When a GFC instance is designated the Edge role, it will connect to a GFC Core to provide users at the branch office access to datacenter file server resources.

To configure the Edge Instance Role:

- 1. Click "**Perform**" next to the unchecked "**Core Configuration**" step listed in the "2. Edge Configuration Steps" section of the "Initial Configuration" assistant
- 2. This opens a new tab, "GFC Edge," and shows the section "Core Instances"
- 3. Provide the **Cloud Fabric ID** of the GFC Core server. The Cloud Fabric ID is typically the NetBIOS name or the geographical location of the backend file server
- 4. Provide the FQDN/IP Address of the GFC Core server or cluster
 - m. (Optional) Check the "**SSL**" box to enable SSL support for Internet connections from the Edge to the Core
 - n. Enter the User Name and Password which are the credentials of the Service Account used on the Core
- 5. Click "Add" to confirm the addition of the GFC Core appliance. A confirmation box will appear. Click "OK" to dismiss it

Global File Cache Configuration Consol	le				– 🗆 X
NetApp [*]					Site registeration failed!
System Overview System Configuration	n GFC Configuration				
GFC Core GFC Edge					
Section	Core Instances				
Core Instances Pre-Population Advanced Options Throttling Cache Cleaner	Core Auto Configuration (Requires License Manager Server) Associate this Edge instance with Cloud Fabric ID FQDN / IP Address Enabled SSL User Name Password	h a Core	(Optional) (Optional)	Add	
	Cloud Fabric ID	FQDN/IP Address	SSL En	abled	
		192.168.1.213	O		
	<			>	
				Delete	

8.4 GFC Edge Advanced Features

Based on the specific requirements, the Edge instances should be configured the same to maintain consistency within large scale deployments. There specific parameters than can be set on a per Edge base for example, 'Cache Cleaner' can vary from site or edge instances.

Edge Pre-population

Note: Please see the latest Release Notes on the GFC website for additional information on GFC Edge Pre-Population.

One-time or recurring pre-population jobs can be configured on an Edge instance.

Figure 18)

NetApp [®]										
									Site registera	tion failed
stem Overview System Configura	ation GFC Co	onfiguration								
GFC Core GFC Edge										
Section	Pre-Pop	ulation								
Core Instances	Pre-P	opulation Job	15							
Pre-Population Advanced Options			Applia	Path	Recurs	Metad	File Modified T	File Extension	Start Time	End Tir
Throttling Cache Cleaner										

For more information, refer to the "Core Pre-population" section of this document.

Note: The PowerShell Pre-population mechanism is only available from the Core instance.

Edge Advanced Options

Figure 19)

Global File Cache Configuration Consc	le	– 🗆 X
NetApp [*]		Site registeration failed!
System Overview System Configuratio	n GFC Configuration	
Section Core Instances	Advanced Options	
Pre-Population Advanced Options Throttling Cache Cleaner	Manage Debug Level Select Debug Level 0 Save	
	Upload Log File to FTP Target Folder Name Upload	
	Access Based Enumeration Enable Access based enumeration Enabling ABE has performance related impact	

Manage Debug Level

This feature allows for more verbose (higher numbers, MAX: 9) debug logging.

Upload Log File to FTP

This feature enables a direct transfer of requested log files to NetApp Support.

Access Based Enumeration

This feature enables access-based enumeration on the FASTData Virtual File Share on the GFC Edge. Access Based Enumeration (ABE) allows you to hide specific files and folders for user who don't have access permission.

- 1. To enable access-based enumeration, check the respective check box.
- 2. Click "Apply," confirm that ABE has been enabled by browsing through the Virtual File Share \<u>EdgeServer</u>FASTData<u>FabricID</u>BackendFileServer</u> from a workstation in the same site using a non-administrative account.

Note: A reboot may be required to enforce ABE on the GFC Edge.

Throttling Feature

GFC enables specific controls over user behaviors when interacting with their local GFC Intelligent File Cache and Virtual File Share. The advanced Throttling options are set by default and should only be modified after discussing the current user workflow and behavior and consulting on these items with a member of NetApp Support.

Figure 20)

Global File Cache Configuration Conso	e	- 🗆 ×
NetApp [*]		Site registeration failed!
System Overview System Configuration	GFC Configuration	
GFC Core GFC Edge		
Section	Throttling Parameters	
Core Instances Pre-Population	For use by NetApp Support ONLY.	
Advanced Options Throttling Cache Cleaner	Byte Max K8 (Default 1048576) Flush	
	Byte Rate 1024 (Default 1024)	
	Byte Max 1048576 (Default 1048576) Fetch	
	Byte Rate 1024 (Default 1024) кв	
	Byte Max K8 (Default 1048576) Writes	
	Byte Rate (Default 1024)	
	Changes to the above settings should not be made without first consulting NetApp Support. Update	

Cache Cleaner

The GFC Edge Cache Cleaner mechanism can be adjusted to a specific behavior to meet specific time frames or low / high percentage thresholds.

Figure 21)

Global File Cache Configuration Console			– 🗆 X
NetApp [®]			Site registeration failed!
System Overview System Configuration GFC Configurati	on		
GFC Core GFC Edge			
Section Cache Cleaner			
Core Instances			
Pre-Population Advanced Options			
Throttling	Start Hour	21	
Cache Cleaner		6	
	Stop Hour	•	
Disk Ma	ax Percentage	80	
		ar	
Disk Hard Ma	ax Percentage	95	
		Update	

Start Hour / Stop Hour

The GFC Cache Cleaner mechanism is scheduled to begin at the specified hour (24hr clock) in the local time zone when the **Disk Max Percentage** has been reached. If a **Stop Hour** time is set, the Cache Cleaner will complete the cleaning of the current item and stop afterwards. The default setting is set to 9PM local time (21:00) and will run until 6AM the following morning (06:00).

Disk Max Percentage

This number (1-100) will signal to the Cache Cleaner at what percentage of cache disk utilization to schedule the Cache Cleaning process depending on the specified **Start Hour** as shown above. This percentage may vary among differently sized cache volumes across Edges. The default setting is 80% of the cache volume capacity.

Disk Hard Max Percentage

This number (1-100) will signal to the Cache Cleaner at what percentage of cache disk utilization to immediately begin the Cache Cleaning process. This is a very resource intensive process and may degrade user performance if it occurs during working hours. This percentage should be high enough to allow users to cache new data if the **Disk Max Percentage** value is reached but low enough where users will not be able to completely fill the cache volume. The default setting is 95% of the cache volume capacity.

- **Note:** Depending on the age of the data, the purging of the cache will clean up 25-75% of stale cached data.
- Note: To run a manual Cache Cleaner process, refer to the PowerShell Appendix C.

9 **DFS Namespace Integration**

Distributed File System (DFS) allows administrators to group shared folders located on different servers by transparently connecting them to one or more DFS namespaces. A DFS namespace is a virtual view of shared folders in an organization. Using the DFS tools, an administrator selects which shared folders to present in the namespace, designs the hierarchy in which those folders appear, and determines the names that the shared folders show in the namespace.

When a user views the namespace, the folders appear to reside on a single, high-capacity hard disk. Users can navigate the namespace without needing to know the server names or shared folders hosting the data. DFS also provides many other benefits, including fault tolerance and load-sharing capabilities, making it ideal for all types of organizations.

DFS namespace allows customers to present a 'single pane of glass' to their end users, regardless of the location they're in. The intelligence of Active Directory Sites and Services and client workstation's Partition Knowledge Table (PKT) allows the users to transparently access their centralized data through the 'nearest' NetApp Global File Cache (GFC) caching instance in their site and allow for failover to the 'native' central target in case of a local branch office outage.

More information on DFS: <u>https://technet.microsoft.com/en-us/library/cc782417(v=ws.10).aspx</u>

9.1 DFS Design

The Microsoft Distributed File System (DFS) is a set of client and server services that allow a large enterprise to organize many distributed Server Message Block (SMB) file shares into a distributed file system. DFS provides location transparency and redundancy to improve data availability in the event of failure or heavy load by allowing shares in multiple locations to be logically grouped under one folder or DFS root. This can be configured in a domain-based or standalone configuration.

i.e. \\corporate.local\root\share\folder

Direct Share Mapping

Clients are given network-path mapped drives, which connect directly to the Edge appliance cache. This is usually done with a UNC path of the client folder, for example:

i.e. \\< GFC edge>\<FASTData>\<FAST Fabric ID>\<file server>\<share>\<folder

Configure Windows Server 2016 or 2019 Domain-Based DFS for GFC

Objectives:

- Provide a unified namespace solution for both GFC Cached file/folder structures.
- Introduce Client-side referral-based failover/failback solution based on Windows PKT info.
- Exclude ANY other targets from the Windows Client referral list.

9.2 Site Definitions and Site Links

Each Active directory site/subnet must be defined in Active Directory Sites and Services. In order to document the logical network topology, which allows efficient replication of Active Directory; all subnets must be included and linked to a specific site definition.

It is recommended to configure site links based on a star-topology, i.e. Edge1 -> HQ (cost 200), Edge2 -> HQ (cost 500), but include the physical network topology in the design process of configuring Active Directory sites. If no altered Active Directory replication traffic is in place, you can keep the site costs the same (200). Site links define the scope of DFS Management target evaluation.

1. Create Site Links: (if more than two sites)

a. Open "Active Directory Sites and Services"

n ?		Activ	e Directory Site	and Services	Ŀ	- • ×
File Action View H						
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Active Directory Sites a Sites Subnets Subnets Inter-Site Transp	SMTP		Type Inter-Site Tran Inter-Site Tran	Description		
þ 🛄 SA Nev	w Site Link w Site Link Bridge d					
Nev	w Tasks	•				
Ref	iresh					
Pro	perties					
Hel	lp					
< III	>					
Create a new object	1.11					

- b. Expand "Inter-Site Transports"
- c. Right click "IP"
- d. Select "New Site Link"
- e. Type a name describing which sites will use this link (i.e. NewJersey-Boston)

	New Objec	t - Site Link	
Cre	ate in: BosVM.lab/Conf	figuration/Sites/Inter-Site Tra	_
Name:	NewJersey-Boston]
Sites not in the	Add >>		
	A site link must contain a	at least two sites.	Cancel

- f. Select sites from "Sites not in this site link"
- g. Click "Add"
- h. Click "OK"

Repeat steps d-h for each site link that needs to be created.

- 2. Configure "Query Policy" and Global Catalog:
 - a. Double click on a site
 - b. Double click "Servers"

- c. Select available Domain Controller within the site
- d. Right click "NTDS Settings" and select "Properties"
- e. Set the Query Policy to "Default Query Policy"
- f. Check "Global Catalog"
- g. Click "OK" to commit the changes

NTDS Settings Description: Query Policy: Default Query Policy DNS Alias: 441B81D4-38CF-4864-BB45-B995379B69 Global Catalog The amount of time it will take to publish the Global Catalog vadepending on your replication topology.	
DNS Alias: 441B81D4-38CF-4864-BB45-B995379B69 ✓ Global Catalog The amount of time it will take to publish the Global Catalog va	
Global Catalog The amount of time it will take to publish the Global Catalog va	~
	ries
OK Cancel Apply	

- 3. Bridge Links:
 - a. Return to the main screen and double click "Inter-Site Transports"
 - b. Right click "IP" and select "Properties"
 - c. Confirm "Bridge all site links" is checked. If it is not checked, closest site selection will fail.
 - d. Click "OK" to commit the changes.
 - e. Close "Active Directory Sites and Services"

IP Properties ? X
General Object Security Attribute Editor
P P
Description:
Ignore schedules
Bridge all ste links
OK Cancel Apply Help

9.3 DFS Root Configuration Default

A domain-Based DFS root namespace includes all sites based on Lowest Cost, which can introduce issues in terms of client failover. In DFS Management you can configure target failover solution based on

"Exclude Targets outside of Clients site" to circumvent that scenario. For each namespace, configure "Allow Client Failback." Please follow the steps below to complete the DFS configuration.

If you manage the DFS root from a Windows Server instance, you can generate the following structure as follows. In the exhibit below we are using "\\BosVM.Lab\DFSroot" as a namespace, and "TalonFAST" as a target referral.

1. Install the DFS management snap-in

The DFS Management snap-in has been included since Windows Server 2003 R2 and allows extensive configuration of a DFS infrastructure. In order to comply with GFC best practices you should use the management snap-in. This is installed while adding the DFS Namespaces role via the Windows Server 2016 or 2019 "Add Roles and Features Wizard" found in the Server Manager console.

More information on installing DFS can be found at

https://msdn.microsoft.com/en-us/library/cc731089.aspx?f=255&MSPPError=-2147217396#BKMK_UI

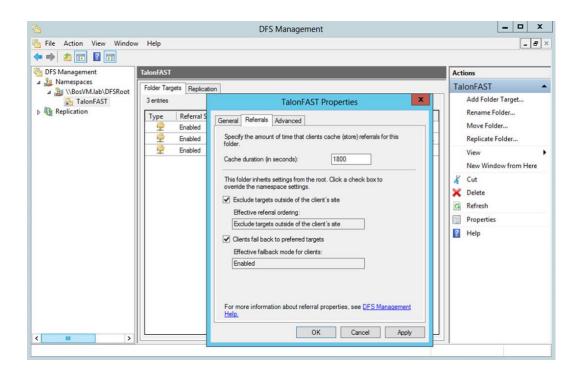
2. Configure the DFS namespace as follows

- a. Right-click the Namespace "\\BosVM.lab\DFSroot" and click "Properties".
- b. On the Referrals tab, set the "Cache Duration" to 1800 seconds.
- c. Set the Ordering Method dropdown to "Lowest Cost".
- d. Check the box "Clients fail back to preferred targets".
- e. Click "OK" to confirm the configuration change.

💠 🏟 🖄 📷 🚺 📷	TalonFAST		Actions
A Marespaces A WesVMJab/DFSRoot TalonFAST A Replication	Folder Targets Replicat 3 entries Type Referral S S Finabled S Finabled Finabled Finabled	Image: Specify the amount of time that clients cache (store) referrals for this namespace. Image: Specify the amount of time that clients cache (store) referrals for this namespace. Cache duration (in seconds): 1800 Targets in a client's site are listed first in a referral. Select the method for ordering targets outside of the client's site. Ordering method: Covering method: v I Clients fail back to preferred targets	TaionFAST Add Folder Target Rename Folder Move Folder Replicate Folder View New Window from Here Cut Delete Refresh Properties Help

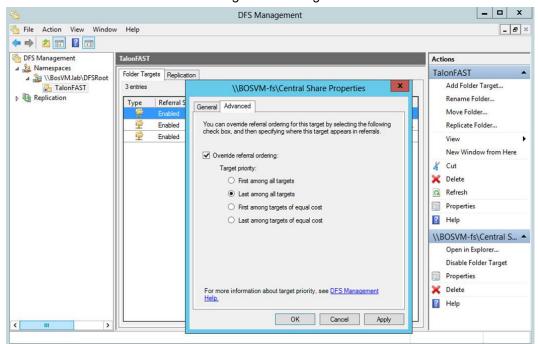
3. Configure the DFS referral to exclude any target references

- a. Right-click the referral and select "Properties".
- b. For the reference, check the box for "Exclude targets outside of the client's site" and "Clients Failback to preferred targets".
- c. Set the "Cache duration" to 1800 seconds.
- d. Click "**OK**" to confirm the configuration change.



- 4. Open the Target Referrals listed in the root folder referral list.
 - a. Right-click the native backend referral, and click "Properties".
 - b. Click the "Advanced" tab and check the "Override referral ordering" box and change the priority to "Last among all targets".
 - c. Click "OK" to confirm the configuration change.
 - d. For each GFC Edge referral, right-click the referral, select "**Properties**," enter the Advanced tab, and ensure that the "**Override**" setting for referral ordering is unchecked.

Click "**OK**" to confirm the configuration change.



Repeat steps 3 and 4 for each referral and target referral list in the namespace.

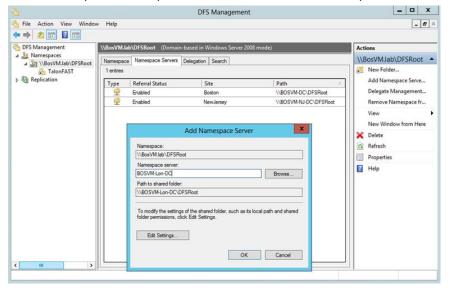
Make sure that your target referral list contains the FQDN of the referral path.

With the above settings, Windows XP SP2, Vista, 7, or 8 clients will only receive the local GFC edge and the native back-end file server referral in its "**DFS Tab**" or Partition Knowledge Table (PKT).

5. Final Steps

In order to complete the configuration of a distributed Domain-Based DFS infrastructure, create a replica of the namespace on each domain controller. By creating a local namespace replica, you will increase file system operations performance, as the clients will use their local domain controller. Completing the steps below can be done remotely, from any Windows Server or client, using the DFS Management console:

- a. Right-Click the "\\BosVM.lab\DFSroot" namespace.
- b. Click "Add Namespace Server".
- c. Select the Domain Controller which will host a replica of the DFS root.
- d. Complete the steps in order to create a DFS root replica on each Domain Controller.



Conclusion:

By using the FQDN as a UNC path, you will introduce a unified namespace and failover solutions for all users in your enterprise network. This simplifies the process of managing data structures, collaborating data between users, and mapping drives on Microsoft Windows clients.

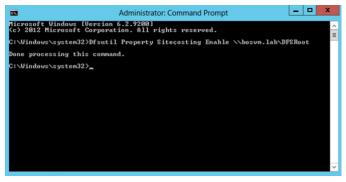
By utilizing a Domain-Based DFS root, using "**Exclude Targets outside of Clients site**" functionality for the target referral, in conjunction with the "**Client-Side Target Failback**" script, you will be guaranteed proper failover/failback operations. Microsoft Clients will never failover to any unwanted path.

9.4 Site Costing Configuration

For closest site selection to work on link targets, Inter-site Topology Generator (ISTG) must be running on Windows Server, and for closest site selection to work on link and root targets, all domain controllers must be running Windows Server 2016 or 2019. Please use DFSUTIL.exe from the command line to enable site costing:

Windows Server 2016 or 2019: Dfsutil Property Sitecosting Enable \\bosvm.lab\DFSroot.

Figure 22)



Domain Controller (DC) site costing is controlled separately on each DC using the following registry key:

HKLM\System\CurrentControlSet\Services\Dfs\Parameters\SiteCostedReferrals

DWORD 1 or 0

Please validate that the registry entry is applied and schedule a reboot of the respective DC.

9.5 GFC Global Exclusion Configuration (DFS)

When the DFS root is being hosted by the same backed file server that you are configuring for optimization with GFC, it is recommended that you exclude the local DFS root share from being advertised.

For example, if the "\\BosVM.lab\DFSroot" DFS root is being hosted on Fileserver1, and Fileserver1 is also a server that you are advertising through GFC, you should exclude the "DFSroot" share.

This can be adjusted in the "Global Exclusion List" configuration on the GFC Core configuration page.

Figure 23)

Global File Cache Configuration Consol	e	– 🗆 X
		Site registeration failed!
System Overview System Configuration	GFC Configuration	
GFC Core GFC Edge		
Section	Global Exclusion List	
Service Account		
Backend File Servers		
Global Exclusion List Server Exclusion List	Share Name Add	
Remote Inclusion List	Exclusion List	
Selectable File Handling		
Pre-Population	Share Name	
Advanced Options		
	Delete	

Note: Using a DFS root as your backend file server is not recommended and can lead to data loss.

10 Central Monitoring using Microsoft SCOM

NetApp Global File Cache (GFC) supports integration with Microsoft Systems Center Operations Manager (SCOM) in order to manage different aspects around the solution and integration with Microsoft Windows Server.

This GFC Management Pack includes the following aspects:

- Operational Management Systems level inventory.
 Patch level inventory.
- Availability Management Systems Health Status.
 Event Viewer.
 SCOM alerting.
- i.e. Key services not running.
 - Systems Optimization
 % Cache Utilized.
 Cache Purge alert via SCOM.

Dependencies:

- Windows Server 2016 or 2019.
- Systems Center Operations Manager 2012, 2012 R2 (SP1), 2016.
- Administrative Credentials to manage SCOM Operations Manager Console.
- Systems Center Management Pack for Windows Server Operating System.
- Windows Computer Management Pack.
- GFC.
- Latest GFC Management Pack.

Important: Before installing GFC .mpb file, you have to install "SC Management Pack for Windows Server Operating System.msi" which can be downloaded from, <u>https://www.microsoft.com/en-us/download/details.aspx?id=9296.</u>

Note: If a previously existing management pack is deleted, please wait for 48 hours to re-import the management pack. Otherwise, health rollups may not functional correctly.

For additional information, please visit http://www.vroege.biz/?p=768.

10.1 Deploying GFC SCOM Management Pack

This section describes installing and upgrading the GFC SCOM management pack. You can install or upgrade the GFC SCOM management pack by copying the management pack files to the SCOM server instance and following the steps outlined below.

Download the latest software update from http://www.talonstorage.com/support/downloads

The GFC SCOM management pack includes an .mpb file that needs to be imported within your Microsoft Systems Center Operations Manager 2012 R2 or 2016 Operations Management Console.

In order to implement the management pack, follow these steps:

- 1. Open the Microsoft Operations Management Console.
- 2. In the left-bottom windowpane, select "Administration".



3. Within the "Administration Overview" section of the management console, select the "Import Management Packs" option



4. Select "Add from Disk" from the "Import Management Packs" console and navigate to the latest management pack file (i.e. Talon.FAST.mpb file)

Select Mar	Ir nagement Packs	nport Management Packs	×
Select Management Packs	Import list :	+ Add • ∰r Version Release Date Statu	Help Properties X Remove
			agement Packs to import
	Status details :	Organize New folder Favorites Desktop Downloads Downloads Downloads Documents Documents Videos Computer Computer	■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■
		Network	III V All Management Packs (*.mp;

5. Click "Open" to confirm the selection.

- 6. The management pack will be listed in the "Import List" section and will be validated.
 - **Note:** If you are upgrading the GFC SCOM Management Pack, you can commit the upgrade inplace.
- 7. Once confirmed, the import process will take approx. 10-15 minutes to complete.

				0
nloading and importing the select	ed management	t packs.		
Name	Version	Status	1	

10.2 Dashboards and Reports

Talon SCOM Monitoring Console contains the following dashboards and overviews associated with the GFC software. From within the console, select the "**Talon Service Monitoring**" folder. This folder contains all the monitored aspects of the GFC software and is organized as follows:

Talon Service Monitoring

- Service Dashboard
- Service Overview
- Core Instances

Core Servers

Error and Warning Logs

TService Backend Status

TUM Monitoring

GFC Service

GFC Service Alerts

GFC Service Inventory

File Transfer

Event Log

• Edge Instances

Edge Servers

Error and Warning Logs

Total Connected Users

TUM & TAPP Monitoring

Cache Monitoring

Cache Cleaner

Edge Server Cache Disk Free Space

GFC Service

GFC Service Alerts

GFC Service Inventory

• File Transfer

Event Log

10.3 Personalized Views

Microsoft Systems Center Operation Manager provides dashboards and views that can be modified to show or hide the most relevant information for IT administrators. By using this functionality, called

Personalized Views, you can show or hide specific pieces of information such as the Name of the server, if it's in Maintenance Mode, the state of GFC services, etc.

Service Dashboard

The service dashboard contains a list overview of all GFC instances including parameters concerning their health and general configuration. This list includes configuration parameters for both GFC Core and Edge roles.

Service Overview

The service overview contains a logical graphically organized overview of all GFC instances divided into groups of GFC Cores and Edges. This provides users with a high-level overview of the structure and general health of all GFC instances.

Figure 24)

	Service Overview - PHATAKSCOM - Operations Manager
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10.4 Core Instances

Core Servers

The following information can be enabled through Personalized Views

- State
- Maintenance Mode
- Path displays FQDN
- Core Service Running or not
- Major/Minor/Patch/Build Version
- System ID Displays NetBIOS
- Selectable File Handling (plain text)
- Global Exclusion list (plain text)
- Backend File Servers (plain text separated by pipes " | ")

Figure 25)

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Error and Warning Logs

This view contains an extract of logs and warnings from GFC core instances. Including "Event Number" in the Personalized View will help with quickly identifying GFC-specific notifications.

- Level
- Date and Time
- Event Number
- Logging Computer

GFC Backend Status

This contains an overview of tasks initiated by the "GFC Backend Status" Core Server Tasks.

This task can be started from the Core Instances\Core Servers view, which validates privileges and checks permissions on each backend file server associated with the GFC Core instances in the environment.

Figure 26)



TUM Monitoring

This contains an overview of the listed GFC instances and any associated TUM information.

- Level
- Date and Time
- Event Number
- Logging computer

GFC Service Alerts

This contains overview information for all service messages associated with the GFC core role, see Section 10.7 "Event Analysis" for more information.

- Severity
- Icon
- Path
- Resolution State
- Created
- Age
- Type
- Priority
- Description
- Time Resolved
- Time in State
- Time Resolved
- Last State Change
- Site
- Repeat Count

Figure 27)

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GFC Service Inventory

This contains an overview of Core Servers, the currently associated Service Account, and the state of the GFC TService.

- State
- Maintenance Mode
- Name
- TService Service Account
- TService Start Mode

File Transfer Event Log

This contains log entries related to GFC File Transfer events. These can be parsed to determine file flushes and fetches.

- Date and Time
- Event Number
- Log Name
- Logging Computer

10.5 Edge Instances

Edge Servers

Figure 28)

The following information can be enabled through Personalized Views

- State
- Maintenance Mode
- Path displays FQDN
- Edge Service Running or not
- Major/Minor/Patch/Build Version
- System ID Displays NetBIOS
- Licensed Expiry
- Licensed Users
- Associated Cores (plain text separated by pipes " | ")

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Error and Warning Logs

This view contains an extract of logs and warnings from GFC edge instances. Including "Event Number" in the Personalized View will help with quickly identifying GFC-specific notifications.

- Level
- Date and Time
- 71 User Guide

- Event Number
- Logging Computer

Total Connected Users

This view shows all connected Edge servers and statistics of the number of connected users per Edge server currently and over time.

TUM and TAPP Monitoring

This contains Event Log entries in relation to the Edge's TUM and TAPP Processes. This will help with quickly identifying GFC-specific notifications.

- Level
- Date/Time
- Event Number
- Logging Computer

Cache Cleaner

This contains Event log entries in relation to Edge instances' automated cache cleaner mechanism.

- Level
- Date/Time
- Event Number
- Logging Computer

Edge Server Cache Disk Free Space

This view provides a view at each selected Edge server to monitor the amount of available cache space (D:\)

GFC Service Alerts

This contains overview information for all service messages associated with the GFC edge role, see Section 7 "Event Analysis" for more information.

- Severity
- Icon
- Path
- Resolution State
- Created
- Age
- Type
- Priority
- Description
- Time in State
- Time Resolved
- Last State Change
- Site
- Repeat Count

Figure 29)

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GFC Service Inventory

This contains an overview of Core Servers, the currently associated Service Account, and the state of the GFC TService.

- State
- Maintenance Mode
- Name
- TService Service Account
- TService Start Mode

Figure 30)

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File Transfer Event Log

This contains log entries related to GFC File Transfer events. These can be parsed to determine file flushes and fetches.

- Date and Time
- Event Number
- Log Name
- Logging Computer

10.6 Where do I Find?

Below are some commonly asked questions and examples of where to find commonly referenced configurations or informational events and their associated IDs.

Configuration

Identify whether all GFC instances are on the same software version

In the GFC Service Dashboard you can validate the software version using the GFC Major/Minor/Patch/Build Version field names. Once correlated you understand what version you're on, i.e. 3.0.1.99.

Ensure Selectable File Handling has been enabled for specific file types (.SLOG, .accdb, .laccdb)

In the Core Servers dashboard, you can review and verify any Cores and their entries for Selectable File Handling using the Selectable File Handling field name. This will display a text entry for any file extensions associated to the listed Core instances.

Understand number of users connected to my GFC instance

Using the Edge Instances dashboard, an overview of Total Connected Users is presented and displays currently connected users as well as watermarks for user connections over time. Specific Edge instances can be displayed or hidden using the checkboxes in the Performance Counter pane.

Understand the amount of cache space being used on my GFC instance

Using the Edge Instances dashboard, a view for Edge Server Cache Disk Free Space is available to display current disk capacity and utilization levels. Specific Edge instances can be displayed or hidden using the checkboxes in the Performance Counter pane.

Validate my core instance(s) has the correct configuration

In the GFC Core Servers dashboard, you can validate the status of each Core's Core Service, the software version, and the associated backend file servers using the appropriately named fields.

Validate my edge instance(s) are connected to the correct core instances

In the GFC Edge Servers dashboard, you can validate the status of each Edge instance, the software version, and the associated Core Instance using the appropriately named fields.

Functionality

Validate Files are being transferred

All File Transfers can be validated from the Core Instances File Transfer Event Log. This will detail all files fetched and flushed from the backend file server. Edge specific file transfers can be validated and parsed from the Edge Instances File Transfer Event Logs. This allows users to correlate and validate all data fetches and flushes across the GFC environment.

Understand Pre-population Job has started and/or completed

Pre-population job status information can be validated from the Edge Instances TUM & TAPP Monitoring dashboard. Associated Edge instances will list events for both the start and completion of scheduled pre-population jobs.

10.7 Event Analysis

The following Event ID's are commonly utilized throughout a GFC environment. These are provided to allow users to quickly record, monitor, or report on the provided logging statistics from the connected GFC instances.

• 262 – Error on Connection to <IP address>.

Indicator that network connectivity may have been briefly impacted between Edge and Core.

The connections will re-establish automatically.

- 274 (Core) Connection from <Edge><EdgeIP> successfully established.
- 274 (Edge) Connections established and authenticate with <Core>.

Connections between Edge and Core have been established successfully.

- 280 From/To Datacenter (Gathered-Write).
- Informational message that data is being read fetched from or flushed to the Datacenter.
 - This will be visible from the Edge and from the Core.
 - 285 Site key validated for all connections to <Core>. Transitioning to CONNECTED mode.

WAN disconnection resolved, Edge and Core are communicating as normal.

- 287 Unable to get address for <core>: error 11001 (No such host is known) Indicates a DNS error where Core cannot be resolved.
- 347 Transitioning to DISRUPTED mode for <Core>.

Indicates a dropped or lost connecting to the Core. Potentially a WAN error or outage. This should be followed by ID 285.

- 3328 PrePopulation started at <Time> on <Date> with max_threads 15.
- 3329 Job is picked up for execution <BackendFS> (Edge).
- 3329 Job has been completed <BackendFS> (Edge).

Indicates that a Pre-population job has started and completed.

• 282 - Cache Cleaner process is initiated

Automated purging mechanism is engaged.

Indicated cache has reached 85% capacity.

May adjust D:\ accordingly if desired.

10.8 Log Analysis

Finally, GFC uses four sets of files to capture logging on the global file sharing paradigm, which are accessible to the systems and storage administrators via a web-based interface. These files are stored in a structured .TXT text format, to allow both easy viewing for immediate problem determination, or to facilitate export (via .CSV or other formats) to management reporting infrastructures such as SCOM, Splunk, Nagios, Zabbix, etc.

The four areas of GFC management logging are:

- GFC File Transfer Log
- GFC Message Log
- GFC Stats Log
- TAPP Log

Each of these provides insight into different aspects of the globally consolidated storage environment that GFC enables for customers.

The GFC logs can be found in C:\Program Files\TalonFAST\FASTDebugLogs\location on each core or edge instance and collects logs for each role instantiated, i.e. Core or Edge. In addition to traditional logs, a folder can be found that includes Internal information, typically used for support and engineering purposes only.

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〕 Downloads	Core-Internal	5/24/2016 6:29 AM File folder	
Recent places	🔒 Edge	6/9/2016 11:30 PM File folder	
	_ Edge-Internal	6/9/2016 10:15 AM File folder	

GFC File Transfer Log

The logging here provides information regarding files that are handled via the GFC services. Basically, these are files that are either opened on the edge appliance from the datacenter/core, or those that are written to the datacenter core (including updates, saves, copy, and paste type actions). This log allows the administrators to see what files have been accessed (including the full path name), the size of the files, and how well optimized/compressed the actions were. Parameters reported include:

- Date
- Time
- Type of message (Info only, Warning, etc.)
- File path and name
- File size
- Bytes to be transferred (before compression)
- Bytes exchanged over the network (after compression)
- Transfer efficiency (% of data transfer optimized relative to standard file size)

Note: This is higher with uncompressed file types, lower with pre-compressed file types

User Account SID

GFC Message Log

The GFC Message Log offers insight as to connections over the network between the core and edge appliances, status of licenses in use, as well as general messages. The insight provided includes:

- Date
- Time
- Type of message
- Message text / error descriptor / event descriptor

GFC Statistics Log

The GFC Statistics Log is a static repository in the core/edge which is updated periodically to offer snapshots regarding outstanding connections/leases between the core and edge devices. From the core, the information provided includes:

- Current leases (file locks) outstanding and active
- Updated on a periodic schedule

This information allows a trending analysis, historically, as to the usage patterns of the system globally.

From the edge devices the GFC Statistics Log provides insight as to which core(s) the edge devices are connected to, and the state of that connection (connected vs. disconnected). This information is useful in configuration and availability management for more complex configurations where an edge may be connected to more than one cloud or datacenter core.

TAPP Log

The TAPP Log is used in cases where pre-population (i.e. pre-pop) is part of the configuration or workflow. In order to allow the administrators a high level of confidence that pre-pop has been completed in the time window necessary for workflows (used often in highly complex configurations or oftenchanging environments), the TAPP Log provides information as to:

- Date
- Time
- Type of message (Info only, error, etc.)
- Message text (file transfer started, file transfer completed, error encountered, etc.)

11 Client Application Best Practices

11.1 Autodesk - Revit

Autodesk Revit users typically work in:

• Revit Stand-alone Project File

Non-collaborative projects are often called "Stand-alone" projects. The project file is available from various locations, but typically used by one user at the time.

• Revit Worksharing Central File

Collaborative projects are worked on with multiple users potentially from multiple sites. This may be in real-time or in a follow-the-sun schedule. A central file of the project is created and all users work across the network on this model. When a user wants to open a central file, the user should be opening the project through the "File" -> "Open" menu in the Revit application. When the central file is opened correctly in this fashion, a copy of the central file is placed locally on the user's hard drive. There is a link formed between the central, authoritative file and the locally created copy of that central file.

Whenever the user wants to push updates to the central file and update their local copy with any changes in the central file from other collaborating users, they click the "Synchronize with Central" button.

The following application best practices must be adhered to when using the Autodesk Revit application on each NetApp Global File Cache (GFC)-enabled workstation:

- Set the Revit Worksharing Frequency Update timer to Manual intervals
- Users should routinely perform Central File Maintenance on the project to maintain file health (Autodesk Recommendation)
- Before users create new local files through GFC, they should delete or archive/rename their existing local files and their backup folder. More information about this topic and general Revit best practices on Central Files can be found at http://blogs.rand.com/support/2017/04/revit-central-file-maintenance.html

Solving Revit UNC location awareness through a Unified Namespace

In order to use Revit with Worksharing enabled on a central model in a distributed branch office environment, it is required to implement a unified namespace such as a Domain-Based DFS Namespace which provides a unified naming convention for network stored projects and folders.

Adding .SLOG to the GFC Core(s) Selectable File Handling entries – Live Multisite Collaboration

Any Core servers which will be serving Revit files used in a live multisite collaborative situation, must have the .SLOG extension added to their Selectable File Handling entries.

Open Projects via Revit Menus

When a user wants to open a central file, the user must first open the Revit application and then the central file though the File -> Open option in the main menu.

Important: Do not open a central Revit file though Windows Explorer (Autodesk Recommendation).

- If the central file is opened correctly, a copy of the central file is created locally on the user's hard drive. A link is formed between the central file and the user's local copy of the central file.
- When the project opens, the user is making modifications to their local copy. When the user wants to push updates to the central file and update their local copy with any changes in the central file from other users, they click the "Synchronize with Central" button.

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Note: File saving time depends on number of changes and size of the project.

Borrow Worksets instead of Elements

When users create, add, or adjust single elements, checks are made with the Central Model and the borrowing requests are made to the affected users. When borrowing worksets, all elements of one type are 'owned' by a user and individual elements of that workset must be requested to be borrowed by other users.

Save Often, Sync less

In order to reduce the total amount of data traversing the WAN, GFC recommends that users collaborating on a Revit worksharing project Save their project updates locally and Synchronize with Central less frequently. For example, Save as normal and sync to update other users' changes every few hours. Additionally, when working with a workset or elements, a synchronization will release the ownership which then needs to be regained after the sync completes. By reducing the number of times the central file is checked for updates and ownership of elements and worksets, this will provide an optimal work experience for all live collaborating users.

Controlling Worksharing Display Update Frequency in Revit

In Revit, the Central file is used to store the current ownership information for all entities and worksets in the project, and acts as the distribution point for all changes published to the file. When operating in Worksharing mode, users work on a local copy of the Revit model and can save changes to the Central file so that other users can see their work. The local file is the same size as the Central file and can exponentially increase the storage space required for a project when multiple local files are saved on the network. Revit's Worksharing display modes and editing requests are updated in model views and can be adjusted to reduce network traffic.

To change the Worksharing Update Frequency in Revit

Figure 33)

Options	×
General	Notifications
User Interface	Save reminder interval: 30 minutes \checkmark
Graphics	Synchronize with Central reminder interval: 30 minutes $\qquad \lor$
File Locations	
Rendering	Username
Check Spelling	You are currently not signed in to Autodesk 360. When you sign in, your
SteeringWheels	Autodesk ID will be used as your username.
ViewCube	Sign In to Autodesk 360
Macros	Journal File Cleanup
	When number of journals exceeds: 10
	Delete journals older than (days): 10
	Worksharing Update Frequency
	Less Frequent More Frequent
	the second s
	Manual updates only (such as borrowing elements or synchronizing)
	View Options
	Default view discipline: Coordination \checkmark
	OK Cancel Help

- 1. Click the **l**logo, and then click "**Options**"
- 2. In the "Options" dialog box, click the "General" tab
- 3. In the "Worksharing Update Frequency" area, move the slider all the way to the left for manual updates only. When set to "manual," display mode information is only updated when borrowing elements; Worksharing display does not generate network traffic.
- 4. Click "OK"

11.2 Revit Best Practices Summary

Please find below a summary of the Revit Best practices and requirements to ensure that the users will achieve an optimal experience:

- 1. Always use the global namespace or drive letter to log on specific project before opening Revit
- 2. Save more often to your local copy (Ctrl+S), synchronize with central model less often (every couple of hours speak to BIM coordinator)
- 3. Always communicate with your team members via email or skype messaging whenever needed, do not assume things.
- 4. In case of issues with files or syncing speak to your BIM Coordinator first, if not available contact BIM Support
- 5. If Revit file was just created, it takes longer to open such file in overseas office for the first time (depends on RVT file size, in case of 500MB file it can take 30mins)
- 6. Do not attempt to copy large files from server overseas during work hours. If you do so you might slow network connections between offices and you or other Revit users might not be able to synchronize Revit models.
- Change Worksharing Update Frequency in Revit from default 5 seconds to Manual to avoid unnecessary network traffic. Ask your BIM Coordinator if you do not know how to do it or consult the full version below.

8. "Accessing Model ..." warning is result of someone else synchronizing with central model at the same time you are trying or GFC synchronizing files between offices. You need to wait for your turn. If it takes too long you need to speak to your local IT Support to check whether network between offices is not 100% busy with some other tasks (see point 7) or whether there is network outage.

11.3 Autodesk - AutoCAD

Disable Digital Signatures

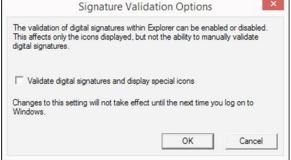
Digital signatures contribute to slow browsing of AutoCAD folders and files through GFC instances. For faster browsing, disabling digital signatures is recommended. In 2001, Autodesk introduced Digital Signature Extension, which lets AutoCAD attach digital signatures to any files compatible with the AutoCAD 2000 and later drawing-file formats. In AutoCAD 2004 and all later versions, drawings can be digitally signed directly without using the extension.

During the AutoCAD installation, a shell extension loads displaying a specific icon with the file in Windows Explorer, or in the Open/Save dialog box if it is digitally signed. To determine whether a file is digitally signed, the shell extension scans each drawing file as it is displayed. Folders that contain many drawing files cause this activity to slow the system and decrease productivity.

Disable Digital Signatures (Manual)

- 1. Use Windows Explorer and navigate to C:\Windows\System32 directory.
- 2. Double-click the "acsignopt.exe" file.

The **"Signature Validation Options"** window displays.



- 3. De-select "Validate digital signatures and display special icons".
- 4. Click "**OK**".
- 5. Restart the computer.

Implementing AutoCAD Registry Setting Using AD Group Policies

- 1. Create a registry file called **autocad.reg** on the desktop.
- Open the autocad.reg file in Notepad and add the following: [HKEY_CURRENT_USER\Software\Autodesk\Autodesk Digital Signatures] "IconOverlayEnabled"=dword:00000000
- 3. Save the autocad.reg file.
- 4. Copy the **autocad.reg** file to the logon share.
- 5. Create a batch file called autocad.bat.
- Open Notepad and add the entries: @echo off

regedit /s \\ServerName\Share\autocad.reg

Save the autocad.bat script in the NETLOGON share on a domain controller at %systemroot%\sysvol\sysvol\<domain_DNS_name>\scripts

- 7. Start the "Active Directory Users" and "Computers" snap-in by clicking "Start > Administrative Tools > Active Directory Users and Computers".
- 8. In the console tree, right-click the local domain and select "Properties".
- 9. Click the "Group Policy" tab, click "New".
- 10. Type a name for the new policy (for example, AutoCAD Digital Sign), and press Enter
- 11. Right-click the new policy name, select "Properties".
 - a. Click the "Security" tab.
 - b. De-select the "**Apply Group Policy**" checkbox for the security groups that should not have this policy applied.
 - c. Select the "Apply Group Policy" checkbox for the groups that should have this policy applied.
 - d. Click "OK".
- 12. Click the "Group Policy" tab
- 13. Select the appropriate group policy object (for example, AutoCAD Digital Sign), and click "**Edit**". The Group Policy Object Editor displays.
- 14. Under "User Configuration" expand "Windows Settings".
- 15. Click "Scripts (Logon/Logoff)".
- 16. Right-click "Logon select Properties." The "Logon Properties" window displays.
- 17. Click "Add." The "Add a Script" dialog box displays

Type the full UNC path to the shared folder that contains the script.

Example:\\ServerName\SysVol\domain.com\scripts\qq.bat.

Note: Do not browse to the location. Use the UNC path to the shared folder.

- 18. Click "OK"
- 19. Click "Apply"
- 20. Click "OK" to close
- 21. Close the "Group Policy Object Editor" Console and the "Active Directory Users" and "Computers" snap-in. Have all users log out and log back into the domain. The end user PCs now have the following registry setting installed:

HKEY_CURRENT_USER\Software\Autodesk\Autodesk Digital Signatures

"IconOverlayEnabled" =0

Set AutoCAD Sheet Set Manager Variables

Access and Edit Variables

- 1. Open the AutoCAD command window.
- 2. Type the name of the variable followed by the value to set it to.
- 3. Exit AutoCAD normally to save the new variable value.

 AutoCAD menu utilities	loaded.	~
Command: _RIBBON		
Command: COMMANDLINE		Ŧ
Command:	< - +	

Toggle Data Sheet Refresh State

The SSMSHEETSTATUS variable controls how the status data in a sheet set is refreshed.

• Set the SSMSHEETSTATUS variable to 0. The status data in a data sheet does not automatically refresh.

OR

• Set the SSMSHEETSTATUS variable to 2. The status data will be refreshed when the sheet set is loaded or updated.

This setting also indicates that the status data will be refreshed based on the time interval set by SSMPOLLTIME.

Set Data Sheet Refresh Rate Intervals

This variable controls the time interval between automatic refreshes of the data sheet status data. The time interval is in seconds and valid values are between 20 and 600. The default value is 60. Set SSMPOLLTIME to 600.

Set XLOADCTL Variable Parameter to 2

This variable controls how xref files are loaded: pre-loaded or on-demand, and if they are locked for exclusive use or a locally sourced copy. Autodesk recommends setting the XLOADCTL variable to 2 to allow for on-demand loading of network resources. If set to 2, copies of xref drawings are loaded and locked, the authoritative xrefs are not locked exclusively.

Turn of File History for recently-used files

To turn File History off, change the Number of recently-used files to 0 for both *File Open* and *Application Menu* items in the "Open and Save" preferences (screenshot below)

iles	Display	Open and Save	Plot and Publish	System	User Preferences	Drafting	3D Modeling	Selection	Profiles	Online	
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Sav	/e as:				0	Number	of recently-use	d files			
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ac	S Fi	le extension for te	mporary files		Object d	letect and	command invo	ke		•	
-	Digital Si	gnatures			Proxy ima	ages for cu	stom objects:				
-	151/51 02	-			Show pr	oxy graphi	C3			•	
m	Display dig	gital signature info	mation		Show	Proxy Info	mation dialog	box			

Excluding Drawing Files from Antivirus Scanning

Recommendation: Keep AutoCAD drawing (DWG) files excluded from antivirus scans to accelerate the file open and file save processes.

11.4 Bentley – MicroStation

User Preference File (UPF) and Project Configuration file (PCF)

Bentley MicroStation often reads and writes the .UPF and .PCF files in order to update its profile settings. For each user session, the application will write the entire file to the destination location, in this case the GFC server that saves the file to the datacenter. In order to improve application performance, it is recommended to place the .UPF and .PCF files locally on the client, which is MicroStation's default location or on a local share:

_USTN_PREFNAMEBASE = C:\ProgramData\Bentley\MicroStation\WorkSpace\users\Talon\prefs\EYC

Disable Auto-Save or Set to Value of 600

Due to the way Bentley MicroStation responds to WAN interruptions, the MicroStation auto-save feature should be disabled and clients should save MicroStation files manually or set this value to 600.

In the event of a network or WAN interruption, MicroStation times out and displays a window that offers the options of retrying or cancelling the save operation. MicroStation does not offer a "Save As" option for files open on client PCs from the data center file server. The retry option causes MicroStation to retry the save operation for 300 seconds or until the network/WAN connection is reestablished, causing the application to appear as if it has frozen.

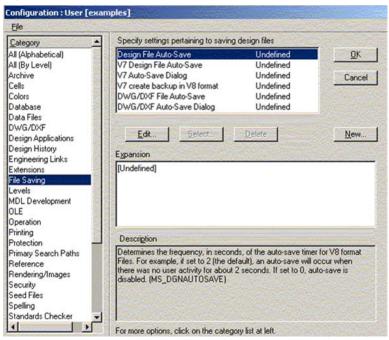
If a packet arrives during the retry operation, it causes the timer to reset and the operation starts from the beginning. The cancel option causes MicroStation to write the changes to a temporary file and then close. Once the original. dgn file is reopened, the changes are applied to it from the temporary file.

Starting with MicroStation V8 2004 Edition, auto-save can be set up either using configuration files or user preferences. The configuration file technique has the advantage that it can be set up by an administrator for an entire site or workgroup, and it allows more control over how auto-save works. For sites where the auto-save policy is left up to the user, the user preference method can be used. If the auto-save configuration variables are set, they take precedence over the user preference settings.

Adjusting AutoSave settings in Microstation

Under the Workspace Configuration settings, select "**File Saving**." Here users can set auto-save parameters (or review the settings that an administrator has made in site configuration files).

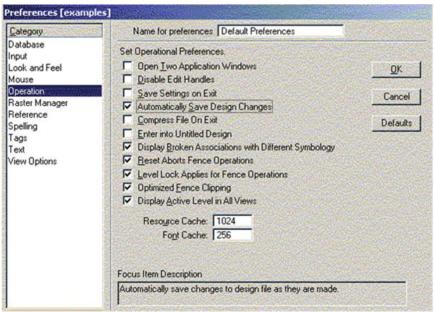
Figure 34)



Setting "**MS_DGNAUTOSAVE**" to 0 will turn off auto-save and prompt the user to save changes when exiting a file. Any other value allows users to set the number of seconds between auto-saves when editing V8 design files. The other configuration variables determine how auto-save works when editing v7 and DWG format files.

If none of the configuration variables have been set, the auto-save user preference determines the behavior. To review or change these settings, go to the "**Workspace > Preference**" pull-down menu and then go to the "Operation" category.

Figure 35)



Check the "Automatically Save Design Changes" box (which replaces the Immediately Save Design Changes toggle from previous versions). It is on by default. If any of the File Saving configuration variables are set, the preference is grayed out. Hovering over the preference will indicate that automatic saves are turned on by the MS_DGNAUTOSAVE configuration variable or "Automatic save is turned off because MS_DGNAUTOSAVE is set to 0."

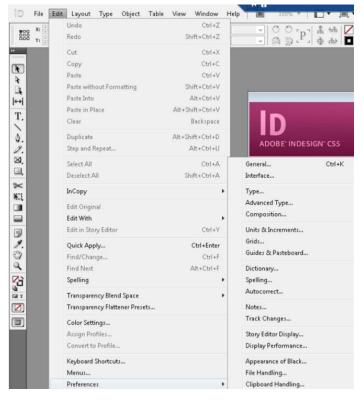
11.5 Adobe Creative Suite

InDesign

To prevent InDesign from checking for links between images within a document and with external documents, it's recommended to disable checking for links when opening a file. If this is left on, it may result in multiple file read or open operations which may impact performance.

To adjust the link check setting on the client workstation:

- 1. Click "File".
- 2. Expand the "Preferences" menu.
- 3. Click "File Handling".



4. Uncheck the box to "Check links before opening document"

Preferences

General	~	File Handling		
Interface Type		Document Recove	ery Data	
Advanced Type Composition		Folder: C:\Users\tal	Browse	
Units & Increments		Saving InDesign Fi		
Grids		Saving Indesign n		
Guides & Pasteboard		Number of R	ecent Items to Display: 10	
Dictionary		Always Cave Dr	eview Images with Documents	
Spelling		Miways Save Pr		
Autocorrect		Pages:	First 2 Pages 🔹	
Notes		Dreview Size	Medium 256x256 -	
Track Changes		Eleview Dize.	1160ium 200/200	
Story Editor Display				
Display Performance		Snippet Import		
Appearance of Black		Position at:	Cursor Location 🗸	
File Handling		-		
Clipboard Handling	_	Links		
		Check Links Bet	fore Opening Document	
			ks Before Opening Document	
			hen Placing Text and Spreadsheet Files	
		V Preserve Image	e Dimensions When Relinking	
		Default <u>R</u> el	ink Folder: Most Recent Relink Folder	•
	Ŧ			

The Link Check settings can also be adjusted via a script/GPO:

1. Create a new directory named "Startup Scripts" at

C:\Users\<username>\AppData\Roaming\Adobe\InDesign\Version11.0\en_US\Scrip ts.

- Create a new JavaScript file within the "Startup Scripts" directory with the following contents app.linkingPreferences.checkLinksAtIOpen = false;
- 3. If InDesign is running, close and reopen the application to force the changes to take effect.
- Note: This is an optional setting that, depending on the user's workflow, may or may not be feasible.

11.6 Mac OSX Best Practices (10.12 Onwards)

Note: For an optimal experience with Mac OSX clients, GFC recommends to leverage access to the GFC Virtual File Share through AFP (Apple File Protocol). Although SMB/CIFS access is enabled by default, accessible to Mac OSX clients, due to its limitations SMB/CIFS access is supported by GFC on a best-effort basis.

Offline Attribute not Recognized by Mac OSX when Using SMB/CIFS

By default, Mac OSX SMB/CIFS implementation does not support the use of the Offline Attributes on files and folder structures (see also: https://discussions.apple.com/thread/6002286?tstart=0), this means that when browsing through the FASTData file share, cold files (not cached) and metadata objects (i.e. file/folder name, ACLs) are not visible at first. Once browsing into a path structure, a user may need to manually refresh the folder's metadata by right-clicking in the folder and click 'Get Info' for the folder contents to appear.

Recommended Approach: Acronis Files Connect

Acronis Files Connect allows for resharing of the FASTData file share through AFP (Apple File Protocol). This can be enabled by installing the Acronis Files Connect solution on each GFC Edge instance (or Windows Server instance in the same site) and export the local SMB share (\\Edge\FASTData\) or a newly-created share nested in \\Edge\FASTData through AFP (preferred).

Subsequently, the ArchiveConnect functionality can be enabled to present 'COLD' folders/files differently than 'WARM' folders, i.e. all 'COLD' objects can be marked a specific color so the user understands the data is cached or not. By using AFP over SMB, the issue with folder refreshes is addressed and less clunky, whilst performance is equivalent when it comes to file open / save operations.

Note: Contact your GFC Solutions Engineer or NetApp Support discuss your requirements.

Disable Indexing of Network Locations (OSX 10.12)

Preventing Spotlight from Indexing Time Machine Backups, External Disks and Network locations on a Mac:

- 1. Connect the volume you want excluded to the Mac, even if Spotlight is currently indexing.
- 2. Launch "System Preferences" and click on "Spotlight" followed by the "Privacy" tab.
- 3. Drag the drives icon into the "**Privacy**" window.

Disable .DS_Store File Creation

Mac OSX workstations create a file named .DS_Store which stores information about the custom attributes of its containing folder. These files are created automatically by Finder within any browsed directory. These files should be disabled from being created in order to maintain user performance while navigating a network directory structure. This change affects network drives using SMB/CIFS, AFP, NFS, and WebDAV.

- 1. Close all "Finder" Windows.
- 2. Open a "Terminal" session.
- 3. Execute the following command.

defaults write com.apple.desktopservices DSDontWriteNetworkStores true.

4. Restart the workstation or log off and log in to the user account.

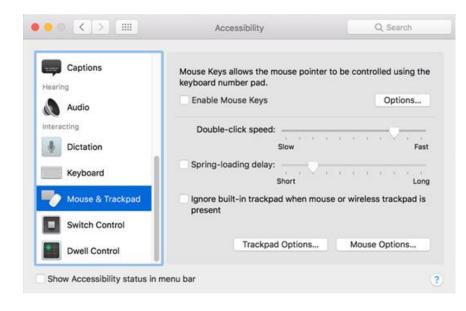
More information on .DS_Store can be found at https://support.apple.com/en-us/HT1629.

Disable Spring-Loaded Folders and Windows

Spring-loaded folders open folders in new windows while clicking-and-dragging items through a directory structure. This behavior can potentially cause unnecessary or unwanted caching of folder metadata as users traverse folders.

Max OSX 10.12

- 1. Open "System Preferences"
- 2. Navigate to "Accessibility"
- 3. Select "Mouse & Trackpad"
- 4. Uncheck the box "Spring-loading delay"



Mac OSX 10.5

- 1. Open "Finder".
- 2. Open "Finder Preferences'.
- 3. Click the "General" Tab.
- 4. Uncheck the box "Spring-loaded folders and windows".

000	Finder Preferences
3	
General	Labels Sidebar Advanced
Sh	ow these items on the desktop:
	Hard cisks
	External disks
	CDs, DVDs, and iPods
	Connected servers
Ne	ew Finder windows open:
C	Always open folders in a new window
C	Spring-loaded folders and windows Delay:
	Short Medium Long
	Press the space bar to open immediately

Disable Icon Previews

Some Icons in Finder can dynamically update based on the file's contents. If the content of the item is updated, then the item's icon will update to reflect those changes. This may cause the file to be cached locally at the branch office and may impact the user experience while navigating the virtual file share.

- 1. Open a "Finder" window.
- 2. Click the "View" menu.
- 3. Click "Show View Options".
- 4. Uncheck the box to "Show Icon Preview".
- 5. Click the button to "Use as defaults".

🗹 Use	relative dates	
Calc	ulate all sizes	
Show	w icon preview	
	Use as Defaults	

12 End User Training

Please find below an example introduction email for end users, including training materials, do's and don'ts and overall best practices that apply when working on a centralized data set / collaborative environment. You can leverage this template and tailor to fit your organization's needs.

[CUSTOMER] recently invested in an enterprise IT solution that enables the organization to centralize all project data, local file servers with the objective to simplify data management and deliver real-time collaboration for all users in all offices.

GFC software helps [CUSTOMER] users to centralize their organization's data and simplify infrastructure management while delivering Global File Sharing with File Locking to the branch office workforce.

In summary, GFC creates a central 'Single Set of Data' in [CUSTOMER]'s data center while it's branch office GFC Intelligent File Caching mechanism transparently presents central file shares, documents and project files to the end user community in these branch offices. Additionally, GFC eliminates complexity, expensive storage and infrastructure at the branch while fully eliminating branch office backups.

In order to onboard the end user community, we have released a training video at https://youtu.be/RYvhnTz4bEA and for Architectural, Engineering and Construction customers at https://youtu.be/avMMA_ltZy0.

Accessing Project Folders and Files

[CUSTOMER] has created a unified namespace for the organization that is accessible to everyone by navigating to $\corporate.local\public\$.

This network location can be accessed through a drive mapping i.e. I:\ or by navigating to the unified namespace using the network (UNC) path.

Cold Files Versus Warm Files

GFC only caches what's actively being used at the branch office locations, which means that some of the files within the central file set are cached and others are not.

- Cold file: the first time you open a file (marked with a grey X) the transfer of the file will take place over the Wide Area Network, which may take some time to complete
- Warm file: the second time you open the same file, the software will check if the cache maintains the latest version of the file, fetch any incremental updates from the central file server, and immediately serve the file to the end user

IMPORTANT: if you require access to a large-scale central project (i.e. > 500MB) that is not cached yet, it is recommended to schedule a pre-population job (overnight). You can request pre-population for a specific project folder by sending an email to support team at ...@...

Do's and Don'ts

In a 'GFC' world there are specific do's and don'ts to adhere to in order to get the most out the solution and ensure everyone in the organization an optimal end user experience.

Do: Work directly of the FASTData File Share

- This file share will be presented to you by IT as a drive mapping (For example, I:\) or as a unified namespace using i.e. \\corporate.local\public\.
- You will recognize the file share by the "X" mark on some of the files (cold / uncached).

Don't: Copy data back and forth to your local computer / server

• Every file (when copied back) will be treated as a new file and therefore may impact bandwidth usage as minimum file differencing will take place at that moment.

- May cause inconsistencies in files, data loss as you might overwrite other user's files.
- Impacts the business and your own productivity.

Application-Specific Best Practices

There are specific applications that require additional attention from an end user perspective. Although [CUSTOMER] IT infrastructure teams have taken all measurements to automate the client-application best practices, some applications require additional settings to be configured or change in workflow.

Please consult the client application best practices documentation and training materials provided by your IT team.

For more information on GFC, please consult the following resources:

https://cloud.netapp.com/global-file-cache

13 Contact Details

Customer support for NetApp Global File Cache users with Cloud Volumes ONTAP, Cloud Volumes Services and Azure NetApp Files is available through these channels:

Product documentation, Case Management, Phone, Knowledgebase, Downloads, Tools, and more: https://www.talonstorage.com/support

If you are an existing Talon Storage customer, please also use the link provided above for your support needs.

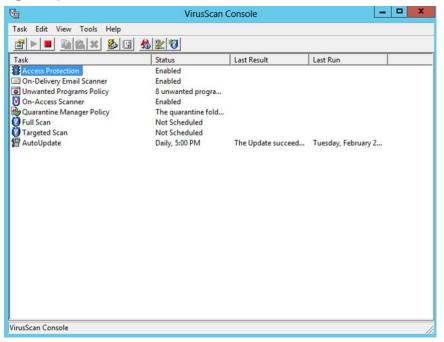
Appendix A: Antivirus Application Suites

McAfee VirusScan

Baseline Protection

After completing a Standard installation of the McAfee Virus Scan Enterprise and choosing to not perform the initial On-demand scan, follow the configuration specifics as outlined below, including On-Access Scanning, Full and Targeted Scan.

Figure 36)



Excluding Services and Processes in McAfee VirusScan Console

This section details how to exclude NetApp Global File Cache (GFC) processes on Core/Edge Servers and other remote appliances based on McAfee VirusScan scanning.

- **Note:** Ensure that GFC processes, services, and drives are excluded on antivirus servers and clients and as a group policy for GFC users, if applicable.
- 1. Double click the "On-Access Scanner" task in the main VirusScan Console window.

6	VirusScan (Console	_	D X
Task Edit View Tools Help				
🖆 🕨 🔳 🛍 🗶 🚳 🚳	20			
Task	Status	Last Result	Last Run	
Access Protection On-Delivery Email Scanner Unwanted Programs Policy On-Access Scanner Quarantine Manager Policy Full Scan Targeted Scan AutoUpdate	Enabled Enabled Enabled 8 unwanted progra Enabled The quarantine fold Not Scheduled Not Scheduled Daily, 5:00 PM	The Update succeed	,,	
VirusScan Console				1

2. Click "Default Processes" in the left pane and then select the radio button labeled "Configure different scanning policies for high-risk, low-risk, and default processes"

1	On-Access Scan Properties
General Settings	Processes Scan items Exclusions Actions Image: Scan items These tabs affect either all processes or those processes not listed as High-Risk or Low-Risk Processes. High-Risk or Low-Risk Processes.
Default Processes	Configure one scanning policy for all processes. O Configure different scanning policies for high-risk, low-risk, and default processes
Low-Risk Processes	On-access scanning is performed using different policies that you configure for processes that you identify as high-tisk, low-tisk, and/or default.
High-Risk Processes	
	OK Cancel Apply Help

3. Click the "Exclusions" tab and then click the "Exclusions..." button to configure them

8	On-Access Scan Properties
General Settings	Processes Scan items Exclusions Actions Specify what items to exclude from scanning. What not to scan
Default Processes	Exclude disks, files, and folders (0) Exclusions
High-Risk Processes	
	OK Cancel Apply Help

4. Add the D:\drive to the Exclusions list. Additionally, add \\?\TafsMtPt:\ or \\?\TafsMtPt* and \Device\TalonCacheFS\ to the Exclusions list. Ensure that subfolders are also excluded from scans. Click "OK" when finished

8	Set Excl	usions	Add Exclusion Iten	n X
i na	ect files, folders, and drives to be		What to exclude By name/location (can include wildcards	* or 7): Browse
tem D:∖	Exclude Subfolders Yes	Read/Write	Access type: Modified	What to exclude By name/location (can include wildcards * or ?): Also egclude subfolders What to exclude By name/location (can include wildcards * or ?): \Device\TaionCacheFS\ Browse Browse
			When to exclude I on read I on write OK Cancel	Also exclude subfolders

5. Click the "Scan Items" tab and de-select "When writing to disk"

0	Processes So	can Items	Exclusions	Actions	
a	Spec	ify what it	ems will be so	canned.	
	Scan Files				
.	When v	writing to d	isk	When re	ading from disk
	0n netv	vork drives	5	✓ Opened	for backup
s					
5	What to sca	an			
	All files				
	O Default	+ addition	al file types (C))	Additions
	Also s	can for ma	acros in all file	s	
	O Specifie	d file type	s only (0)		Specified.
	Heuristics				
	Find un	known un	wanted progr	ams and trojans	
	Find un	known ma	icro threats		
	Compressed	d files			
	Scan in	side archi	ves (e.g. ZIP)	
	Decode	MIME en	coded files		
	Unwanted	programs o	detection		
	✓ Detect	unwanted	programs		

- 6. Click "Low-Risk Processes" in the left pane
- 7. Click the "Add..." button on the "Processes" tab

V	On-Access Scan Properties
General Settings	Processes Scan Items Exclusions Actions Image: These tabs affect the Low-Risk Processes listed below. Use these settings for processes that have a low risk of introducing or spreading a potential threat. Image: Spreading a content of the setting of the setting a content of the setting of the setting of the setting a content of the setting a content of the setting a content of the setting of the setting a content of the setting of the s
Default Processes	Aexnsclient.exe Aexnsclienttransport.exe Aexnswdusr.exe
Low-Risk Processes High-Risk Processes	
	Add Remove

- 8. Once the list of available processes finishes populating, you may need to click the "**Browse...**" button and manually add the following processes:
- C:\Program Files\TalonFAST\Bin\LMClientService.exe
- C:\Program Files\TalonFAST\Bin\LMServerService.exe
- C:\Program Files\TalonFAST\Bin\Optimus.exe
- C:\Program Files\TalonFAST\Bin\tafsexport.exe
- C:\Program Files\TalonFAST\Bin\tafsutils.exe
- C:\Program Files\TalonFAST\Bin\tapp.exe
- C:\Program Files\TalonFAST\Bin\tfs.exe
- C:\Program Files\TalonFAST\Bin\TService.exe
- C:\Program Files\TalonFAST\Bin\tum.exe
- C:\Windows\System32\drivers\tfast.sys
- C:\Program Files\TalonFAST\FastDebugLogs\

©	On-Access Scan Properties
General Settings Default Processes Low-Risk Processes High-Risk Processes	On-Access Scan Properties Processes Scan Items Exclusions Accesses These tabs affect the Low-Risk Processes listed below. Use these settings for processes that have a low risk of introducing or spreading a potential threat. Accessed accesses Accessed accesses that have a low risk of introducing or spreading a potential threat. Accessed accesses Accessed accesses that have a low risk of introducing or spreading a potential threat. Accessed accesses Accessed accesses Accessed accesses Accessed accesses Accessed accesses Tafoexport.exe Accessed accesses Tafoexport.exe Tafoexport.exe Taforutis.exe Tafoexport.exe Taforutis.exe Tafoexport.exe Tafoexport.exe Tafoexport.exe Tafoexp
	Add Remove OK Cancel Apply Help

- 9. Click "**OK**" to apply the changes
- 10. Click the "Scan Items" tab and de-select "When writing to disk" and "When reading from disk"

Pr	ocesses	Scan Items	Exclusions	Actions	
	A	pecify what i	tems will be so	canned.	
al Is	~				
	Scan Fi	es en writing to d	al.	- Mass	reading from disk
	[[AAL9	an whitng to d	IISK.	when i	eading from disk
	On	network drive:	5	✓ Opened	d for backup
	Mhat to All fi				
			al file types (0	1)	Additions
		to scan for m	acros in all file		/ sectors to
		cified file type			Specified.
					specilieu.
	Heuristi	cs			
	Find	unknown un	wanted progra	ams and trojans	
	Find	unknown ma	acro threats		
	Compre	ssed files			
	Sca	n inside archi	ves (e.gZIP)	
	Dec	ode MIME en	ncoded files		
	Unwant	ed programs of	detection		
	✓ Det	ect unwanted	programs		

11. Click the "Exclusions" tab at the top

12. Click the "Exclusions..." button

8	On-Access Scan Properties
General Settings	Processes Scan Items Exclusions Actions Specify what items to exclude from scanning. What not to scan Exclude disks, files, and folders (0) Exclusions
Default Processes Low-Risk Processes	
High-Risk Processes	
	OK Cancel Apply Help

- 13. Add the D:\drive to the Exclusions list. Additionally, add \\?\TafsMtPt:\ and \Device\TalonCacheFS\ to the Exclusions list. Ensure that subfolders are also excluded from scans. Click "OK" when finished
- 14. Add C:\Windows\System32\drivers\tfast.sys

Note: You may have to manually type in this path to add tfast.sys

15. Click "OK" when finished.

V	Set Exclu	usions		x	🥳 Add Exclusion Item 🗙
i. Sel	ect files, folders, and drives to be	excluded from scann	ing.	-	What to exclude By name/location (can include wildcards * or ?): Browse Browse
Item	Exclude Subfolders	Read/Write	ОК		Also exclude subfolders By file type (can include the ? wildcard):
D:\	Yes	Read/Write	Cancel		Select
			Add		O By file age: Access type: Minimum age in days:
			Edit		Modified v 1
			Remove		When to exclude
			Clear		✓ On read ✓ On write
			Help		OK Cancel Help

By name/location (can incl		_		
\Windows\System32\driv	ers'tfast.sys Browse			
Also exclude subfolder		🐼 Set E	xclusions	
Sele		Select files, folders, and drives t	o be excluded from scann	ing.
By file age:		tem	Exclude Subfolders	ОК
Access type:	Minimum age in days:	C:\Windows\System32\drivers\tfast.sys	No	Cancel
Modified ~	1		1	Add
				Edit
hen to exclude				Remove
🗹 On read				Clear
🗹 On write		< m	>	Help

Full or Targeted Scans

If running a full or targeted scan on a GFC server, please follow the steps below

1. Double click either "Full Scan" or "Targeted Scan" from the VirusScan Console

6	VirusScan (Console		x
Task Edit View Tools Help				
	120			
Task	Status	Last Result	Last Run	
Access Protection On-Delivery Email Scanner On-Delivery Email Scanner On-Access Scanner On-Access Scanner On-Access Scanner On-Access Scanner Targeted Scan AutoUpdate	Enabled Enabled 8 unwanted progra Enabled The quarantine fold Not Scheduled Not Scheduled Daily, 5:00 PM	The Update succeed	Tuesday, February 2	
VirusScan Console				1

2. Click the "Exclusions" tab from the On-Demand Scan Properties window. Click the "Exclusions..." button.

🖗 On-Demand Scan Properties - Full Scan	×
Task Help	
Scan Locations Scan Items Exclusions Performance Actions Reports	ОК
Specify what items to exclude from scanning.	Cancel
What not to scan	Apply
Exclude disks, files, and folders (0) Exclusions	Start
	Reset to Default
	Save as Default
	Schedule
	Help

3. Add the D:\drive to the Exclusions list. Additionally, add \\?\TafsMtPt:\ and \Device\TalonCacheFS\ to the Exclusions list. Ensure that subfolders are also excluded from scans. Click "OK" when finished

\$	Set Excl	usions	Add Exclusion Item	
à. 🏂 Sel	ect files, folders, and drives to be	e excluded from scanr	ning.	What to exclude • By name./location (can include wildcards * or ?): Browse
Item	Exclude Subfolders	Read/Write	OK	Also exclude subfolders By file type (can include the ? wildcard):
D:\	Yes	Read/Write	Cancel	Select
			Add	O By file age: Access type: Minimum age in days:
			Edit	Modfied v 1
			Remove	When to exclude
			Clear	✓ On read ✓ On write
			Help	(e) or mae
				OK Cancel Help

Prevent Connection Blocking in Shared Folders

With the exclusions of the D:\ drive, it is recommended that connections not be blocked from shared folders. This will provide consistent file access from the GFC Virtual File Share.

To disable the connection blocking, uncheck the box as shown below:

Figure 37)

General Settings All Processes	General ScriptScan Blocking Messages Reports Image: Send the specified message Send the specified message to the network user when a threat is detected. Type a custom message
	Block Block the connection when a threat is detected in a shared folder. Unblock connections after (minutes) 10 Block the connection when a file with a potentially unwanted program is detected in a shared folder.
	OK Cancel Apply Help

McAfee VirusScan - Central Management Console

Go to the McAfee centralized management console and create a new Threat Prevention policy for the GFC servers and associate the GFC Core and Edge servers with the policy.

- 1. Open the GFC Policy and click on "Show Advanced settings"
- 2. Ensure the settings have been configured as below

Endpoint Security Threat Prevention : Policy Category > On-Access Scan > Default - Talon					
Hide Advanced					
On-Access Scan	 Enable On-Access Scan Enable On-Access Scan on system startup Allow users to disable On-Access Scan from the McAfee system tray icon Specify maximum number of seconds for each file scan: 45 Scan boot sectors Scan processes on service startup and content update Scan trusted installers Scan when copying between local folders Scan when copying from network folders and removable drives Detect suspicious email attachments Disable read/write scan of Shadow Copy volumes for SYSTEM process (improves performance) 				
McAfee GTI	Enable McAfee GTI Sensitivity level: Medium				
Antimalware Scan Interface	 Enable AMSI (provides enhanced script scanning) Enable Observe mode (Events are generated but actions are not enforced) 				
Threat Detection User Messaging	 Display the On-Access Scan window to users when a threat is detected Message: McAfee Endpoint Security detected a threat. 				

3. The process settings need to be configured for High Risk and Low Risk

a. Ensure the tservice.exe and tum.exe are configured as "Low Risk"

Process Settings	 Use Standard settings for all processes 	
	Configure different settings for High Risk and Low F	Risk processes
	Standard settings will apply to all unlisted processe	15.
	Process	Process Type
	ypager.exe	High Risk
	yupdate.exe	High Risk
	Aexauditpls.exe	Low Risk
	Aexnsclient.exe	Low Risk
	Aexnsclienttransport.exe	Low Risk
	Aexnswdusr.exe	Low Risk
	tservice.exe	Low Risk
	tum.exe	Low Risk
	<	>
	Add Edit Delete	Delete All
	Process Types: Standard High Risk Low Risk	
	Scanning	
	When to scan:	
	O When writing to disk	
	O When reading from disk	
	Let McAfee decide	
	What to scan:	
	 All files 	

4. The exclusion includes the following exclusions: D: $\$

```
D:\LocalFASTData\
```

```
C:\Program Files\TalonFAST\FastDebugLogs\
```

```
C:\Program Files\TalonFAST\Bin\LMClientService.exe
```

```
C:\Program Files\TalonFAST\Bin\LMServerService.exe
```

```
C:\Program Files\TalonFAST\Bin\Optimus.exe
```

```
C:\Program Files\TalonFAST\Bin\tafsexport.exe
```

```
C:\Program Files\TalonFAST\Bin\tafsutils.exe
```

```
C:\Program Files\TalonFAST\Bin\tapp.exe
```

```
C:\Program Files\TalonFAST\Bin\tfs.exe
```

```
C:\Program Files\TalonFAST\Bin\TService.exe
```

```
C:\Program Files\TalonFAST\Bin\tum.exe
```

```
C:\Windows\System32\drivers\tfast.sys
```

```
\Device\TalonCacheFS\
```

```
\\?\TafsMtPt:\ or \\?\TafsMtPt* (Depends on the current version)
*TAFS
```

Policydb.xml

	Actions	
	Threat detection first response:	
	Clean files	
	If first response fails:	
	Delete files	
	Unwanted program first response:	
	Clean files 🗸	
	If first response fails:	
	Delete files	
	Exclusions	
	Item Exclude Read/Write Notes Subfolders	
	C:\Program Files\TalonFAST\ Yes read /	~
	write	
	C:\Program No read /	
	Files\TalonFAST\Bin\LMClientService.ex write	
	e.	
	C:\Program No read /	
	Files\TalonFAST\Bin\LMServerService.e write	
	208	
	C:\Program No read /	~
	Files\TalonFAST\Bin\Optimus.exe write	
	<	>
	Add Edit Delete All	
	Overwrite exclusions configured on the client	
ScriptScan	☑ Enable ScriptScan	
	Evolute these LIDLs as partial LIDLs:	

- 5. Under the low risk configuration for Process Type ensure scanning is set to the following
 - a. "Do not scan when reading from or writing to disk".

Standard	High Risk	Low Risk		
Scannin	9			
When to	scan:			
() Whe	n writing to	lisk		
() Whe	n reading fro	m disk		
O Let I	McAfee decid	2		
Do n	ot scan whe	n reading from or writing to dis	k	
What to s	scan:			
 All fi 	les			
🔿 Defa	ult and spec	fied file types		
O Spec	tified file type	es only		
On r	etwork drive	s		
Oper	ned for back	ips		
Com	pressed arch	ive files		
Com	pressed MIM	E-encoded files		
Additiona	I scan option	5:		
✔ Dete	ect unwanted	programs		
Dete	ect unknown	program threats		
Dete	ect unknown	macro threats		
Actions				
Threat de	etection first	response:		
Clean fi	les	×		

Symantec Endpoint Protection 12.x

This section outlines best practices for Symantec Endpoint Protection version 12.x targeted for GFC appliances based on Windows Server.

1. Double click the Symantec icon on the task bar



2. "Virus and Spyware Protection" -> Click "Options" -> "Change Settings"



3. Click "View List"

	1	/irus and Sp	yware Protect	tion Settings	
Global	Settings	Auto-Protect	Download Insight	Early Launch Ar	nti-Malware
	Options e configu		ed between manu	al scans and Auto	-Protect.
		Insight for: s Insight?	Symantec Tru	sted	~
		Bloodhound ™ h s BloodHound?	euristic virus detec	tion Automatic	~
E	ceptions	:		View	/ List
Inte	rnet Brov	older than:		14 🔪 days	
	ify the a home pa		the home page w	hen a security ris	k changes
ŀ	nttp://wv	w.symantec.com	n/enterprise/secur	ity_response/ind	ex.jsp
			ОК	Cancel	Help

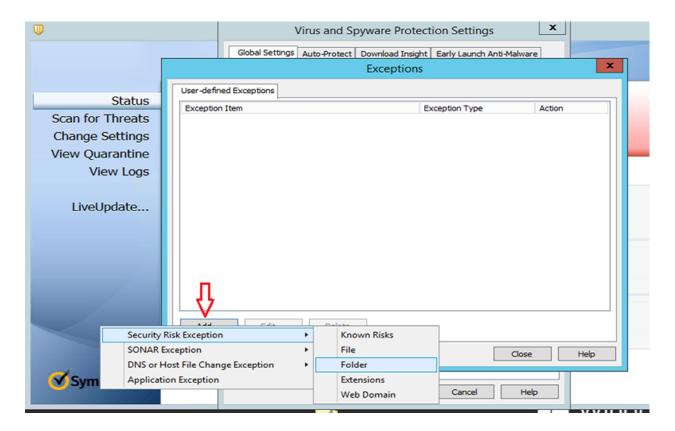
4. Click "Add" -> "Security Rick Exception" -> "Folder"

U			Virus	and Spyware Protec	tion Settings	×	
		Global Setting	S Auto-	Protect Download Insight	Early Launch Ant	ti-Malware	
				Exceptions			×
Status	User-defi	ned Exceptions					
Scan for Threats	Exceptio	n Item		E	Exception Type	Action	
Change Settings							
View Quarantine							
View Logs							
LiveUpdate							
and the second se	П П						
	U U U						
- Commit	ty Risk Exceptio	-		Known Risks			
	R Exception	n	•	File		Close	
	r Host File Cha	nge Exception	•	Folder		ciose	Help
Sym Applie	ation Exception	1		Extensions	Creat	Urb	
				Web Domain	Cancel	Help	

5. Scroll down, click on D:\, and click "OK"

User-defined Excepti	Browse for Folder	
Exception Item	Add Security Risk Folder Exception	Action
	WinSxS New Volume (D:) Mew Volume (D:) FASTVol (T:) 3.0.1 tum with short circuit bulk fixed InstallScript ProcessMonitor SEP Talon Builds	
	Folder: D:\ Exception Type: All scans v	
	✓ Include Subfolders OK Cancel	

6. Click "Add" -> "Security Risk Exception" -> "Folder"



7. Add the following:

```
C:\Program Files\TalonFAST\Bin\LMClientService.exe
C:\Program Files\TalonFAST\Bin\LMServerService.exe
C:\Program Files\TalonFAST\Bin\tafsexport.exe
C:\Program Files\TalonFAST\Bin\tafsutils.exe
C:\Program Files\TalonFAST\Bin\tapp.exe
C:\Program Files\TalonFAST\Bin\tfs.exe
C:\Program Files\TalonFAST\Bin\TService.exe
C:\Program Files\TalonFAST\Bin\TService.exe
C:\Program Files\TalonFAST\Bin\tum.exe
C:\Windows\System32\drivers\tfast.sys
\\?\TafsMtPt:\ or \\?\TafsMtPt*
\Device\TalonCacheFS\
```

8. Click "Add" -> "Application Exception"

)	Virus and Spyware Pr	otection Settings	
	Excepti		
Status Exception Scan for Threats C:Progr. Change Settings C:Progr.	n Item am Files\TalonFAST\Bin\LMClientService.exe am Files\TalonFAST\Bin\Optimus.exe am Files\TalonFAST\Bin\tafsexport.exe	Exception Type Security Risk Scans:All sc Security Risk Scans:All sc Security Risk Scans:All sc	Action Ignore Ignore Ignore
View Logs C: Progra C: Progra C: Progra C: Windo	am Files\TalonFAST\Bin\tafsutils.exe am Files\TalonFAST\Bin\tapp.exe am Files\TalonFAST\Bin\Tservice.exe am Files\TalonFAST\Bin\tum.exe ows\System32\drivers\tfast.sys	Security Risk Scans:All sc Security Risk Scans:All sc Security Risk Scans:All sc Security Risk Scans:All sc Security Risk Scans:All sc	Ignore Ignore Ignore Ignore Ignore
D:/*		Security Risk Scans:All sc Security Risk Scans:All sc	Ignore Ignore
Security Risk Exception	n Delete		
SONAR Exception	· ·	Close	Help
ONS or Host File Chan Application Exception		Cancel Hel	

9. Browse to C:\Program Files\TalonFAST\Bin\ and add tum.exe

	Exceptions	×
User-defined Excepti	Browse for files	
Exception Item C: \Program Files\Ta C: \Vindows\System D: * T: *	Add Application Exception Add Application Exception Action Ignore Ignore	
Add	OK Cancel	
	Close	lelp

- 10. Click "**OK**"
- 11. Click on the "Auto-Protect" tab. Under "File Types," click "Selected." Uncheck "Determine file types by examining file contents." Click "Advanced."

lobal Settings	Auto-Protect	Download Insight	Early Launch Anti-Malware
🗹 Enable	File System Au	to-Protect	Actions
File Types			Notifications
 All type Selecte 		Extensions	Advanced
	rmine file types ents	by examining file	Û
Options			
	r security risks es on remote c	omputere	
	when files are	100 Total (100 Total)	

12. Adjust settings as shown below

Auto-Protect Advan	ced Options
Changes requiring Auto-Protect reload O Wait until the computer is restarted Stop and reload Auto-Protect	
Scan files when Scan when a file is accessed or modified Scan when a file is modified Scan when a file is backed up Do not scan files when trusted processes access the files	
Other options Other options Always delete newly created infected files Always delete newly created security risks	
File cache Enable the file cache Rescan the cache when new definitions load Automatic enablement When Auto-Protect is disabled, enable after: 30 minutes	Risk Tracer Resolve the source computer IP address Poll for network sessions every: 1000 milliseconds
Backup options Back up files before attempting to repair them Additional advanced options Floppies Network	
	OK Cancel Help

13. Click "Network"

14. Uncheck "Network cache"

	Auto-Protect Advanced Options	×
O Wait un	uiring Auto-Protect reload htil the computer is restarted nd reload Auto-Protect	
● Scan wi ✓ Scan wi	ien hen a file is accessed or modified hen a file is modified hen a file is backed up scan files when trusted processes access the files	
Other opti	Network Scanning Settings	
File cache Enab Resc Automatic	Network scanning settings OK Image: Cancel Cancel Network cache: Cancel Keep: 0 image: Cancel Delete entries after: 0 image: Seconds	
30 Backup optio	minutes	
Back up	o files before attempting to repair them	
Additional ad	Ivanced options Floppies Network	
	OK Cancel Help	

15. Click "OK"

16. "Network Threat Protection" -> Click "Options" and select "View Network Activity"

		Status - Symantec Endpoint Protection	
	Status		Help
Status		There are multiple problems (4).	Details
Scan for Threats Change Settings View Quarantine	\otimes	Firewall is disabled. Network Intrusion Protection is disabled. Click Fix All to fix all problems or click Details for more information.	Fix All
View Logs	The follow	ving Symantec security components are installed on your computer:	
LiveUpdate	2	Virus and Spyware Protection Protects against viruses, malware, and spyware Definitions: Tuesday, March 11, 2014 r18	Options
	2	Proactive Threat Protection Provides zero-day protection against unknown threats Definitions: Tuesday, March 4, 2014 r11	Options
	_	Network Threat Protection Protects against Web and network threats Definitions: Tuesday, January 21, 2014 r11	Change Settings View Logs
			View Application Settings
1			View Network Activity
Symantec.			Configure Firewall Rules
	_		Enable Network Threat Protection

17. Right click tum.exe and select "Allow"

Outgoing Outgoing 0B 0B 0B 0C)B.	Outgoing Traffic	History	Blocked — Total	0				
Application		Version	Path	Incoming Allo	Incoming Bloc	Incoming Total	Outgoing Allo	Outgoing Bloc	Out
NTOSKRNL.	FXF	Version	C:\Windows\system	0	0	0	0	0	0
spoolsv.exe			C:\Windows\System		õ	õ	õ	õ	ŏ
wininit.exe			C:\Windows\System		0	0	õ	õ	ŏ
services.exe			C:\Windows\System		0	0	õ	õ	ŏ
sass.exe			C:\Windows\System		0	0	0	0	0
svchost.exe			C:\Windows\System		0	0	0	0	0
T tum.err			Program Files\Tal	0	0	0	0	0	0
🥽 explor 🗸	Allow		Windows\explore	0	0	0	0	0	0
 	Ask Block Terminate Large Icons Small Icons List Application Connection Show Winde Show Broad	Details ows Services							
<									>
							С	lose Helj	p

Configuration is complete.

Sophos Endpoint Security and Control v10.x

This section outlines best practices for Sophos Endpoint Security and Control targeted for GFC appliances based on Windows Server.

Baseline Protection (Enterprise Console Configuration)

After completing a typical installation of the Sophos Enterprise Console, follow the configuration specifics as documented below. This process outlines the procedure to configure Sophos Endpoint Security and Control from a central configuration perspective.

Figure 38)

parts conjustra statisticality participant participant statisticality Infinitization Inf	Discover computers 🔎 🗑	es Policies Events Subscript E Crontegrovo : @ Vew/5dt		O Update mana	pers 🕰 Deshboard 📢	Reports () Sophos	Mobile Control					
Andel An	omputers									Policies		
Note	Managed Annanged Connected All		5	Suspicious behavion				0 0%	0	Protection Out of date computers		
	<u>pdates</u> ast updated on. Not available		0	Device control	event threshold		Application control				01	
specific control or sectors Product control or sectors Product control or sectors Product control or sectors Produ	Nps				Anti-virus Datails Finavall		ontrol Device Control	Tamper Protection Web Control		\mathbf{v} . At this level and below		
	Ilicias Updating Updating Portuguitations and HIPS Portuguitations Ferovall Portuguitations control								*******			

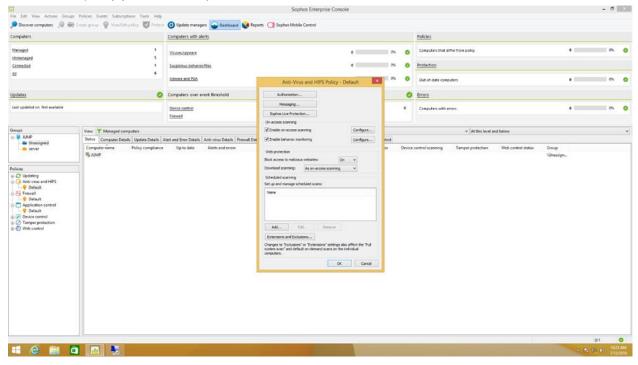
Excluding Services and Processes using Sophos Enterprise Control

This section details how to exclude GFC processes on server and remote appliances from Sophos antivirus scanning.

Note: Ensure that GFC processes, services, and drives are excluded from antivirus scanning

These changes should be made to Server and Client policies as well as group policy for GFC users if applicable:

1. Expand the "Anti-Virus and HIPS" tree in the "Policies" section of the Enterprise Console. Doubleclick the policy you wish to adjust.



- 2. Click the "Configure..." button next to Enable on-access scanning
- 3. Click the "Windows Exclusions" tab

Mac Exclusions	Linux/UNIX Ex	dusions	Cleanup
Scanning	Extensions	Windo	ws Exclusions
u can select specific clude specific items	items that you do no from scanning:	t want to sca	
Excluded items			<u>A</u> dd
			Remove
			Edit
			Import
			Export
]E <u>x</u> clude remote file	25		

4. Add the following items to the Excluded Items list and click OK when finished:

```
C:\Program Files\TalonFAST\Bin\LMClientService.exe
C:\Program Files\TalonFAST\Bin\LMServerService.exe
C:\Program Files\TalonFAST\Bin\Optimus.exe
C:\Program Files\TalonFAST\Bin\tafsexport.exe
C:\Program Files\TalonFAST\Bin\tafsutils.exe
C:\Program Files\TalonFAST\Bin\tapp.exe
C:\Program Files\TalonFAST\Bin\tfs.exe
C:\Program Files\TalonFAST\Bin\TService.exe
C:\Program Files\TalonFAST\Bin\tum.exe
C:\Program Files\TalonFAST\FastDebugLogs\
C:\Windows\System32\drivers\tfast.sys
D: \setminus
\\?\TafsMtPt:\ or \\?\TafsMtPt*
\\?\GLOBALROOT\Device\TalonCacheFS\
\\?\GLOBALROOT\Device\TalonCacheFS\*
\Device\TalonCacheFS\
Exclude Process tum.exe
Exclude Process tapp.exe
```

Mac Exclusions	Linux/UNIX Ex	clusions	Cleanup
Scanning	Extensions	Window	vs Exclusions
u can select specific clude <u>s</u> pecific items	c items that you do no from scanning:	t want to scar	Add
C: Program Files	\TalonFAST\Bin\LMClie \TalonFAST\Bin\Optimi	A CONTRACTOR OF CONTRACTOR	Remove
78.	\TalonFAST\Bin\tafsex \TalonFAST\Bin\tafsut		Edit
WE.	\TalonFAST\Bin\tapp.e \TalonFAST\Bin\Tservi		Import
C: Program Files	\TalonFAST\Bin\tum.e: tem32\drivers\tfast.sy	xe	Export
Exclude remote file	es		

To verify the central configuration results on a connected client machine, we can use the Sophos Endpoint Security and Control panel.

5. Click "Configure anti-virus and HIPS".

9	Sophos Endpoint Security and	Control	
File View Configure Help			
😋 Back 🔘 Forward 🕥 Home	7 Help		
Status On-access scanning: Enabled Items in Quarantine: 0 Updating: failed Forduct version: 10.3	Anti-virus and HIPS Scan my computer Scans	Configure anti-virus and HIPS	
Help and information	Manage quarantine items		
 View security information Sophos technical support View product information 	Configure tamper protection	View tamper protection log	~
Press F1 for help			a la

6. Click "On-access scanning"



7. Click the "**Exclusions**" tab to verify that the correct policy and exclusions have been applied to the appliance

-	pecific items the	at you do not want to sc	an.
Excluded item	•		A <u>d</u> d
		T\Bin\LMClientService.e T\Bin\Optimus.exe	Remove
		T\Bin\tafsexport.exe	Edit
	Files\TalonFAS Files\TalonFAS	T\Bin\tafsutils.exe	
		T\Bin\Tservice.exe	
C:\Program	Files\TalonFAS	T\Bin\tum.exe	
C:\Window:	System32\driv	vers\tfast.sys	
. U:			

Sophos built in Firewall

Microsoft Windows Server 2016 and 2019 by default includes a Microsoft Windows Firewall. GFC automatically provides a script to perform Microsoft Windows firewall maintenance, allowing ports associated with GFC. GFC recommends the use of the Microsoft Windows firewall.

Trend Micro Officescan

1. Open the Management GUI and navigate to "Networked Computers" -> "Client Management".

	can"								🍮 reet 🛛 🖧 Log Off 🔁	Help
Current server: Win2k12-Trend	2.tss.local									
	Summary								6	Refresh 🛃 Help
Scan Now for All Domains										
Update Server Now	 New widgets are re 	eady to be updated.	Update Now							×
	Activated services: Des	ktop/Server Antivi	rus, Desktop/Server Web R	putation	and Anti-spyware, File Reputati	on, Damage Cleanup S	services			
Summary	OfficeScan Offi	ceScan and Plug-ins	Smart Protection Network	+						
 Security Compliance 	Officescan Offic	cescan and Plug-Ins	Smart Protection Network	Ŧ						
Networked Computers									Tab Setting	s 🚹 Add Widgets [°]
Client Management	-									
Client Grouping	Client Connectivity	Y			ℓ¢×	Security Risk Detec	tions			2 \$ ×
Global Client Settings				Latest da	ta refresh: 06/13/2016 08:18 am				Latest data refresh: 06/	13/2016 08:18 am
Computer Location	- IA -				Display: 🛅 🐣	Туре		Detections	Infected Computers	
+ Client Installation	Status	Smart Scan	Conventional		Total	Virus/Malware		0	0	
Connection Verification	Online	1	0	can	1	Spyware/Grayware		0	0	
Outbreak Prevention	Offline	0	0		0					
 Smart Protection 	Roaming	0	0		0					
• Updates	Total	1	0		1					
+ Logs										
Cisco NAC	Outbreaks									2 \$ X
 Notifications 	View Top 10 Securit	. Diele Cantistics							Latest data refresh: 06/	12/2016 08:19 pm
 Administration 	Alert Type	Y NOK STRUDUCS			Current Outbreak			Last Outbreak	Latest data renesin, day	13/2010 08/18 8/1
+ Tools	Alerc Type				None			None		Reset
	Spyware/Gr				None			None		Reset
Plug-in Manager	- opproved on	0,110.0								Inser
	Client Updates									2 \$ X
SMART PROTECTION	Online Clients: 1, Sr	mart Scan: 1, Conven	tional Scan: 0						Latest data refresh: 06/	13/2016 08:18 am
NETWORK	🔄 Expand All 📴	Collapse All								
	 Antivirus 				Current Ve	rsion	Upgraded	Not Upgraded	Upgrade Rate	
	Smart Scan Ag	ent Pattern			12.587.00		1	0	100%	
	Virus Pattern				12.587.00		0	 Activate \ 	Windows 0%	
	IntelliTrap Patt				0.227.00		1	0 Go to System	100%	ate Windows.
	IntelliTrap Exce				1.299.00 9.850.1008		1	0	0%	
https://win2k12-trend2.tss.local:43	343/officescan/console/html	/cgi/cgiChkMasterPwd	.exe?id=0014#		9.850.100		1	0	100%	

2. Navigate to "Scan Settings"-> "Real-Time Scan Settings"

Current server: Win2k12-Tren	d2.tss.local		
Scan Now for All Domains	Client Manageme	nt	
Update Server Now			elect one of the tasks provided above t
Summary	Search for computers: Client tree view: View		Search Advanced search
 Security Compliance 		E. David	
Networked Computers	📕 🧖 Status 🕃 Tasks 🔻	Settinos 🕶 📅 Loos 🕶 📇 Man	age Client Tree 🔻 🛶 Export
Client Management	OfficeScan Server	Scan Settings >>	Scan Methods
Client Grouping	Tss	Web Reputation Settings	Manual Scan Settings
Global Client Settings	Tss.local	Behavior Monitoring Settings	Real-time Fran Settings
Computer Location		Device Control Settings	Scheduled Scan Settings
+ Client Installation			Scan Now Settings
Connection Verification		Update Agent Settings	-
Outbreak Prevention		Privileges and Other Settings	
 Smart Protection 		Additional Service Settings	
• Updates		Spyware/Grayware Approved List	
+ Logs			
+ Cisco NAC		Export Settings	
an esta est		Import Settings	

Real-time Scan Settings
Enable virus/malware scan
🗹 Enable spyware/grayware scan
Target Action
User Activity on Files
Scan files being: created/modified and retrieved 🗸
Files to Scan
○ All scannable files
Ile types scanned by IntelliScan
Files with the following extensions (use commas to separate entries):
.**",.ACCDB,.ARJ,.BAT,.BIN,.BOO,.CAB,.CHM,.CLA,.CLASS,.COM,.CSC,.DLL,.DOC,.DOCM,.DOC X,.DOT,.DOTM,.DOTX,.DRV,.EML,.EXE,.G2,.HLP,.HTA,.HTML,.HTTI,.ITI,.JAR,.JPEG,.JPG,. JS,.JSE,.LNK,.LZH,.MDB,.MPD,.MPP,.MPT,.MSG,.MSO,.NWS,.OCX,.OFT,.OVL,.PDF,.PHP,.PIF,.P L.,POT,.POTM,.POTX,.PPAM,.PSS,.PSM,.PSX,.PJT,.PTM.,.PJTX,.PRC,.RAR,.REG,.RTF,.SCR,.S HS,.SYS,.TARVBE,.VBS,.VSD,.VSS,.VST,.VXD,.WML,.WSF,.XLA,.XLAM,.XLS,.XLSB,.XLSM,.XL
Scan Settings
Scan floppy disk during system shutdown
Scan network drive
Scan the boot sector of the USB storage device after plugging in
Scan compressed files
Maximum layers: 2 🗸 🥼
Scan OLE objects
Maximum layers: 3 🗸 📮
Detect exploit code in OLE files 🔋
Virus/Malware Scan Settings Only
☑ Enable IntelliTrap 🤳

- 3. On the "Target" tab, enable "File types scanned by IntelliScan".
- 4. Directory scanning. Scroll down and add the following exclusions to "Scan Exclusion List (Directories)" to prevent Trend Micro from scanning GFC related directories:

```
C:\Program Files\TalonFAST\bin\*
C:\Program Files\TalonFAST\bin
D:\*
D:
\\?\TafsMtPt:\ or \\?\TafsMtPt*
\Device\TalonCacheFS
```

5. Trend Micro will scan active processes before performing a folder/file scan. Scroll down and add the following exclusions to "Scan Exclusion List (Files):"

```
C:\Program Files\TalonFAST\Bin\*.exe
```

```
C:\Program Files\TalonFAST\Bin\LMClientService.exe
```

```
C:\Program Files\TalonFAST\Bin\LMServerService.exe
```

```
C:\Program Files\TalonFAST\Bin\Optimus.exe
```

```
C:\Program Files\TalonFAST\Bin\tafsexport.exe
```

```
C:\Program Files\TalonFAST\Bin\tafsutils.exe
```

```
C:\Program Files\TalonFAST\Bin\tapp.exe
```

```
C:\Program Files\TalonFAST\Bin\tfs.exe
```

```
C:\Program Files\TalonFAST\Bin\TService.exe
```

```
C:\Program Files\TalonFAST\Bin\tum.exe
```

```
C:\Windows\System32\drivers\tfast.sys
```

\\?\TafsMtPt:\ or \\?\TafsMtPt* \Device\TalonCacheFS\

C:\Program Files\TalonFAST\FastDebugLogs\

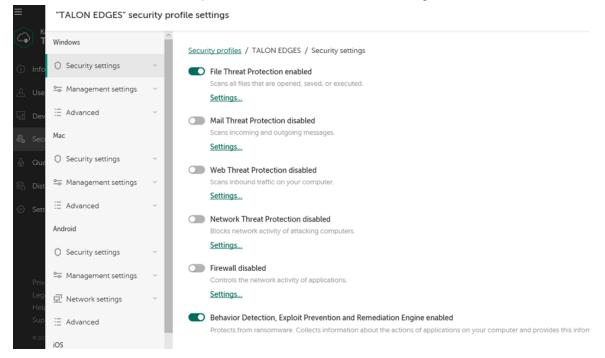
On-access scan settings for this computer
Scanning Extensions Exclusions Cleanup
Exclude specific items from scanning
Real-time Scan Settings
☑ Enable virus/malware scan ☑ Enable spyware/grayware scan
Target Action
Apply scan exclusion
Scan Exclusion List (Directories)
Enter the directory path (For example, c:\temp\ExcludeDir).
☑ Exclude directories where Trend Micro products are installed
Saving does the following:
O Retains client computer's exclusion list
Overwrites the client computer's exclusion list
○ Adds path to the client computer's exclusion list
O Removes path from the client computer's exclusion list
C:\Program Files\TalonFAST\bin Remove
C:\Program Files\TalonFAST\bin\" C:\Program Files\TalonFAST\bin\" D:\
D:/*
Scan Exclusion List (Files)
Enter the file name or the file name with full path (For example, ExcludeDoc.hlp; c:\temp\excldir\ExcludeDoc.hlp).
Saving does the following:
O Retains client computer's exclusion list
Overwrites the client computer's exclusion list
\bigcirc Adds path to the client computer's exclusion list
\bigcirc Removes path from the client computer's exclusion list
Add

Kaspersky Endpoint Security Cloud

- 1. Open the Management GUI and navigate to "Security Management" -> "Security Profiles".
- 2. Create a Separate GFC Edge Object OU in Kaspersky Console.

=	Security profiles					
Kaspersky Endpoint Security Cloud Talon Storage	A security profile includes protection settings for devices running various operating systems (Windows, macOS, Android, IOS).					
	Only one security profile can be assigned to a user or a group of users					
 Information panel 	A Create security profile Assign to users CO Copy Rename × Delete					
온 Users	Security profile name	Assigned to				
Ed Devices	Secondy provide name	Assigned to				
E Devices	Default	Not in use. Assign to users				
log Security management 🤟	TALON EDGES	2 users and 1 group				
Quarantine	TALON_CORES	Not in use. Assign to users				
B Distribution packages						
Settings						

- For the Security settings disable modules not related to file services. Only the following should be active:
 - a. "File Threat Protection"
 - b. "Behavior Detection, Exploit Prevention, and Remediation Engine"



4. Under "Threats and Exclusions" add the Folders / Files for the GFC Services

≡	"TALON EDGES" security profile settings					
T	Windows	^	Security prof	files / TALON EDGES / <u>Advanced</u> / <u>Threats and Exclusions</u> / Scan exclusions		
(i) Info	O Security settings	~				
음 Use	💁 Management settings	~	+ Add			
🗐 Dev	E Advanced	~	F	File or folder	Object name	
e_ Dev & Seci	Threats and Exclusions			%ProgramFiles%\Radmin\r_server.exe	not-a- virus:RemoteAc	
🐣 Qua	Performance			%ProgramFiles(x86)%\Radmin\r_server.exe	not-a- virus:RemoteAc	
🔒 Dist	Interface Protection and Self-			%ProgramFiles%\Radmin\raddrv.dll	not-a- virus:RemoteAc	
<i>Sett</i>	Defense			2ProgramFiles(vR6)2\Radmin\raddn/dll	not-a-	

5. following exclusions to "Scan Exclusion List (Files):"

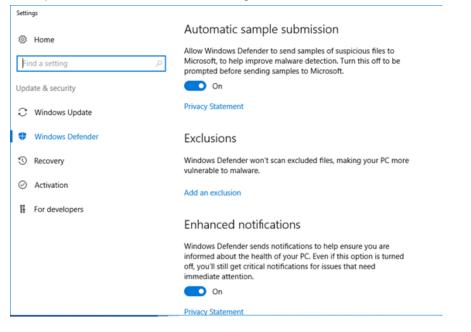
```
D:\
D:\LocalFASTData
C:\Program Files\TalonFAST\Bin\*.exe
C:\Program Files\TalonFAST\Bin\LMClientService.exe
C:\Program Files\TalonFAST\Bin\LMServerService.exe
C:\Program Files\TalonFAST\Bin\Optimus.exe
C:\Program Files\TalonFAST\Bin\tafsexport.exe
```

```
C:\Program Files\TalonFAST\Bin\tafsutils.exe
C:\Program Files\TalonFAST\Bin\tapp.exe
C:\Program Files\TalonFAST\Bin\tfs.exe
C:\Program Files\TalonFAST\Bin\TService.exe
C:\Program Files\TalonFAST\Bin\tum.exe
C:\Program Files\TalonFAST\FastDebugLogs\
C:\Windows\System32\drivers\tfast.sys
\\?\TafsMtPt:\ or \\?\TafsMtPt*
\\?\GLOBALROOT\Device\TalonCacheFS\
\\?\GLOBALROOT\Device\TalonCacheFS\*
Tum.exe
Tapp.exe
      \\?\GLOBALROOT\Device\TalonCacheFS\*
                                                             TalonFastVirtualDrive
                                           tum.exe
                                                             Talon User Module
                                                             talon prepop mechanism
                                           Tapp.exe
```

Note: The Edges should have the updated policy prior to any users begin working within the GFC Fabric.

Windows Defender

1. Open the Windows Defender Settings and under "Exclusions" click "Add an Exclusion".



2. Under "Files and folders" add the GFC exclusions

```
D:\
D:\LocalFASTData
C:\Program Files\TalonFAST\Bin\*.exe
```

```
C:\Program Files\TalonFAST\Bin\LMClientService.exe
```

```
C:\Program Files\TalonFAST\Bin\LMServerService.exe
```

C:\Program Files\TalonFAST\Bin\Optimus.exe			
C:\Program Files\TalonFAST\Bin\tafsexport.exe			
C:\Program Files\TalonFAST\Bin\tafsutils.exe			
C:\Program Files\TalonFAST\Bin\tapp.exe			
C:\Program Files\TalonFAST\Bin\tfs.exe			
C:\Program Files\TalonFAST\Bin\TService.exe			
C:\Program Files\TalonFAST\Bin\tum.exe			
C:\Program Files\TalonFAST\FastDebugLogs\			
C:\Windows\System32\drivers\tfast.sys			
← Settings			
Add an exclusion			
Files and folders			
+ Exclude a file			
+ Exclude a folder			
C:\Program Files\TalonFAST\Bin\LMClientService.exe			
C:\Program Files\TalonFAST\Bin\LMServerService.exe			
C:\Program Files\TalonFAST\Bin\Optimus.exe			
C:\Program Files\TalonFAST\Bin\tafsexport.exe			
C:\Program Files\TalonFAST\Bin\tafsutils.exe			
C:\Program Files\TalonFAST\Bin\tapp.exe			
C:\Program Files\TalonFAST\Bin\TFS.exe			
C:\Program Files\TalonFAST\Bin\TService.exe			
C:\Program Files\TalonFAST\Bin\tum.exe			
C:\Windows\System32\drivers\tfast.sys			
D:\			
D:\LocalFASTData			
Remove			

- 3. Under "Processes" exclusions add the following exclusions:
 - a. Tum.exe
 - b. Tapp.exe

← Settings
Add an exclusion D:\LocalFASTData
File types
+ Exclude a file extension
Processes
When you exclude a process, any file associated with it will also be excluded.
+ Exclude a .exe, .com or .scr process
tapp.exe
tum.exe

Appendix B: Disable VMware ESX(i) Hot Plug Capability

GFC does not support caching of files and data on removable drives. Certain versions of VMware ESX will present hard disks as HotPlug/HotADD by default which Windows Server will define as "Removable." This default behavior can be modified by editing the virtual machine's .vmx file or within the vSphere Client.

To Disable HotPlug Capability Using the vSphere Client

- 1. Connect to the ESXi/ESX host or vCenter Server using the vSphere Client.
- 2. Power off the virtual machine.
- 3. Right-click the virtual machine and click "Edit Settings".
- 4. Click the "Options" tab.
- 5. In the "Advanced" section, click "General".
- 6. Click the "Configuration Parameters" Button.
- 7. Click the "Add Row" button.
- 8. Insert a new row with the name devices.hotplug and a value of "false".
- 9. Power on the virtual machine.

To Disable HotPlug Capability Using the vSphere Web Client

- 1. From a web browser, connect to the vSphere Web Client.
- 2. Log in with Administrator credentials.
- 3. Navigate to the virtual machine you want to modify.
- 4. Right-click the virtual machine and select "Edit Settings".
- 5. Click the "VM Options" tab.
- 6. In the "Advanced" section, click "General".
- 7. Click "Edit Configuration".
- 8. Click "Add Row".
- 9. Insert a new row with the name devices.hotplug and a value of "false".
- 10. Power on the virtual machine.

To Disable HotPlug Capability by Editing the Virtual Machine's .vmx File

- 1. Power off the virtual machine.
- 2. Access the ESXi/ESX service console using an SSH client.
- 3. Open the virtual machine configuration file (.vmx) in a text editor. The default location is: /vmfs/volumes/datastore name/vm name/vm name.vmx
- 4. Add the line:

devices.hotplug = "false"

Note: This setting does not interfere with HotPlug CPU/memory.

- 5. Save and close the file.
- 6. Power on the virtual machine.

Appendix C: NetApp Global File Cache (GFC) PowerShell Configuration

GFC Optimus PSM

Software Requirements

- Windows PowerShell 5.x (Administration / Elevated Permissions)
- Windows Management Framework 5.x
- GFC

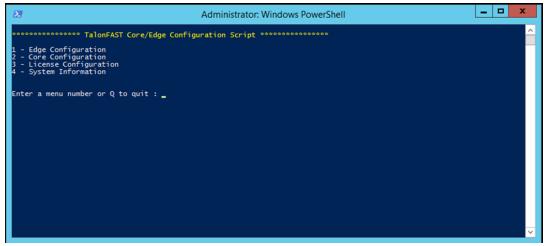
Launch GFC PowerShell Configuration CLI

To launch PowerShell configuration UI, give below command in PowerShell window. This will launch below UI.

&"C:\Program Files\TalonFAST\Bin\TalonFASTConfig.ps1"

Menu:

Figure 39)



Configuration Process

GFC configuration distributed in below sections:

- Edge Configuration
- Core Configuration
- License Configuration
- System Information

Edge Configuration

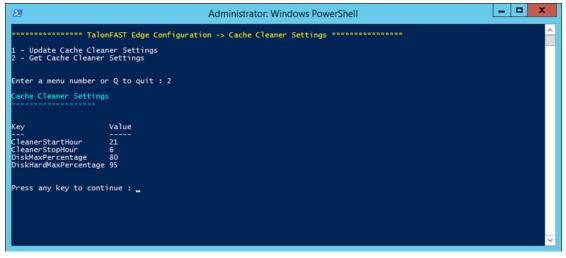
Cache Cleaner Settings

Includes following configurations settings.

1. Update Cache Cleaner Settings

2	Administrator: Windows PowerShell	_ 🗆 X
****** Talo	FAST Edge Configuration -> Cache Cleaner Settings ***************	^
1 - Update Cache Clea 2 - Get Cache Cleaner		
Enter a menu number o	• Q to quit : 1	
Update Cache Cleaner	Settings	
Enter Cache Cleaner s Enter Cache Cleaner s Enter Disk Max Percen Enter Hard Disk Max P		
Cache cleaner setting	modified successfully.	
Press any key to cont	inue : _	
		~

2. Get Cache Cleaner Settings



Throttling Settings

Includes following configuration settings.

1. Get Throttling Settings:

Σ	Select Administrator: Windows PowerShell	_ D X
*************** TalonFAST	Edge Configuration -> File Throttling *************	^
- Get Throttling Settings - Update Throttling Setti	ngs	
nter a menu number or Q to	quit : 1	
ile Throttling Settings		
ey		Value
 OSOpenCountMaxStar10 OSOpenCountRateStar10		10000 100
OSCreateCountMaxStar10		5000
OSCreateCountRateStar10 OSWriteByteMaxKB		100 1048576
OSWriteByteRateKB		1024
OSFetchByteMaxKB		1048576
OSFetchByteRateKB OSFlushByteMaxKB		1024 1048576
OSFlushByteRateKB		1024

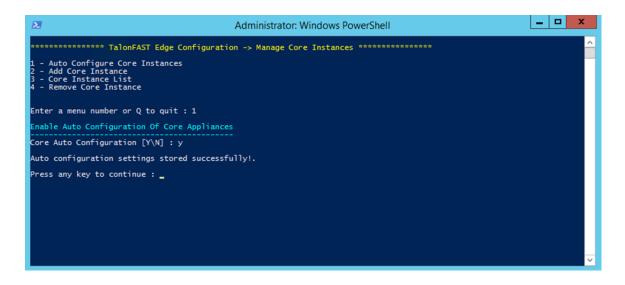
2. Update throttling settings

2	Administrator: Windows PowerShell	_ □ ×
**************** TalonF	AST Edge Configuration -> File Throttling *************	<u>^</u>
1 - Get Throttling Sett 2 - Update Throttling S		
Enter a menu number or	Q to quit : 2	
Update Throttling Setti	ngs	
Enter Max Open Count Ra Enter Open Count Rate (Enter Max Create Count Enter Create Count Rate Enter Max Write Byte Ra Enter Write Byte Rate (Default 0): 0 (Default 0): 0 : (Default 0): 0 :te (Default 0): 0	
Throttling settings mod	ified successfully.	
Press any key to contin	ue : _	
		✓

Manage Core Appliances

Manage Core Appliances which includes the below menu items:

1. Auto Configure Core Instances:



2. Add Core Instances:

Cloud Fabric ID: Provide the name of the GFC Fabric or datacenter location, i.e. NYC.

FQDN / IP Address: Provide the FQDN or IP Address of GFC Fabric, i.e. 1.2.3.4.

Enabled SSL: This is enabled when GFC edge requires SSL encryption with the GFC, i.e. when using the public internet to connect to the GFC.

Username: Provide designated administrative credentials to enable SSL encryption, preferably the Service Account which authenticates this GFC edge instance with the GFC Fabric, i.e. FASTAdmin.

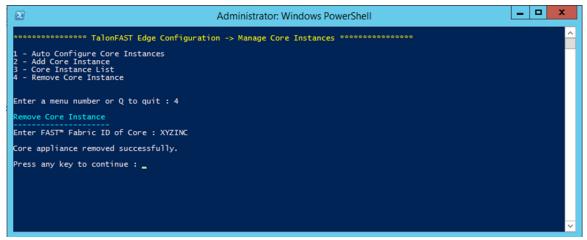
Password: Provide the password associated with the administrative username supplied to enable SSL encryption between the GFC edge instance and the GFC Fabric.



3. Core Instances List:

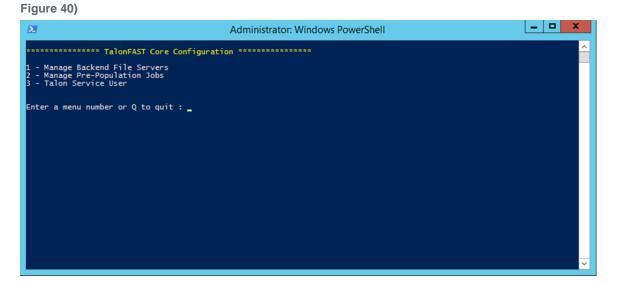
	Administrator: Windows PowerShell	_ _ X
A Auto Configure Core 2 - Auto Configure Core 3 - Core Instance 3 - Core Instance List 4 - Remove Core Instance Enter a menu number or Q		
Core Instance List		
ApplianceID NLAMS	IPAddress NLAWSTAL02.tss-emea.local	SSL 0
XYZINC	1.2.3.4	0
Press any key to continu		· · · · · · · · · · · · · · · · · · ·

4. Remove Core Instances:



Core Configuration

Core Configuration includes the below menu items:



Manage Backend File Servers

Manage Backend File Servers contains the below menu items:

Figure 41)

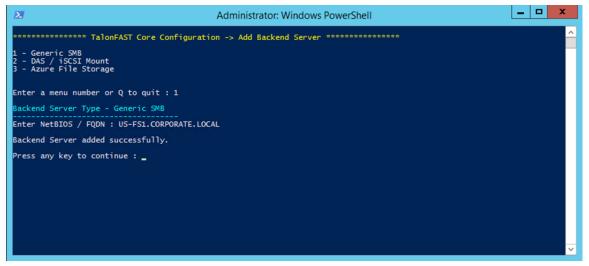
2	Administrator: Windows PowerShell	_ 🗆 X
**************** TalonFAST	Core Configuration -> Manage Backend Servers ***************	^
1 - Add Backend Server 2 - Backend Server List 3 - Remove Backend Server		
Enter a menu number or Q t	co quit : _	

1. Add Backend Server:

There are three types of backend servers as listed below:

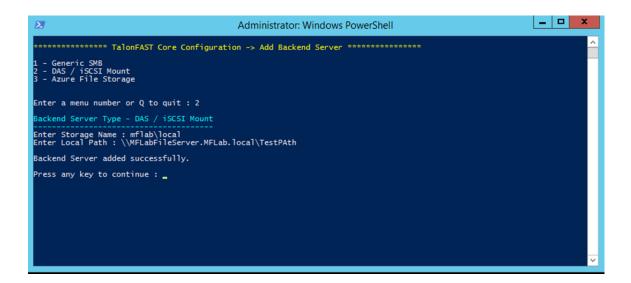
a. Generic SMB

NetBIOS / FQDN: Provide the NetBIOS name or FQDN of the backend file server, i.e. US-FS1 or US-FS1.CORPORATE.LOCAL



b. DAS / iSCSI Mount

Storage Name: Provide the Storage Name which is displayed to end users in the UNC path. **LocalPath:** Provide the local path of the attached storage, i.e. F:\

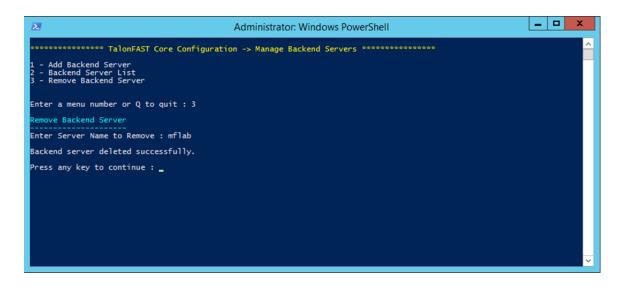


2. Backend Server List:



3. Delete Backend Server:

Enter the name of the backend server to delete from the list.

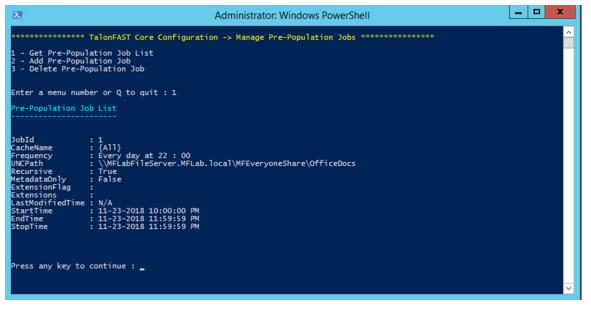


Manage Pre-Population Jobs

Manage Pre-Population contains the below menu items:

1. Get Pre-Population Job List:

Get a list of all pre-population jobs that's have been scheduled to run



2. Add Pre-Population Job:

Pre-population is divided into 3 components as below:

- Path Filter Configuration
- Frequency Configuration
- Pre-population Job Configuration

Path Filter Configuration

These are filters added on given path, the object is saved and used for adding pre-population job. It has below parameters:

- Path: UNC path for pre-population job.
- Recursive: This filter includes all the child directories.
- MetadataOnly: It will only contain metadata file, not the actual data.
- Modified time: This will include file modified after the given time(days/hours/minutes)
- FileType: This will include or exclude the files with given extensions.

Frequency Configuration

- Specify the frequency of the pre-population Job.
- One-time job or repetitive job.
- If it's a repetitive job then select the frequency like daily, days interval, day of week, day of month
- Specify the time for the repetitive job.

Pre-Population Job Configuration

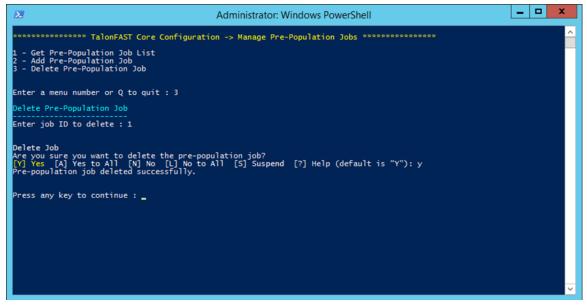
This is the final execution point where job will be added.

- Enter the edge server name where the job is to be executed. Job can be executed for all edge servers as well for that specify "All."
- Enter the start time for the job. If the job is repetitive then the execution time given in frequency configuration and the time for the StartTime parameter should be the same.
- Enter the stop time for the job.

Administrator: Windows PowerShell	
******** TalonFAST Core Configuration -> Manage Pre-Population Jobs **************	^
1 - Get Pre-Population Job List 2 - Add Pre-Population Job 3 - Delete Pre-Population Job	1
Enter a menu number or Q to quit : 2	
Add Pre-Population Job	
Path Filter Configuration	
Enter UNC Path for Pre-population job: \\WFLabFileServer.MFLab.local\WFEveryoneShare\OfficeDocs Include child directories and subdirectoried (recursive) Press [y] to include or enter to ignore: y Press [y] to include or enter to ignore: Add filter based on modified time? Press [y] to include or enter to ignore: Add filter based on file type.	
Press [i] to specify include filter, [e] to specify exclude filter or enter to ignore: Configuration Summary	
UNCPath :\\MFLabFileServer.MFLab.local\MFEveryoneShare\OfficeDocs Recurse : True MetadataOnly : False ExcludeExt : LastModifiedTime : 00:00:00	
Frequency Configuration	
Specify the frequency of the pre-population job. Enter [o] for one time job or [r] for repetitive job: r	
Enter [d] for daily job [i] to specify interval in days (e.g. every 2 days, 3 days etc.) [w] to specify day of week [m] to specify day of month: d Enter the time of execution(HH:mm:ss): 22:00:00	
Configuration Summary	
Once : False Daily : True DaysInterval : 0 DaysOfweck : DayOfMonth : 0 At : 22:00:00	
Pre-Population Job Configuration	
Enter the Edge Server Name where the job is to be executed. Type [All] to include all edge servers: All Enter Start Time for Job [mm-dd-yyyy HH:mm:ss]: 11-23-2018 22:00:00 Enter Stop Time for Job [mm-dd-yyyy HH:mm:ss]: 11-23-2018 23:59:59 Pre-population job added successfully.	
Press any key to continue :	~

3. Deleting Pre-Population Job:

JobID: Provide the JobID of the Pre-Population job you are deleting



Advanced: Core Pre-population using PowerShell

Note: This PowerShell-based approach can only be executed from a Core instance.

Software Requirements

- Windows PowerShell 5.x (Administration / Elevated Permissions)
- Windows Management Framework 5.x
- GFC

Import GFC PowerShell Cmdlet Module

To import PowerShell cmdlets, enter the following command in the PowerShell window. The PowerShell cmdlet module contains many APIs for GFC configuration, including the cmdlet for **Add-PrePopulation Job**.

Import-Module "C:\Program Files\TalonFAST\Bin\OptimusPSM.dll"

Using Set-TLNPrePopulationPathFilter Cmdlet

Sets path filters for the pre-population job. This object can be used for multiple job creation.

```
Set-TLNPrePopulationPathFilter
-UNCPath <String>
[-Recurse]
[-MetadataOnly]
[-ExcludeExt <String[]>]
[-IncludeExt <String[]>]
[-LastModifiedTime <TimeSpan>]
```

Examples:

1. Set job as Recursive. Add parameter -Recurse

```
Set-TLNPrePopulationPathFilter -UNCPath
"\\FileServer\MFEveryoneShare\Documents" -Recurse
```

2. Set job as MetadataOnly. Add parameter -Metadataonly

```
Set-TLNPrePopulationPathFilter -UNCPath
"\\FileServer\MFEveryoneShare\Documents" -Recurse -MetadataOnly
```

If the job is only for metadata files, then use "Metadata Only" parameter. You cannot set Exclude Ext, Include Ext and LastModifiedTime parameters with MetadataOnly. It will respond with an exception message if attempted.

3. Set job to filter by file types to include files of defined extensions. Add Parameter -IncludeExt [.ext1, .ext2, .ext3]

```
Set-TLNPrePopulationPathFilter -UNCPath
"\\FileServer\MFEveryoneShare\Documents" -Recurse -IncludeExt .txt, .docx,
.pptx
```

4. Set job to filter by file types to exclude files of defined extensions. Add parameter -ExcludeExt [.ext1, .ext2, .ext3]

```
Set-TLNPrePopulationPathFilter -UNCPath
"\\FileServer\MFEveryoneShare\Documents" -Recurse -ExcludeExt .txt, .docx,
.pptx
```

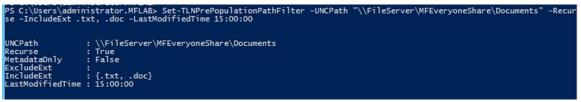
IncludeExt and ExcludeExt cannot be used for same filter. Use either IncludeExt or ExcludeExt, otherwise it will output an ArgumentException.

5. Only include files modified with the defined timespan. Add parameter -lastmodifiedtime

```
Set-TLNPrePopulationPathFilter -UNCPath
"\\FileServer\MFEveryoneShare\Documents" -Recurse -LastModifiedTime
15:00:00
```

This cmdlet returns an object of PathFilter which will be displayed similar to the below:

Figure 42)



Using Set-TLNPrePopulationFrequency Cmdlet

This sets the frequency for the pre-population job which is the execution schedule for the job. This cmdlet output is a mandatory parameter for adding a pre-population job. All parameters are basically a type of frequency for execution.

```
Set-TLNPrePopulationFrequency
[-Once]
[-Daily]
[-DaysInterval <UInt32>]
[-DaysOfWeek <DayOfWeek[]>]
[-DayOfMonth <Uint32>]
[-At <TimeSpan>]
```

Examples:

1. To execute a job only once set -Once parameter. Add parameter -Once

Set-TLNPrePopulationFrequency -Once

If the job is going to be a OneTime job then, then this parameter is mandatory. Other parameters for recurring jobs are not allowed with this type of frequency.

2. Executing job on Daily Basis. Add parameter -Daily

Set- TLNPrePopulationFrequency -Daily -At 16:00:00

To execute daily jobs, the -Daily parameter needs to be set. If using the -Daily parameter, using -At is also required to set the time at which job will be executed.

3. Executing jobs on interval basis. Add Paramteter -DaysInterval

Set- TLNPrePopulationFrequency -DaysInterval 3 -At 12:30:00

The above example job will execute every 3 days at 12.30 PM local time. Other parameters are not allowed for this type, which will return an exception message.

 Set the job on a weekly basis. Add parameter -DayOfWeek Set- TLNPrePopulationFrequency -DaysOfWeek Friday -At 18:30:00 This job will execute every Friday at 6.30 PM.

5. Set the job frequency to a day of the month. Add parameter -DayOfMonth Set- TLNPrePopulationFrequency -DayOfMonth 15 -At 15:00:00

The above job will be executed on the 15th of every month at 3:00 PM.

This cmdlet returns an object of Frequency which will be displayed like the example below:

Figure 43)

PS C:\Users\a	administrator.MFLAB> Set-TLNPrePopulationFrequency -Daily -At 14:45
Once Daily DaysInterval DaysOfWeek DayOfMonth At	: False : True : 0 : 0 : 14:45:00

Using Add-TLNPrePopulationJob Cmdlet

To finish the process, this is the main cmdlet which creates a new pre-population job.

```
Add-TLNPrePopulationJob
```

```
[-AllEdgeServers]
```

```
[-EdgeServers <String[]>]
```

```
-StartTime <DateTime>
```

```
-StopTime <DateTime>
```

```
-Filter <PSobject>
```

```
-Frequency <PSObject>
```

Examples:

1. To execute job for all edge servers. Add Parameter -AllEdgeServers

```
Add-TLNPrePopulationJob -AllEdgeServers -StartTime "01-11-2018 14:45:00" - StopTime "01-31-2018 18:00:00" -Filter $objFilter -Frequency $objFrequency
```

This will create a job for all Edge instances connected to a Core. -Filter and -Frequency Powershell Objects need to pass to this cmdlet which are mandatory parameters.

2. To execute a job on one or more Edge Servers, Add Parameter -EdgeServers [1,2,3]

```
Add-TLNPrePopulationJob -EdgeServers EDGESERVER1, EDGESERVER2, EDGESERVER3
-StartTime "01-11-2018 14:45:00" -StopTime "01-31-2018 18:00:00" -Filter
$objFilter -Frequency $objFrequency
```

This will create a job on one or more Edge instances connected to a Core. Edge Servers is a string array, so it is possible to add multiple Edge instances.

End-to-end Example of Cmdlet

For the Add-TLNPrePopulation Job cmdlet, a complete example may look like the following using the previously detailed Cmdlets:

```
$objFilter = Set-TLNPrePopulationPathFilter -UNCPath "\\FileServer.local\MFEveryOneShare" -
Recurse -IncludeExt .jpeg, .txt, .docx
$objFilter
$objFrequency = Set-TLNPrePopulationFrequency -Daily -At 14:45
$objFrequency
Add-TLNPrePopulationJob -EdgeServers EDGESERVER1, EDGESERVER2 -StartTime "01-11-2018 14:45:00" -
StopTime "01-31-2018 18:00:00" -Filter $objFilter -Frequency $objFrequency
```

Below is a breakdown of the example provided above.

Note: Add-TLNPrepopulationJob needs to be detailed, as running that command WILL force prompts to fill out the offsets/switches for Pre-Population.

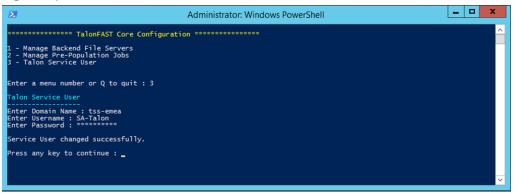
Service Account

Configure Core instance Service Account with below parameters.

Username: Provide the Service Account username that will be used to start the GFC service. Note that this service account must be a member of the local backup operators' group or local administrators' group on the backend file server. See the GFC user guide for further information.

Password: Provide the password for the Service Account.

Figure 44)



License Configuration

License Configuration includes below menus.

Figure 45)

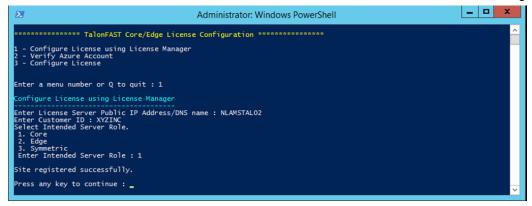


1. Configure License using License Manager:

License Server Public IP Address/DSN Name: Provide the FQDN or IP address of the GFC instance that has been deployed as central license manager server, i.e. 1.2.3.4

Customer ID: Provide the customer identifier, as provided by NetApp Support services, to associate this instance with your license manager server.

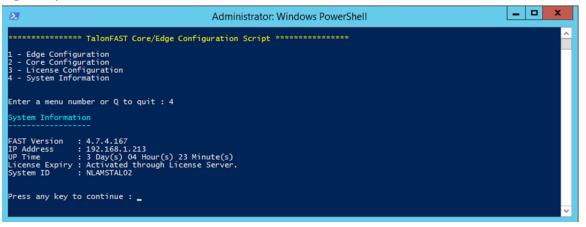
Intended Server Role: Select the role of the GFC instance which can be Core, Edge or Symmetric.



System Information

Provides the server details.

Figure 46)



GFC Namespace for TUMMIProvider

The recently added TUMMIProvider give customers the ability to manage their GFC infrastructure through a number of PowerShell commands. These have been broken up into the two primary modes of operation for the TUM Service, TUM.exe -s "Server / Core" and TUM.exe -c "Client / Edge". In this section a command and their output examples will be provided for each scenario where these may be utilized.

Note: Prior to utilizing these scripts you should discuss this with the NetApp Support team for the most effective utilization.

TUMMIProvider is divided into two namespaces as below:

- root\TalonMIProviderv1\Core
- root\TalonMIProviderv1\Edge

To run TUMMIProvider cmdlets:

For Core instances, ensure the namespace is defined with root\TalonMIProviderv1\Core

For Edge instances, ensure the namespace is defined with root\TalonMIProviderv1\Edge

e.g.

GFC Core: Get-WmiObject -Namespace root\TalonMIProviderv1\Core -Class TLN_TUMSettings **GFC Edge:** Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class TLN_TUMSettings Below is a list of classes within the TUMMIProvider:

- TUM Settings
- Lease Manager
- DBG Commands
- Bulk Statistics
- New Bulk Statistics
- RPC Statistics
- Dirty Files
- Active Fetches
- Active Flushes

TUM Settings

The TUM Settings provide the ability to view the details of the GFC server that has been provisioned. This can also allow for adjustments to Debug Level on a specific server for advanced troubleshooting.

1. Get instance of TUM Settings

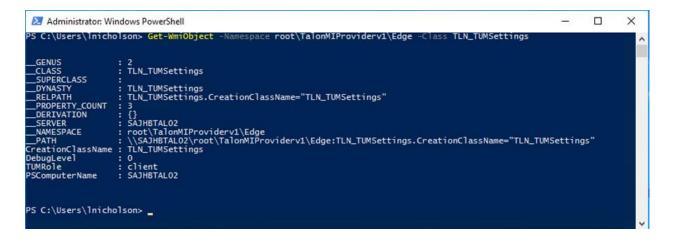
Core Command:

```
Get-WmiObject -Namespace root\TalonMIProviderv1\Core -Class TLN TUMSettings
```

Edge Command:

```
Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class TLN_TUMSettings
```

Edge Output Example:



2. Setting the Debug level

Get instance of TLN_TUMSettings and change debug level.

Core Command:

```
$obj = Get-WmiObject -Namespace root\TalonMIProviderv1\Core -Class TLN_TUMSettings
$obj.SetDebugLevel(3)
$obj = Get-WmiObject -Namespace root\TalonMIProviderv1\Core -Class TLN_TUMSettings
$obj
```

Edge Command:

```
$obj = Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class TLN_TUMSettings
$obj.SetDebugLevel(3)
$obj = Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class TLN_TUMSettings
$obj
```

Edge Output Example:

🛃 Administrator: Wine	dows PowerShell	-		×
S C:\Users\lnichol	son> \$obj = Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class TLN_TUMSettin son> \$obj.SetDebugLevel(3) son> \$obj = Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class TLN_TUMSettin son> \$obj		ĥ	
_CLASS _SUPERCLASS _SUPERCLASS _RELPATH _PROPERTY_COUNT _DERIVATION _SERVER _NAMESPACE _PATH _PATH ireationClassName DebugLevel UMROle	2 TLN_TUMSettings TLN_TUMSettings.CreationClassName="TLN_TUMSettings" 3 {} SAJHBTAL02 root\TalonMIProviderv1\Edge \\SAJHBTAL02\root\TalonMIProviderv1\Edge:TLN_TUMSettings.CreationClassName="TLN_TUMS TLN_TUMSettings 3 client SAJHBTAL02	ettin	gs"	
S C:\Users\lnichol	son> _			

Lease Manager

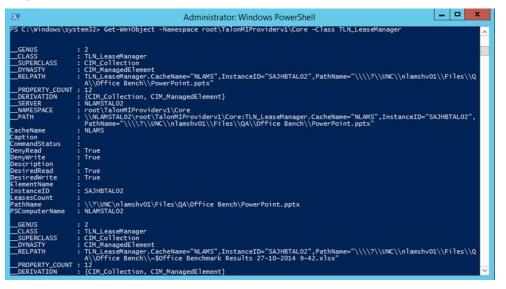
The lease manager scripts provide the ability to display the current leases, filter the leases to find specific open leases and revoke the lease from a specific file or set of parameters.

1. Get instance of TLN_LeaseManager

Core Command:

```
Get-WmiObject -Namespace root\TalonMIProviderv1\Core -Class TLN_LeaseManager
```

Output:



2. Filter instances of Lease Manager

Filtering the leases will give you the ability to identify a specific file that may be required to be unlocked.

The filter can be defined with any of the properties related to the leased file these properties are as follows:

CacheName, Caption, CommandStatus, DenyRead, DenyWrite, Description, DesiredRead, DesiredWrite, ElementName, InstanceID, LeaseCount, PathName, PSComputerName.

Replace '\' with '\\' while filtering with pathname.

Core Command:

```
$obj = Get-WmiObject -Namespace root\TalonMIProviderv1\Core -Class
TLN_LeaseManager -Filter {InstanceID="SAJHBTAL01"}
$obj
```

Output

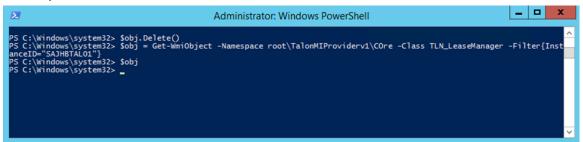
2	Administrator: Windows PowerShell
	stem32> \$obj = Get-WmiObject -Namespace root\TalonMIProviderv1\Core -Class TLN_LeaseManager -Filter {Ins,
tanceID="SAJHBTAL	_01"}
P5 C:\Windows\sys	stem32> Sobj
CHART TITLE TAN	
GENUS	: 2
CLASS	: TLN_LeaseManager
SUPERCLASS	: CIM_Collection
DYNASTY	: CIM_ManagedElement
RELPATH	: TLN_LeaseManager.CacheName="NLAMS",InstanceID="SAJHBTAL01",PathName="\\\\?\\UNC\\nlamshv01\\Files\\Q A\\Office Bench\\~\$Office Benchmark Results NJtoNL.xlsx"
PROPERTY_COUNT	
DERIVATION	; {CIM_Collection, CIM_ManagedElement}
SERVER	: NLAMSTAL02
NAMESPACE	: root\TalonMIProviderv1\Core
PATH	: \\NLAMSTAL02\root\TalonMIProviderv1\Core:TLN_LeaseManager.CacheName="NLAMS",InstanceID="SAJHBTAL01",
	PathName="\\\\?\\UNC\\nlamshv01\\Files\\QA\\Office Bench\\~\$Office Benchmark Results NJtoNL.xlsx"
CacheName	: NLAMS
Caption	
CommandStatus	
DenyRead DenyWrite	: True : True
Description	· IFUE
DestredRead	True
DesiredWrite	: True
ElementName	
InstanceID	: SAJHBTAL01
LeasesCount	
PathName	: \\?\UNC\nlamshv01\Files\QA\Office Bench\~\$Office Benchmark Results NJtoNL.xlsx
PSComputerName	: NLAMSTALO2
GENUS	: 2
GENUS CLASS	: ZLN_LeaseManager
SUPERCLASS	: CIM Collection
DYNASTY	CIM ManagedElement
RELPATH	: TLN_LeaseManager.CacheName="NLAMS".InstanceID="SAJHBTAL01".PathName="\\\\?\\UNC\\n]amshv01\\Fi]es\\0
	A\\Office Bench\\Office Benchmark Results NJtoNL.xlsx"
PROPERTY_COUNT	
DERIVATION	: {CIM_Collection, CIM_ManagedElement}
SERVER	: NLAMSTALO2
NAMESPACE	: root/TalonMIProvidery1/Core
PATH	: \\NLAMSTAL02\root\Ta]onMIProviderv1\Core:TLN_LeaseManager.CacheName="NLAMS",InstanceID="SAJHBTAL01", PathName="\\\?\\UNC\\n]amshv01\\Fi]es\\QA\\Office Bench\\Office Benchmark Results NJtoNL.x]sx"
CacheName	PATHNAMME (\\/\/\UNC\\NIAMSNVUI\\FIES\\QA\\UTTICE BENCH\UTTICE BENCHMARK RESULTS NJTONL.XISX : NLAMS
Caption	
CommandStatus	
DenyRead	True
DenyWrite	: True
Description	
DesiredRead	: True
DesiredWrite	: True
ElementName	
InstanceID	: SAJHBTAL01
LeasesCount PathName	: :///UNC\nlamshv01\Files\0A\Office Bench\Office Benchmark Results NJtoNL.xlsx
PathName PSComputerName	: \\/\UNC\nlamsnvUl\Files\QA\UTTICE_Bench\UTTICE_Benchmark_Results_NJtonL.xlsx : NLAMSTAL02
e scomputer name	. READINED
	24 m 20
PS C:\Windows\sys	stemsz>

3. Deleting lease. Follow steps from step (2) and run below command.

Core Command:

\$obj.Delete()

Output



DBG Commands

The DBG Commands provides the ability to manually clear the cache based on the Least Recently Used (LRU) algorithm to clear up between 25% and 75% of the available disk space. It can also provide the

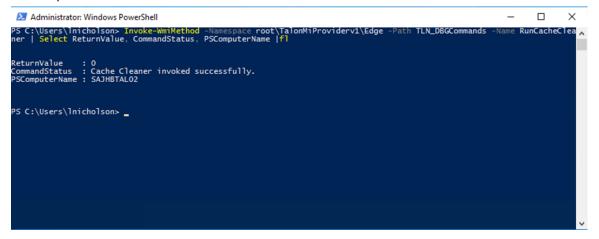
functionality to turn Toggle Event Profiling, Toggle Policy Engine Support and Toggle Light Weight Directory Support ON/OFF as required.

1. Run Cache Cleaner

Edge Command:

```
Invoke-WmiMethod -Namespace root\TalonMiProviderv1\Edge -Path
TLN_DBGCommands -Name RunCacheCleaner | Select ReturnValue, CommandStatus,
PSComputerName |fl
```

Output



2. Toggle Event Profiling

Core Command:

```
Invoke-WmiMethod -Namespace root\TalonMiProviderv1\Core -Path
TLN_DBGCommands -Name ToggleEventProfiling | Select ReturnValue,
CommandStatus, PSComputerName |fl
```

Edge Command:

```
Invoke-WmiMethod -Namespace root\TalonMiProviderv1\Edge -Path
TLN_DBGCommands -Name ToggleEventProfiling | Select ReturnValue,
CommandStatus, PSComputerName |fl
```

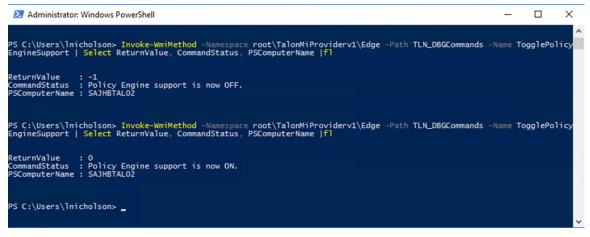
Output

Σ	Administrator: Windows PowerShell	- 🗆 X
	2> Invoke-WmiMethod -Namespace root\TalonMiProviderv1\Core -Path TLN_DBGCommands -Name To urnValue, CommandStatus, PSComputerName fl	oggleEventP 🔨
ReturnValue : O CommandStatus : Even PSComputerName : NLAM	t profiling is now ON. STALO2	
	2> Invoke-WmiMethod -Namespace root\TalonMiProviderv1\Core -Path TLN_DBGCommands -Name To urnValue, CommandStatus, PSComputerName fl	oggleEventP
ReturnValue : -1 CommandStatus : Even PSComputerName : NLAM	t profiling is now OFF. STAL02	
PS C:\Windows\system3	^{2>} _	
		~

- 3. Toggle Policy Engine Support Edge Command:
- 142 User Guide

Invoke-WmiMethod -Namespace root\TalonMiProviderv1\Edge -Path
TLN_DBGCommands -Name TogglePolicyEngineSupport | Select ReturnValue,
CommandStatus, PSComputerName |fl

Output:

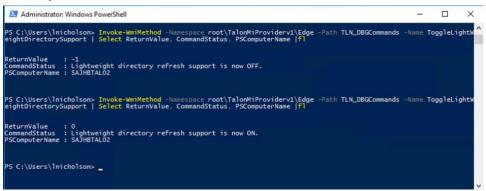


4. Toggle Light Weight Directory Support

Edge Command:

```
Invoke-WmiMethod -Namespace root\TalonMiProviderv1\Edge -Path
TLN_DBGCommands -Name ToggleLightWeightDirectorySupport | Select
ReturnValue, CommandStatus, PSComputerName |fl
```

Output:



Bulk Statistics

The Bulk Statistics provides you with the ability to read all the statics related to the compression, streaming and delta differencing with an overall transfer efficiency percentage, this can be run from a Core or an Edge.

1. Display Bulk Statistics

Core Command:

```
Get-WmiObject -Namespace root\TalonMIProviderv1\Core -Class
TLN BulkStatistics
```

Edge Command:

```
Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class
TLN BulkStatistics
```

Edge Output:

Administrator: Windows PowerShell		-		×
5 C:\Users\lnicholson> Get-WmiObj	<pre>ect -Namespace root\TalonMIProviderv1\Edge -Class TLN_BulkStatistics</pre>			
_GENUS				
_CLASS	: TLN_BulkStatistics			
SUPERCLASS				
_DYNASTY	: TLN_BulkStatistics			
_RELPATH	: TLN_BulkStatistics.CreationClassName="TLN_BulkStatitics"			
_PROPERTY_COUNT	: 14			
_DERIVATION				
_SERVER	: SAJHBTALO2			
_NAMESPACE	: root\TalonMIProviderv1\Edge			
_PATH	: \\SAJHBTAL02\root\TalonMIProviderv1\Edge:TLN_BulkStatistics.Creation	Class	Name="T	LN_
	BulkStatitics"			
ompressionEfficiencyReceived	: 0			
ompressionEfficiencySend	: 0			
reationClassName	: TLN_BulkStatitics			
ifferencingEfficiencyReceived	: 99,6856522715366			
ifferencingEfficiencySend	: 100			
iskBytesRead	: 2151489 : 13361			
hiskBytesWrite				
ileBytesSent etBytesRead	: 54050798 : 57			
etBytesWrite	: 6365012			
verallTransferEfficiencyReceived				
verallTransferEfficiencySend	: 99,5755652256566			
ealBytesRead	42			
ealBytesWrite	: 0			
SComputerName	SAJHBTAL02			
Scomparent Name	. 35/10/14/02			
S C:\Users\lnicholson> _				

New Bulk Statistics

The new bulk statistics provide you with the latest results related to the server for viewing which can be reset giving the ability to actively monitor a specific instance in real time.

1. Display New Bulk Statistics

Core Command:

```
Get-WmiObject -Namespace root\TalonMIProviderv1\Core -Class TLN NewBulkStatistics
```

Edge Command:

```
Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class TLN_NewBulkStatistics
```

Core Output:

	Administrator: Windows PowerShell
PSComputerName	: NLAMSTAL02
	m32> Get-WmiObject -Namespace root\TalonMIProviderv1\Core -Class TLN_NewBulkStatistics
GENUS CLASS	: 2 : TLN_NewBulkStatistics
SUPERCLASS DYNASTY	: : TLN NewBulkStatistics
RELPATH	: TLN_NewBulkStatistics.CreationClassName="TLN_NewBulkStatitics"
PROPERTY_COUNT DERIVATION	
SERVER	: {} : NLAMSTAL02
NAMESPACE PATH	: root\TalonMIProviderv1\Core
PATH	: \\NLAMSTAL02\root\TalonMIProviderv1\Core:TLN_NewBulkStatistics.CreationClassName="TLN_NewBulkStat itics"
Bandwidth	: 0
CreationClassName InputBlockedTime	: TLN_NewBulkStatitics : 0
InputFileReadCount	: 2
InputFileReadTotal JobIterTotalTime	: 31 : 0
Md4Time	: 0
OutFileReadCount OutFileReadTotal	: 0
Received	: 582
SocketRecvTotalTime SocketSendTotalTime	
PSComputerName	NLAMSTALO2
PS C:\Windows\system	n32>

2. Reset New Bulk Statistics Core Command:

Invoke-WmiMethod -Namespace root\TalonMiProviderv1\Core -Path
TLN_NewBulkStatistics -Name ResetStat

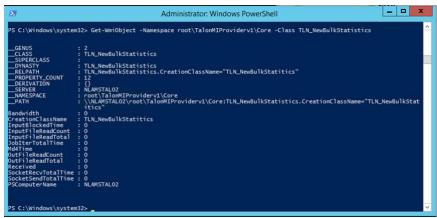
Edge Command:

Invoke-WmiMethod -Namespace root\TalonMiProviderv1\Edge -Path
TLN_NewBulkStatistics -Name ResetStat

Core Output:

2	Administrator: Windows PowerShell	- 🗆 X
PS C:\Windows\sy tat	stem32> Invoke-WmiMethod -Namespace root\TalonMiProviderv1\Core -Path TLN_NewBulkStatistics	-Name ResetS
_GENUS _CLASS _SUPERCLASS _DYNASTY _RELPATH _PROPERTY_COUNT _DERIVATION _SERVER _NAMESPACE _PATH ReturnValue PSComputerName	: 1 PARAMETERS PARAMETERS PARAMETERS PARAMETERS 	
PS C:\Windows\sy	stem32>	v

3. Rerun "Display New Bulk Statistics" as per page 178:



RPC Statistics

The RPC statistics provide you with information related to the GFC Fabric on a specific machine. It gives the time in milliseconds, counts, and Average number of retries for specific RPC protocols utilized.

1. Display RPC Statistics

Core Command:

```
Get-WmiObject -Namespace root\TalonMIProviderv1\Core -Class TLN_RPCStatistics
| Select RPCName, @{Name="Time(ms)";Expression={"{0:N2}" -f($_.Time)}},
Count, @{Name="AvgRetries";Expression={"{0:N2}" -f($_.AvgRetries)}}
```

Edge Command:

```
Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class TLN_RPCStatistics
| Select RPCName, @{Name="Time(ms)";Expression={"{0:N2}" -f($_.Time)}},
Count, @{Name="AvgRetries";Expression={"{0:N2}" -f($_.AvgRetries)}}
```

Edge Output:

reate_rpc_client 141,00 1 0,00 roplease_rpc_client 134,76 380 0,00 ookup_rpc_client 109,50 2 0,00 etlease_rpc_client 126,06 384 0,00 ovebulk_rpc_client 126,17 196 0,00 ing_rpc_client 100,17 13064 0,00 etattr_rpc_client 109,00 1 0.00	PCName	Time(ms)	Count	AvgRetries					
okup_rpc_client 109;50 20;00 tlease_rpc_client 126;06 3840;00 ovebulk_rpc_client 126;17 1960;00 ing_rpc_client 100;17 130640;00									
etlease_rpc_client 126,06 384 0,00 svebulk_rpc_client 126,17 196 0,00 ing_rpc_client 100,17 13064 0,00									
ovebulk_rpc_client 126,17 196 0,00 ing_rpc_client 100,17 13064 0,00									
	ovebulk_rpc_client	126,17	196	0,00					
eaddirplus2_rpc_client 603,62 121 0,00									
rite_rpc_client 328,00 1 0,00	rite_rpc_client								
uthneg_rpc_client 111,50									

Dirty Files

The command gives you the ability to view any files that are currently in the Dirty Files DB.

Display Dirty Files

Edge Command:

Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class TLN_DirtyFiles |
Select FileID, FilePath

Edge Output:

Figure 47)

🛃 Admin	istrator: Windows PowerShell –	×
PS C:∖Use Path	rs\lnicholson> Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class TLN_DirtyFiles Select FileID, F	ile^
FileID	FilePath	
71:220000 9D:20000 9E:20000 ED:80000 EE:20000 EA:350000 E9:3D0000	<pre>NLAMSCLU\NLAMSCLU-2\Data\Company Data\OfficeBench46\Excel\a_FY06 EPG Change Inventory Listv2.xls \NLAMSCLU\NLAMSCLU-2\Data\Company Data\OfficeBench46\Excel\Dashboard - June 2016.xls \NLAMSCLU\NLAMSCLU-2\Data\Company Data\OfficeBench46\Word\-SarePoint Examples.docx \NLAMSCLU\NLAMSCLU-2\Data\Company Data\OfficeBench46\Office Benchark Results 27-8-2018 11-6-27.xlsx \NLAMSCLUMLAMSCLU-2\Data\Company Data\OfficeBench47\Excel\Dashboard - June 2016.xls \NLAMSCLUMLAMSCLU-2\Data\Company Data\OfficeBench47\Excel\Dashboard - June 2016.xls \NLAMS\S\nlamshv01\Files\QA\OfficeBench47\Excel\Dashboard - June 2016.xls \NLAMS\S\nlamshv01\Files\QA\OfficeBench474\PowerPoint\100.YVZ - K2 smartforms - Intermediate.pptx-temp.pptx \NLAMS\S\nlamshv01\Files\QA\OfficeBench47\-SOffice Benchmark Results 15-11-2018 12-7-42.xlsx rs\lnicholson> _</pre>	
		÷

Active Fetches

Provides you with the ability to check for any current Fetches within the GFC Fabric.

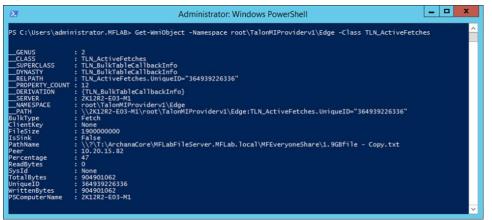
Display Active Fetches

Edge Command:

```
Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class TLN_ActiveFetches
```

Edge Output:

Figure 48)



Active Flushes

Provides you with the ability to check for any current Flushes within the GFC Fabric.

Display Active Flushes

Edge Command:

Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class TLN_ActiveFlushes

Edge Output:

Figure 49)

PS C:\Users\administrator.MFLAB> Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class TLN_ActiveFlushes GENUS : 2 CLASS : TLN_ActiveFlushes SUPERCLASS : TLN_BulkTableCallbackInfo DVMASTY : TLN_BulkTableCallbackInfo DPROPERTY_COUNT : 12 DERIVATION : 11.N_BulkTableCallbackInfo SERVER : 2X12R2-E03-M1 DERIVATION : 12.X222-E03-M1 NUMESPACE : root\TalonMIProviderv1\Edge:TLN_ActiveFlushes.UniqueID="364940007888" PROPERTY_COUNT : 12. NUMESPACE : root\TalonMIProviderv1\Edge:TLN_ActiveFlushes.UniqueID="364940007888" BulkType : Flass Pathkame : \\71:\archanaCore\MFLabFileServer.MFLab.local\MFEveryoneShare\en_visual_studio_professional_2013_wi th_update_5_x86_dvd_6815752.iso Per : Percentage : 0 SysId : None TotalBytes : 0 SysId : None TotalBytes : 0 SysId : None TotalBytes : 0 PSC:\Users\administrator.MFLAB> _	2	Administrator: Windows PowerShell
<pre></pre>	PS C:\Users\admi	nistrator.MFLAB> Get-WmiObject -Namespace root\TalonMIProviderv1\Edge -Class TLN_ActiveFlushes
<pre></pre>		
<pre>SUPERCLASS : TIN_BulkTableCallbackInfo _OPNASTY : TLN_BulkTableCallbackInfo _RELPATH : TLN_ActiveFlushes.UniqueID="364940007888" _PROPERTY_COUNT : 12 _DERIVATION : { _DERIVATION : { _DE</pre>		
DYNASTY : TLN_BulkTableCallbackInfo _BELPATH : TLN_ActiveFlushes.UniqueID="364940007888" _PROPERTY_COUNT : 12 _DERIVATION : {TLN_BulkTableCallbackInfo} _SERVER : 2K12R2-E03-M1 _SERVER : 2K12R2-E03-M1\root\TalonMIProviderv1\Edge:TLN_ActiveFlushes.UniqueID="364940007888" ulkType : Flush lientKey : None ileSize : 0 SSink : False athName : \\7\T:\ArchanaCore\MFLabFileServer.MFLab.local\MFEveryoneShare\en_visual_studio_professional_2013_wi th_update_5_x86_dvd_6815752.iso eer : ercentage : 0 eadBytes : 0 ysId : None otalBytes : 0 niqueID : 364940007888 rittenBytes : 0 SComputerName : 2K12R2-E03-M1		
<pre>DRODERTY_COUNT : 12 DERIVATION SERVER : 12 SERVER : 2K12R2-E03-M1 NAMESPACE : root/Talon/IProviderv1\Edge PATH : \\2K12R2-E03-M1 NAMESPACE : root/Talon/IProviderv1\Edge:TLN_ActiveFlushes.UniqueID="364940007888" UlKType : Flush lientKey : None ileSize : 0 SSink : False athName : \\\7\T:ArchanaCore\MFLabFileServer.MFLab.local\MFEveryoneShare\en_visual_studio_professional_2013_wi th_update_5_x86_dvd_6815752.iso eer : ercentage : 0 eadBytes : 0 ySIG : None otalBytes : 0 niqueID : 364940007888 ritemBytes :0 SComputerName : 2K12R2-E03-M1</pre>		
DEFRIVATION (TLN_BulkTableCallbackInfo) SERVER : XLX2=E03-M1 NAMESPACE : root\TalonMIProviderv1\Edge PATH :\\2LX2R2=E03-M1\root\TalonMIProviderv1\Edge:TLN_ActiveFlushes.UniqueID="364940007888" ulkType : Flush lientKey : None ileSize : 0 SSink : False athName :\\7\T:\ArchanaCore\MFLabFileServer.MFLab.local\MFEveryoneShare\en_visual_studio_professional_2013_wi th_update_5_x86_dvd_6815752.lso er : th_update_5_x86_dvd_6815752.lso ercentage : 0 eadBytes : 0 eadBytes : 0 endBytes : 0 niqueID : 364940007888 rittenBytes : 0 SComputerName : 2K12R2-E03-M1		
<pre>SERVER : 2k12R2-E03-M1 </pre>		
<pre>DWMESPACE : root\TalonMIProviderv1\Edge PATH :\2L12R2-E03-M1\root\TalonMIProviderv1\Edge:TLN_ActiveFlushes.UniqueID="364940007888" JRType : Flush lientKey : None ilesize : 0 Sink : False sthName :\2\7\T:\ArchanaCore\MFLabFileServer.MFLab.local\MFEveryoneShare\en_visual_studio_professional_2013_wi th_update_5_x86_dvd_6815752.iso errentage : 0 adBytes : 0 sfId : None stalBytes : 0 iiqueID : 364940007888 iitenBytes : 0 SComputerName : 2K12R2-E03-M1</pre>		
<pre>DATH : \\2Ki2R2-E03-M1\root\TalofMIProviderv1\Edge:TLN_ActiveFlushes.UniqueID="364940007888" JRType : Flush lientKey : None ilesize : 0 SSink : False athName : \\7\T\ArchanaCore\MFLabFileServer.MFLab.local\MFEveryoneShare\en_visual_studio_professional_2013_wi th_update_5_x86_dvd_6815752.iso eer : eer : 0 eadBytes : 0 ysId : None stalBytes : 0 niqueID : 364940007888 niqueID : 364940007888 initeRSM = : 2K12R2-E03-M1</pre>		
ulKType : Flush lientKey : None ileSize : 0 SSink : False athName : \\?\T:\ArchanaCore\MFLabFileServer.MFLab.local\MFEveryoneShare\en_visual_studio_professional_2013_wi th_update_5_x86_dvd_6813752.lso eer centage : 0 ercentage : 0 eadBytes : 0 eadBytes : 0 of aueID : 364940007888 niqueID : 364940007888 niqueID : 364940007888 niqueID : 364940007888 SComputerName : 2K12R2-E03-M1		: root\TalonMIProviderv1\Edge
<pre>lientKey : None ileSize : 0 SSink : False athName : \\7\7\:Ar-chanaCore\MFLabFileServer.MFLab.local\MFEveryoneShare\en_visual_studio_professional_2013_wi th_update_5_x86_dvd_6815752.iso er : ercentage : 0 eadBytes : 0 ysId : None otalBytes : 0 niqueID : 364940007888 niqueID : 364940007888 SComputerName : 2K12R2-E03-M1</pre>		:XK12R2-E03-M1\root\TalonMIProviderv1\Edge:TLN_ActiveFlushes.UniqueID="364940007888"
<pre>ileSize : 0 Sink : False athName : \\?\T:\ArchanaCore\MFLabFileServer.MFLab.local\MFEveryoneShare\en_visual_studio_professional_2013_wi th_update_5_x86_dvd_6815752.iso eer : ercentage : 0 eadBytes : 0 ys1d : None btalBytes : 0 niqueID : 364940007888 niqueID : 364940007888 SComputerName : 2K12R2-E03-M1</pre>		
<pre>SSink : False athName : \\7\7\.ArchanaCore\MFLabFileServer.MFLab.local\MFEveryoneShare\en_visual_studio_professional_2013_wi eer : ercentage : 0 eadBytes : 0 ysId : None otalBytes : 0 niqueID : 364940007888 niqueID : 364940007888 SComputerName : 2K12R2-E03-M1</pre>		
athName : \\?\T:\ArchanaCore\WFLabFileServer.MFLab.local\MFEveryoneShare\en_visual_studio_professional_2013_with ere in th_update_5_x86_dvd_6815752.iso tere : 0 eadBytes : 0 ys1d : None otalBytes : 0 niqueID : 364940007888 rittenBytes : 0 SComputerName : 2K12R2-E03-M1		
th_update_5_x86_dvd_6815752.iso Perer : Percentage : 0 teadByte : 0 SySId : None TotalBytes : 0 IniqueID : 364940007888 PrittenBytes : 0 SComputerName : 2K12R2-E03-M1		
<pre>>rercentage : 0 teadBytes : 0 typId : None fotalBytes : 0 iniqueID : 364940007888 iniqueID : 364940007888 SComputerName : 2K12R2-E03-M1</pre>		
eadByteš : 0 ysId : None otalBytes : 0 niqueID : 364940007888 rittenBytes : 0 SComputerName : 2K12R2-E03-M1		
ysId : None otalBytes : 0 niqueID : 364940007888 rittenBytes : 0 SComputerName : 2K12R2-E03-M1		
oralBytes : 0 niqueID : 364940007888 rittenBytes : 0 SComputerName : 2K12R2-E03-M1		
niquED : 364940007888 ritenBytes : 0 SComputerName : 2K12R2-E03-M1	ysId	: None
rittenBytes : 0 SComputerName : 2K12R2-E03-M1		
SComputerName : 2K12R2-E03-M1		
S C:\Users\administrator.MFLAB> _	SComputerName	: 2K12R2-E03-M1
S C:\Users\administrator.MFLAB> _		
S C:\Users\administrator.MFLAB> _		
S C:\Users\administrator.MFLABS _		and the second
	'S C:\USers\admi	nistrator.mFLAB>

§Appendix D: NetApp Global File Cache Event ID / Logging / 3rd Party Monitoring

NetApp Global File Cache Event IDs

NetApp Global File Cache (GFC) provides enhanced logging of system state, events and errors/warning associated with the solution deployment. The following events are logged in the Microsoft Windows Event Viewer as well as in the GFC log files as stored in

C:\Program Files\TalonFAST\FASTDebuglogs\<folder on each Core or Edge instance>.

Below Table 2 you can find the most common events to monitor, event ID, description and severity.

т	2	h	lc	2	h.
н.	a	υ	IE	;	

Event ID	Event	Description	Severity
262	Error on Connection to <ip address></ip 	Indicator that network connectivity may have been briefly impacted between Edge and Core. The connections will re-establish automatically	Warning
274 (Core)	Connection from <edge><edgeip> successfully established</edgeip></edge>	Connections from Edge to the Core have been established successfully.	Information
274 (Edge)	Connections established and authenticate with <core></core>	Connections between Edge and Core have been established successfully.	Information
280	From/To Datacenter (Gathered- Write)	Informational message that data is being read fetched from or flushed to the Datacenter. This will be visible from the Edge and from the Core	Information
285	Site key validated for all connections to <core>. Transitioning to CONNECTED mode.</core>	WAN disconnection resolved, Edge and Core are communicating as normal.	Information
287	Unable to get address for <core>: error 11001 (No such host is known)</core>	Indicates a DNS error where Core cannot be resolved. 347 – Transitioning to DISRUPTED mode for <core> Indicates a dropped or lost connecting to the Core. Potentially a WAN error or outage. This should be followed by ID 285.</core>	Error
3328	Talon PrePopulation started at <time> on <date> with max_threads 15</date></time>	Indicates the start time and date of a pre- population with the default thread count of 15.	Information
3329	Job is picked up for execution <backendfs> (Edge)</backendfs>	Indicates a new Pre-population job has been picked up for execution on the Edge	Information
3329	Job has been completed <backendfs> (Edge)</backendfs>	Indicates that a Pre-population job has started and completed	Information

282	Cache Cleaner process is initiated	Automated purging mechanism is engaged. Indicated cache has reached 85% capacity.	
		May adjust D:\ accordingly if desired	

GFC Logging

GFC log files are stored in C:\Program Files \TalonFAST\FASTDebugLogs\

The Logs are rotated every 8 Hours or every 1MB, keeping total of 72 hours.

The "Core" and "Edge" directories house logs associated with Core and Edge activity:

- FAST File Transfer Logs
- FAST Messages Logs
- FAST Statistics Logs
- Pre-Population Logs

Core-Internal and Edge-Internal Directories

- These directories house Engineering level logs
- Logs in these directories may be requested from NetApp Support for troubleshooting purposes

Figure 50)

File Home Sh	are	View				~ (
🖻 💿 - 🕆 🚺	C:\Pro	gram Files\TalonFAST\FASTDebugLogs		v C	Search FAS	TDebugLogs 🔎
+ Favorites	^	Name	Date modified	Туре		Size
Desktop		L Core	5/3/2016 8:25 AM	File foi	der	
🔰 Downloads		L Core-Internal	11/6/2014 9:41 AM	File fol	der	
3 Recent places		L Edge	5/3/2016 8:25 AM	File fol	der	
		Edge-Internal	12/4/2015 3:27 PM	File fol	der	
📖 Libraries		FAST_bootstrap	5/2/2016 9:26 PM	Text D	ocument	502 KB
B Documents		FAST_Service	5/2/2016 9:29 PM	Text D	ocument	174 KB
🕹 Music	=	TalonDRSynchService	5/2/2016 9:26 PM	Text D	ocument	11 KB
Pictures						
J. Videos						
Scomputer						
🔩 OS (C:)						
Improvement (D:)						
IFASTVol (T:)						
Ketwork	~					
7 items						100 2

The content contained in the Log Files can be identified in the Table 3 below.

Table 3)

Log File	Description
File Transfer Log (Core and Edge) FAST_File_Transfer.txt	Logs individual file transfer activity Date and Path File Size / Bytes Transferred / Bytes Exchanged / Transfer Efficiency
FAST Statistics Log (Core) FAST_Stats.txt	Logs Server-Side Statistics File Statistics Compression / Differencing Efficiencies Current File Leases
FAST Statistics Log (Edge) FAST_Stats.txt	Logs Client-Side Statistics Connected Core information

	Compression / Differencing Efficiencies
Messages Log FAST_Messages.txt	Logs system messages / error conditions
Pre-Population Log (Edge only) Tapp.txt	Logs start and end times of pre-population jobs Displays individual files / folders transferred

GFC File Transfer Summary Logging

Additional logging has been introduced to capture file activity, which can provide for optimized reporting purposes and analysis using any 3rd party log parsing tool.

The log file is automatically generated on the GFC core instance and can be found in the following location:

```
C:\Program Files\TalonFAST\FASTDebugLogs\FileTransferSummary\
```

Figure 51)

File Home Sha	re View						~
) 💿 + 🕆 📕 •	This PC 🔸 Local Di	sk (C:) 🕨 Program Fil	es 🕨 TalonFAST 🕨 FASTDebug	Logs 🕨 FileTransfer	Summary	× ¢	Search FileTra ,
Favorites	Name	•	Date modified	Туре	Size		
Desktop	Summary.	l.bd	2-6-2020 11:34 PM	Text Document	9 KB		
Downloads							
E Recent places							
This PC							
崖 Desktop							
E Documents	4						

The log file contains a breakdown of the file type, direction (fetch / flush), backend file server hosting the source file storage, the backend file-share, the GFC edge instance that has been requesting the file(s), a count of the amount of files fetched or flushed over the WAN, the minimum and maximum file sizes, average file size and the average transfer efficiency. All statistics are aggregated in bytes traversing the WAN and

Figure 52)

FileType	Direction	Backend	Share	Edge	Count	MinSize	MaxSize	AvgSize	AvgTransEff
*******	********	******	2010/01/01	100.00.00	*****	No. 201 101 101 101 101 101 101	100 COL 100 COL 100 COL 100 COL	10 10 10 10 10 10 10 10	********
.xlsx	FLUSH	nlamshv01	Files	10.0.30.21	839	0	48654540	2227838.13	2367478.65
.docx	FLUSH	nlamshv01	Files	10.0.30.21	815	0	41921280	375460.55	397055.05
.doc	FLUSH	nlamshv01	Files	10.0.30.21	139	0	0	0	170.51
.tmp	FLUSH	nlamshv01	Files	10.0.30.21	118	0	3573766	206195.2	317879.6
.docx	FETCH	nlamshv01	Files	10.0.30.21	36	11549	731858	257751.86	1204.06
.DOC	FLUSH	nlamshv01	Files	10.0.30.21	50	0	0	0	173
.xls	FLUSH	nlamshv01	Files	10.0.30.21	101	55296	2642944	1361930.14	17246.64
.xls	FETCH	nlamshv01	Files	10.0.30.21	1	2100224	2100224	2100224	4189
.pptx	FLUSH	nlamshv01	Files	10.0.30.21	1010	0	3573772	175042.19	219181.81
.pptx	FETCH	nlamshv01	Files	10.0.30.21	64	408151	3573772	2945554.09	5840.5
.xlsx	FETCH	nlamshv01	Files	10.0.30.21	76	10211	824551	271537.66	613.11
.xlsx	FLUSH	nlamshv01	Files	192.168.1.210	645	0	185385075	13643343.84	13703453.72
.docx	FETCH	nlamshv01	Files	192.168.1.210	10	800020	6736830	2566284.7	2166806.2

GFC Processes / Services

GFC leverages different services and processes to establish and maintain the GFC Fabric and its associated GFC Core and GFC Edge instances. Some of these are dependent on other services and the TFAST.SYS file system kernel driver, which enables the GFC Virtual File Share and Intelligent File Cache on each GFC Edge instance.

The Table 4 below provides you with the details for each service and the functionality it provides.

Table 4)

Process/Service	Description			
Tservice.exe (GFC Modules Service Monitor)	Job is to spawn Tum service in either Core, Edge or Hybrid mode Also spawns Tapp.exe and TFS.exe This is a Service			
Tum.exe (GFC User Module)	Intelligent File Caching workhorse This is a process spawned on both GFC Core and Edge instance (Tum.exe –s & Tum.exe –c)			
Tapp.exe (GFC Pre-Population)	Processed used for Pre-Population			
Optimus.exe (GFC Configuration Console)	Configuration management software used when configuring an appliance This is a Process			
LMCService.exe (GFC License Manager Client)	Used by GFC Servers to register with the license management server Spawns the Tservice.exe			
LMSService.exe (GFC License Manager Server)	Used by GFC License management server Accepts the incoming client request for LMCService.exe			

Where to Find Additional Information

To learn more about the information that is described in this document, review the following documents and/or websites:

- This video provides a general solution overview to admins and users as well as providing some GFC do's and don'ts. <u>https://youtu.be/bH5T1KX79aM</u>
- This video provides a general solution overview to admins and users as well as providing some GFC do's also provides a shortened general overview, basic do's and don'ts, and a focus on Autodesk Revit application best practices. <u>https://youtu.be/avMMA_ItZy0</u>

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